



The Variant

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Section 1510 with Section 1515

March 2009



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Employment ads updated daily and
 are posted on the website,
 www.asqsefla.org

Message from the Section 1510 Chair by Rich Eggleston

To all of section 1510 members, We had a great dinner meeting for the month of February. Thank you to all that attended. Our speaker was HANS FROEHLING, DBA, CMBB, who gave us another view of lean six sigma to explore. See last month's newsletter on how to contact him if you wish.

Please don't forget the joint meeting with Section 1515 which will be held Tropical Acres restaurant on March 10th Information on this is in this month's Variant.

The Robin Lawton Seminars previously announced for March 3 and 4 have been rescheduled for September. The newsletter and the website will have details.. These are two seminars you would not want to miss.

It's again time to remind our members of the Orlando Acevedo Scholarship. Section 1510 awards this \$1000 scholarship each year to a worthy high school and/or undergraduate student(s) based on information provided in their application and a short essay. Visit our website at www.asqsefla.org for more information.

See you soon and be safe!

Rich

Message from the Section 1515 Chair by Jay Stahan

From the Section 1515 Leadership Team, Hello to South Florida ASQ Members!

We completed two "**Best Practices**" events in January.

We thank **Mike Bunich** and **Rafael de la Puente** of **MAPEI Americas** for hosting a most informative Best Practices session at their Fort Lauderdale facility. MAPEI uses a systematic quality management system (QMS) to managed its corporate and manufacturing plant's quality system. MAPEI links it's KPI's to its Quality Policy as well as the objectives of individual employees. Management reviews at the plant level are conducted once per quarter. To promote integration of the reviews, a representative of Sale also attends the plant management reviews. A list (not a report dialogue) is used for the minutes of the meeting. This provides an efficient way to take publish meetings and easily identify action items for the next meeting. The minutes are available on the company's intranet. In addition, a major change in organization structure was made to better

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Is this the 2nd time you are receiving this newsletter?

Because of the number of events scheduled including South Florida Global Business Summit and the Performance Excellence Showcase (free admission), the Feb and March newsletters are being sent to people who are unaffiliated with a section, affiliated with an out-of-area section and former members of 1510 and 1515. If you would like to continue to be updated on section events please go to www.asq.org and update your account information selecting Section 1510 Southeast Florida or Section 1515 Greater Palm Beaches.

Section 1510 Website

www.asqsefla.org

Section 1515 Website

www.asqpalmbeach.org

See All Section Activities
 Certification Refresher Classes
 Section Dinner Meetings
 and On-Line Registrations

Section 1510 Monthly Meeting Email Reminders!

If you would like to receive an E-Mail reminder of Section 1510 Monthly Dinner Meetings, please send a valid e-Mail address in the body of your response to Section 1510 Arrangements Chair Pablo Diaz at pdiaz@bellsouth.net

Please place in Subject Line: "ASQ Meeting Reminder"

Section 1510 ASQ Certification Refresher Classes

To participate in an ASQ refresher class, please sign up on the web page at www.asqsefla.org. If you have a question regarding registration or class site, call Mayra Bisnow, Education Chair, at 954-478-0384 or email mbisnow@gmail.com. For course content questions, textbooks, or ASQ certification, contact Eleanor Chilson at 954-661-5197. Please sign up at least three weeks before the scheduled class start to assure you have the textbook at first session. Any classes that do not register a minimum of five students will be cancelled. *All classes are refresher classes.*

Class	Class Name	CEU's	Fee Includes materials, handouts and text where applicable	When	Time Classes are 5:30 pm to 8:30 unless otherwise listed	Instructor
IA	Internal Auditing for Quality Systems	1.0	\$175	February, October or by request	One day Seminar 8:30 am—5:30 pm	Kannan Krishnan CQE, CQA, CQMa, CQIA, CSSBB, CQPA
CQT	Certified Quality Technician	2.7	\$300	January, August	9 sessions	Eleanor Chilson CQE, CQMa, CQA, CQIA and Andy Vouloukos CQE, CRE
CMQ/OE	Manager of Quality / Organizational Excellence	2.7	\$350	January August	9 sessions	Kannan Krishnan
CQE	Certified Quality Engineer	3.0	\$350	March September	10 sessions	Jim Carbone, CBA, CQA, CQE, CQMa, Robert Pintavalle CQMa, CQE, CQA, CSSBB
CSQE	Certified Software Engineer	2.4	\$275	March September	8 sessions	Mercedes Massana CSQE, CQA
CQA	Certified Quality Auditor	2.7	\$275	March September	9 sessions	Eleanor Chilson
CQIA	Certified Quality Improvement Associate	2.4	\$275	March September	8 sessions	Kannan Krishnan
CQI	Quality Inspector	2.4	\$275	January August	8 sessions	Eleanor Chilson
CRE	Certified Reliability Engineer	3.0	\$350	January August	10 sessions	TBD
BPR	Blueprinting Reading	2.4	\$275	TBD	8 sessions	Eleanor Chilson
CCT	Certified Calibration Technician	2.4	\$275	March September	8 sessions	Fred King - CCT
CSSBB	Six Sigma Black Belt	3.0	\$350	January August	10 sessions	Kannan Krishnan & Purav Panathula CQE, CSSBB, CQMa
EEKK	Education Excellence: Koalaty Kid Program	1.0	\$175	TBD	One Day Seminar	Dennise Suarez, Amarilis Acosta, Donna Inglis
DOE	Design of Experiments	3.0	\$300	TBD	