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Employment ads updated daily and
are posted on the website,
www.asqsefla.org

Message from the Section 1510 Chair by Rich Eggleston

Hello, to all..... Again we will try to have our first dinner meeting after our summer off. On behalf of the board members, I would like to apologize to anyone who was inconvenienced due to the cancellation of our meeting in September. The decision to cancel had to be made days ahead of the (at the time) prediction of landfall of Hurricane Ike. Logistics concerning Shula's' dictated the cancellation.

The upcoming dinner meeting in October should be like all, a great meeting. Our speaker will be Harvey Raymundo. His topic will be Customer Satisfaction. He will be discussing how American Express uses customer satisfaction feedback to drive their business strategies. Please come out and join us and maybe win a "Door Prize". The date is Tue. Oct. 14th at Shula's. See more info. On pages 6 and 8 of this Variant.

Another reminder to keep your certifications up to date Contact Jim Carbone our certification chair for any information that may be needed. Jim can be reached at (954) 817-9797 or james.carbone@gmail.com. As a reminder, be sure to check page 2 of the Variant for class dates.

Hope to see you at the next dinner meeting.....TAKE CARE!



Message from the Section 1515 Chair by Jay Stahan

From the Section 1515 Leadership Team,
Hello to South Florida ASQ Members !!

The summer meetings break period for Section 1515 is now over. During the summer, the Leadership Team has been very busy developing plans to bring to you informative web sessions and meetings throughout this ASQ fiscal year.

Due to inclement weather in September, we have rescheduled our first webinar to October. The subject of the webinar will be **Lean Project Management**. It is scheduled for mid-day time to allow attendees less disruption to their workday schedule. We are pleased to have **Vimarie Ortiz** lead this webinar session.

We will also have a section meeting in October. The meeting will review the upcoming changes to **ISO 9001, revision 2008** and will include an informal Roundtable Discussion. We invite you to attend and provide your comments as we review the proposed changes and their potential impact to your quality management system.

Please consult the Section 1515 website for details of the webinar, the ISO meeting, and other sessions we have planned throughout the coming year (www.asqpalmbeach.org). A summary of all events planned is posted. Enrique Bekerman is doing an outstanding job coordinating our many planned events. Feel free to contact Enrique, or any member of the 1515 Leadership Team, for information about the events.

We believe learning "**Best Practices**" of organizations around the South Florida area is a great education format for the quality

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Section 1510 Website

www.asqsefla.org

Section 1515 Website

www.asqpalmbeach.org

See All Section Activities
Certification Refresher Classes
Section Dinner Meetings
and On-Line Registrations

Section 1510 Monthly Meeting Email Reminders!

If you would like to receive an E-Mail reminder of Section 1510 Monthly Dinner Meetings, please send a valid e-Mail address in the body of your response to Section 1510 Arrangements Chair Pablo Diaz at pdiaz@bellsouth.net

Please place in Subject Line: "ASQ Meeting Reminder"

Section 1510 ASQ Certification Refresher Classes

To participate in an ASQ refresher class, please sign up on the web page at www.asqsefla.org. If you have a question regarding registration or class site, call Mayra Bisnow, Education Chair, at 954-478-0384 or email mbisnow@gmail.com. For course content questions, textbooks, or ASQ certification, contact Eleanor Chilson at 954-661-5197. Please sign up at least three weeks before the scheduled class start to assure you have the textbook at first session. Any classes that do not register a minimum of five students will be cancelled. *All classes are refresher classes.*

Class	Class Name	CEU's	Fee Includes materials, handouts and text where applicable	When	Time Classes are 5:30 pm to 8:30 unless otherwise listed	Instructor
IA	Internal Auditing for Quality Systems	1.0	\$175	February, October or by request	One day Seminar 8:30 am—5:30 pm	Kannan Krishnan CQE, CQA, CQMa, CQIA, CSSBB, CQPA
CQT	Certified Quality Technician	2.7	\$300	January, August	9 sessions	Eleanor Chilson CQE, CQMa, CQA, CQIA and Andy Vouloukos CQE, CRE
CMQ/OE	Manager of Quality / Organizational Excellence	2.7	\$350	January August	9 sessions	Kannan Krishnan
CQE	Certified Quality Engineer	3.0	\$350	March September	10 sessions	Jim Carbone, CBA, CQA, CQE, CQMa, Robert Pintavalle CQMa, CQE, CQA, CSSBB
CSQE	Certified Software Engineer	2.4	\$275	March September	8 sessions	Mercedes Massana CSQE, CQA
CQA	Certified Quality Auditor	2.7	\$275	March September	9 sessions	Eleanor Chilson
CQIA	Certified Quality Improvement Associate	2.4	\$275	March September	8 sessions	Kannan Krishnan
CQI	Quality Inspector	2.4	\$275	January August	8 sessions	Eleanor Chilson
CRE	Certified Reliability Engineer	3.0	\$350	January August	10 sessions	Andy Vouloukos
BPR	Blueprinting Reading	2.4	\$275	TBD	8 sessions	Eleanor Chilson
CCT	Certified Calibration Technician	2.4	\$275	March September	8 sessions	Fred King - CCT
CSSBB	Six Sigma Black Belt	3.0	\$350	January August	10 sessions	Kannan Krishnan & Purav Panathula CQE, CSSBB, CQMa
EEKK	Education Excellence: Koalaty Kid Program	1.0	\$175	TBD	One Day Seminar	Dennise Suarez, Amarilis Acosta, Donna Inglis
DOE	Design of Experiments	3.0	\$300	TBD	TBD	Robert Pintavalle
CSSGB	Six Sigma Green Belt	2.7	\$350	March September	9 sessions	Kannan Krishnan & Purav Panathula
CBA	Certified Biomedical Auditor	2.7	\$275	January August	8 sessions	Jim Carbone

For Certification Exams dates and locations, please visit the ASQ Certification website at www.asq.org

RECERTIFICATION TIPS AND REMINDERS



Have three years passed so quickly that you're ready to recertify your ASQ Certifications? Some points to consider that will make the process quick and easy for everyone:

- Provide corroborating documents for the recertification units (RUs) that you claim in your journal application.
- Make sure that the RUs claimed were earned BEFORE the expiration of your certification – if not, they will apply to the *next* certification but not the *current* certification.
- If you're synchronizing two or more certifications, be sure to have enough RUs accumulated for the shortest period, i.e., the certification that expires *latest* (that you're "pulling in" to the same date as the *first* of the certifications that are expiring).
- **SIGN THE ETHICS STATEMENT** on the Recertification Journal application! This is critical – without your signature, the application will not be processed.
- Enclose payment, made out to "ASQ" not to Section 1510 or 1515, not to any person. If you wish to make payment by credit card, sign the credit card section AND ALSO BE SURE TO SIGN THE ETHICS STATEMENT – there are TWO different signatures for two different purposes.
- For **Section 1510**, please DO NOT send your application by private carrier (DHL, UPS, FedEx, etc.) – private carriers cannot deliver to P O boxes.
- Please DO NOT send your application by Certified Mail or by Express Mail. Certainly these deliver to PO Boxes, but they require in-person signature for receipt which may delay your application. If you feel you must have delivery confirmation, pay the much smaller cost (less than a dollar) and get delivery confirmation through the post office.
- For **Section 1510** CALL OR EMAIL Jim Carbone, CQA, CQE, CBA, CMQ/OE, ASQ Southeast Florida Section 1510 Recertification Chair if you have any questions:, james.carbone@gmail.com or (954) 817-9797. Send package to ASQ Section 1510, Attn: Jim Carbone, PO Box 835148, Miami, FL 33283-5148
- For **Section 1515** CALL OR EMAIL Judy Gottesman, CSQE ASQ Greater Palm Beach Section 1515 Recertification Chair, judy_gottesman@ncci.com, (561) 893-3086. Send package to Judy Gottesman c/o NCCI, 901 Peninsula Corporate Circle, Boca Raton, Florida 33487-1362.

Six Sigma Green Belt Training

Sponsored by ASQ Section 1510

Program details:

- Designed for Six Sigma enthusiasts who will perform or facilitate process improvement activities
- Suitable for all areas and all levels within an organization
- Nine Saturday sessions from 8:30 AM to 5 PM starting TBD. Classes planned to begin in March and October pending sufficient registration.
- Location: TBD
- Cost \$2500 per participant (Breakfast and Lunch included) Grant money may be available to organizations through the State of Florida. For details go to www.workforceflorida.com under 'Incumbent Worker Training'.

Certification Program includes:

- Six Sigma methodology and DMAIC roadmap
- Hands on workshops on Six Sigma process improvement tools
- Hands on training on use of Minitab Software
- Successful completion and presentation of a strategically linked process improvement project.
- Six Sigma Handbook by Thomas Pyzdek and Six Sigma Memory Jogger presented as reference material

Instructors are Six Sigma Black Belt practitioners certified by ASQ:

Kannan Krishnan CSSBB, CQMa, CQE, CQA, CQIA, CQPA
Purav Panathula CSSBB, CQE, CQMa

Program Benefits:

- Competitively priced to accommodate individuals and company sponsored employees
- Credibility of the certifying body (ASQ Section 1510)
- Weekend program
- Included in this program (not in most other Green Belt Certification Programs): Use of Minitab Software, Design Of Experiments (DOE)
- Coverage of the 'Certified Quality Improvement Associate' (CQIA) Body of Knowledge
- EU Points for ASQ re-certification: 6.0

Prerequisites:

- Laptop preferred but **not** mandatory
- Basic math skills

Requirements for Certification:

- Attend a minimum of 6 sessions
- Present a completed project

For registration and additional information please contact section Education Chair Mayra Bisnow, Education Chair, at 954-478-0384 or email mbisnow@gmail.com. You may also register through our section website www.asqsefla.org

Section 1510 Mission

To foster a dynamic environment that will:

- *Enable section members to network with peers*
- *Provide seminars and courses on the latest quality related tools and topics to facilitate their implementation in the manufacturing and service industries*
- *Lead section members into developing their potential through ASQ certification*

(Continued from page 1)

professional. Such events will provide you valuable ideas and “hands on” examples of how to improve your quality initiatives and systems, particularly when the event is held at the organization’s site. We have two site Best Practice events scheduled, one at with **TYCO Sensor-matic**, and one with **Office Depot**. Please contact us if you have a “Best Practice” idea for a presentation, be it within your organization or otherwise.

We look forward seeing you at a future Section 1515 event.

Jay Stahan, on behalf of the Section 1515 Leadership Team

ASQ 1515 Boca Raton October Dinner Meeting What is New in ISO9000? Presentation and Round Table

ISO 9001:2008, the new revision of ISO generic standard will be published by the end of this year. Although this is considered a minor revision it does contain a large number of changes. Come to this highly interactive event

Speaker/Moderator: Jay Stahan, Vice President of Quality and Compliance for Q-Med Corporation and Chair of our ASQ Section will be presenting the changes and will moderate a Round Table

Discussion on ISO9000 topics following his presentation.

Date: October 23, 2008 **Time:** 6:30 p.m.

Location: NCCI Holdings Headquarters, 901 Peninsula Corporate Circle, Boca Raton, FL 33487-1362

Cost: \$15 for ASQ Members, \$20 for non-members.

Free to new ASQ members attending for the first time. A light buffet dinner will be served.

To register visit www.asqpalmbeach.org . Questions: emb109@aol.com

ASQ 1515 Greater Palm Beach and Executive Management Institute for Training Palm Beach Community College Boca Raton Present

Lean Six Sigma Belt Evening Programs

These programs are scheduled prior to the corresponding ASQ Six Sigma Certification exam dates. Participants who desire ASQ Certification should apply for ASQ exam each given twice per year. These programs are designed for the working Manager/ Executive/ Professional who desires to obtain in-depth knowledge of Lean Six Sigma. This Green Belt Program will cover the Body-of Knowledge of the ASQ Green Belt Exam and will be supplemented with materials that will make the contents relevant to the participants' daily work.

Check www.asq.org for the application deadlines, pre-requisites, and required fees. Participants will receive a letter of completion from PBCC. The short duration of the program will not permit completion of a project.

Green Belt 35-hour program

November Nov 3-7, Nov 17-21

Evenings (6:00 p.m.-9:30 p.m.):

Cost: \$1,400, \$1,350* (3 or more), \$1,150 (10 or more)

Black Belt 35-hour program

Feb 2 - 6, Feb 16-20, 2009

Evenings (6:00 p.m.-9:30 p.m.):

Cost: \$1,400, \$1,350* (3 or more), \$1,150 (10 or more)

To register with PBCC call Jeanna Simmons (simmonsj@pbcc.edu or 561 862 4711).

If you have any questions please write to:
emb109@aol.com

The courses will be taught by ASQ Certified Six Sigma Black Belts

**All ASQ members can register individually at the small group rate*

ASQ 1515 PALM BEACH UPCOMING EVENTS

EVENT DATE	TITLE	PRESENTER	PLACE
October 21 11:30 a.m.-12:30p.m.	Lean Project Management Webinar	Vimarie Ortiz, Managing Partner, Processo Partners	WEBINAR
October 23 6:30p.m.-8:30p.m.	ISO9001:2008... What are the changes? Round Table Discussion following presentation	Moderator/Presenter Jay Stahan VP QMED	NCCI
November 12 3:00 p.m.-5:00 p.m.	Design For Six Sigma (DFSS): An Award Winning Case Study. Plant Tour following presentation	Ron Davis, ASQ CQE and CRE Six Sigma Master Black Belt for Sensormatic Division of Tyco Security	TYCO
January 22, 2009 3:30 p.m.-5:00 p.m.	City of Coral Springs: The Journey to the Baldrige Award	Susan Grant, HR Manager City of Coral Springs	NCCI
February	TBD	Joint Networking Meeting with ASTD Palm Beach	Boca Raton
March	TBD	Joint Networking Meeting with ASQ 1510	Davie
April	Excellence in Healthcare	Joint Meeting ACHE	West Palm Beach
April	DOE (Design of Experiments)	TBD	North Palm Beach
May 21, 2009, 3:30-5:30 p.m.	Vendor Quality at Office Depot	Guillermo Rodríguez, Director of Quality	Office Depot HQ Boca Raton
June	FMEA in the Service Industry	TBD	West Palm Beach

The American Society for Quality (ASQ), Section 1515 Greater Palm Beach Chapter, is pleased to present this informative web seminar...

Improving Project Management through Lean Principles

Tuesday, October 21, 2008 from 11:30 am to 12:30 pm ET

Bring your brown bag lunch!!

Cost: \$15.00

Event Overview:

This web seminar is designed to provide fundamental knowledge and practical skills to anyone interested in improving project management practices in their organization. This course introduces a complementary approach to current project management practices through the application of Lean Sigma principles as the bases to improving performance and the meeting of customers' needs effectively and efficiently.

Our Expert Presenter:

Vimarie Ortiz

Vimarie Ortiz is Operating Partner with Processo Partners, Inc., a consulting software quality company in



South Florida specializing in all aspects of Software Quality and Computer Systems Validation

Web seminar attendees will learn how to:

- Align project stakeholders so they help achieve project success
- Create a project solution that really meets stakeholders' needs
- Plan work so that the project team can complete their contributions with little stress
- Apply simple project measurement to help the project team and assure everyone who cares about the project what they need to know, when they need to know it
- **Complete projects in "half the time, all the time."**

Who Would This Seminar Benefit:

This event is targeted at managers, project managers, and senior management that must deliver quality products and services at a faster pace.

What You Will Receive With Your Purchase:

- Access to the live event
- PDF copy of the presentation slides

For questions regarding the registration process please call 1-954-856-8810.

ASQ 1515 November Event Design for Six Sigma (DFSS): An Award Winning Case Study at Tyco

Sensormatic, a division of **Tyco International** and based in Boca Raton, designs and manufactures Loss Prevention products for major retailers. Among the products offered are anti-theft tags and labels. Several years ago, a major retailer and partner challenged Sensormatic to develop a one-time use security tag. The development team used Design for Six Sigma techniques to bring an innovative tag to market that achieved that goal while meeting the cost targets of our customer.

In 2007, the team was recognized for this achievement by winning a Six Sigma Excellence Award from IQPC. This presentation will share the DFSS techniques used by the team during the development process.

Date: November 12, 2008 Time: 3:00 p.m.

Location: The Tyco building is located at 6600 Congress Ave, Boca Raton. (Southeast corner of Clint Moore Rd. and Congress Ave. Look for the Tyco sign)

Speaker: Ron Davis, Product Assurance Manager for Tags and Labels CQE (Certified Quality Engineer) and CRE (Certified Reliability Engineer) from ASQ. Ron supports the Sensormatic division as a Master Black Belt.

Cost: Free Must pre-register capacity is limited for this event.

Register at www.asqpalmbeach.org.

1510 Dinner Meeting Speaker



Harvey Raymundo is the Director of the Customer Experience Organization for the American Express Center in Fort Lauderdale, FL. Harvey provides leadership on initiatives that optimize the customer experience for Cardmember/ Merchant Billing Disputes, Executive Consumer Relations, E-mail Servicing and Payment Related Inquiries.

As Director of Customer Experience, Harvey is responsible for understanding the dynamics and drivers of the customer experience in AESC-Fort Lauderdale processes; partnering with the Business Leaders to optimize the operational metrics that define customer satisfaction; and evaluating industry trends and competitive threats to our position as a premium service brand.

The dinner presentation will focus on the evolution of the customer satisfaction metric and how feedback from Customers has shaped the operations and the measures of success. The Recommend to a Friend metric, key driver analysis and importance of first contact resolution are amongst the topics that will be discussed.

Harvey assumed this role in June 2003. Prior to this, he was a Project Manager – Operations Consultant for the Service & Network Engineering department for three years, where he led initiatives to define differentiated service levels for high-value Cardmembers (HVCM), create the HVCM methodology and strategy, develop Customer Satisfaction predictive models, and implement process reengineering project. Harvey has a BS in Business Economics from the University of the Philippines, and an MBA from Georgetown University.

2008 World Conference Update

by Section 15 Deputy Regional Director, Myriam Ochart

Have you ever been to the ASQ World Conference? What an incredible experience it was for me to attend the May 5-7, 2008 ASQ World Conference on Quality and Improvement.

If you've never been vendors attend, as they always do with exhibits of the latest quality products available, there are opportunities to attend technical training sessions for the full three days and the energy is incredible. What a thrill it was to meet so many quality professionals and see firsthand the multi-national and multi-generational composite of our organization.

Member leaders attend weekend sessions preceding the conference and report on the state of affairs of their regions and pursue topics of specific interest to the volunteer section members they represent. What a dynamic and incredibly unselfish group of people ASQ has as volunteers.

After attending the conference I can see ASQ is an organization primarily run and managed by volunteers. I am truly impressed with the work performed by the ASQ volunteers, not paid employee. What demanding jobs volunteers take on for ASQ throughout the world.

Every speaker and training session I attended was well worth my time. The best part of attending the conference is coming home with a jump drive containing all the training session presentations. I can review the sessions I attended and also see what I missed. The presentations I walked away with will serve me well as reference material and contact information to pursue topics in my professional work.

Lastly, I was able to hear Roberto Saco, our new ASQ president provide us with commitment for a very dynamic year. Below are two quotes from his speech, please go to ASQ.org for the entire message.

"ASQ is becoming a global organization to better serve our members and to help promote sound quality practices around the world," said Saco. "I look forward to the day when ASQ transitions from an American society with international members to a truly global society with a home and inspiration in America. By reaching out and helping others across the globe we can take ASQ to a higher level of excellence."

"We are honor-bound to improve things. It's in our nature. And when someone asks what we do...I believe we should justifiably say that we're making the world a better place to live in."

I invite you to consider attending the ASQ 2009 World conference in Minneapolis, MN; you will not be disappointed.

Employment Opportunities

Ads for individuals seeking positions are free to ASQ Section 1510 / 1515 members and subject to space availability.

Ads for open positions in a quality related field are free and not limited to ASQ members.

To place an ad, contact Placement Chair, Eleanor Chilson, (954)661-5197, or chilsone@bellsouth.net

Verify / VSC is continually searching for **Independent Contractors** with a background in Quality. Experience in the Defense and Aerospace Industry preferred. If you are interested, please **send all inquiries via email to jlee@vscnet.com**. You can also visit our website at www.vscnet.com for more information on our company.

GAUMARD SCIENTIFIC www.gaumard.com located in southwest Miami is seeking experienced **QC and QA professionals** having backgrounds in engineering, manufacturing and quality. Gaumard designs and manufactures more than 200 simulators for health care education. These products include mechanical, electronic and software components. Responsibilities include developing procedures for inspection and testing of incoming components, work in process, and finished goods; reporting quality and reliability data; evaluating and reporting upon customer returns. **Send resumes to john@gaumard.com**.

A medical company is looking for highly technical **engineer with solid background in Class III Medical Device Risk Management**. **Responsibilities:** Provide leadership of QA resources applied to each Project and System for the full lifecycle of the Product, Service, or System as needed per New Product Introduction and Design Controls. Develop, Update, and Maintain SOPs, Forms, Methods related to Quality in the NPI/DC SOP and Risk Management System. **Experience/Skills:** Design control and new product introduction process, 4 Years specific engineering experience (medical device), Good understanding & experience in advanced problem solving including statistical techniques, 4 Years experience in application and leading problem-solving, root cause analysis and related Corrective and Preventive Actions (including verification)(CAPA) ,**Education:** BS, Mechanical Engineering, Biomedical Engineering, Process Engineering or related technical discipline, ASQ Certified Quality Engineer a plus, Green Belt or Black Belt certification in Six Sigma / Lean Sigma
Contact: Les.Rodriguez@spectranetics.com, Director, QA & QE

Atico International USA, Inc is looking for a **Quality Engineer – FDA regulated consumer products, Ft Lauderdale**. Minimum requirements: BS degree, 5 years of experience in quality assurance, product development or process management for medical devices, drugs or food, Thoroughly familiar with FDA regulations, guidance and procedures

Contact: Barbara Bond, PHR, HR Generalist, Atico International USA, Inc., 501 South Andrews Avenue, Fort Lauderdale, FL 33301 954-779-2500 Ext. 383, bbond@aticousa.com

POSITION WANTED Professional seeking a position in Quality Control or related field with a company or organization that will utilize my 20 plus years of experience.

561-969-2697 cell 561-358-8205 500 Crosswinds Drive, B-2 West Palm Beach, Florida 33413 racanter@bellsouth.net

More Employment Opportunities On Website

Please visit the Career area of the Section 1510 website for the most current and complete listing of opportunities - www.asqsefla.org

Excellence, Satisfaction and Customer Voices Come Together in Two Workshops

Mark your calendars now for March 4 and 5 for this seminar at Don Shula's Hotel in Miami Lakes.

To thrive in challenging times requires rethinking assumptions, being inspired to adopt new approaches and being equipped to achieve new results. That's exactly what you get when you join us for two entertaining, provocative and content-rich workshops with author and top speaker, Robin Lawton:

- **8 Dimensions of Excellence:** Aligning Strategy and Measures with Customer Priorities
- **The 12 Voices of the Customer**

If you've been reading the newspaper lately, it's clear why these **March 4 and 5** workshops should be on your "must attend" list for 2009. Be sure to sign up in advance to get great Early Bird discounts and a complimentary autographed copy of Mr. Lawton's best-selling book, ***Creating a Customer-Centered Culture: Leadership in Quality, Innovation and Speed*** (5-star rated on Amazon). Get the details on these courses and reserve your seat at <http://www.imtc3.com/events/UpcomingEvents.cfm>.

Maybe you saw the story of the top executive of a major car company who listened to customers say they wanted more miles per fill-up. Do you think his understanding lead to (a) improving fuel efficiency, (b) innovative engines, (c) lighter weight vehicles or (d) bigger gas tanks? Our award-winning presenter, Robin Lawton, shows how easy it is to confuse what you heard with what customers said. The executive's design team rushed to market with bigger gas tanks. No kidding!

These two complimentary courses help you avoid such tragic but common mistakes. Mr. Lawton, recently ranked #1 of 88 presenters by an international organization, shows you how to:

- Use a new approach to create alignment between strategy, operations and customers
- Identify who your customers really are
- Use "word formulas" to uncover the unspoken mind of the customer
- Measure squishy customer perceptions
- Use new tools that have produced stunning business results and Baldrige recognition



The Variant



Section 1510 with Section 1515

Oct 2008

Section 1510 Dinner Meeting ---- Tues Oct 14

Speaker: Harvey Raymundo
Director, American Express

Topic: Customer
Satisfaction at AMEX

Registration Deadline: Sunday, Oct 12, 12:00 Noon

Meeting Date / Time: Tuesday, Oct 14, 2008 at 6:00 PM

Location: Don Shula's Hotel, 6842 Main Street, Miami Lakes, Telephone 305-821-1150

Menu: Choice of Grilled Mahi Mahi with Tropical Salsa, Chimichurri Potatoes & Vegetables, or Pasta Primavera.
Served with Caesar Salad and Strawberry Shortcake.

If reservation is not made by deadline, meal will be selected by the kitchen staff based upon availability of entrees.

Register online www.asqsefla.org

Dinner: \$26.00, Learning something and networking with associates: priceless.

New Members free with mailed coupon. ASQ Student Members free with ASQ Student Membership Card.
Door Prize Drawing.

Make checks payable to "ASQ Section 1510." If using PayPal, bring a print of your transaction receipt to the meeting. Dinner Meeting contact for questions and any upcoming Monthly Section meetings is Arrangement Chair Pablo Diaz. Contact Pablo at pdiaz@bellsouth.net, or telephone 305-380-2337.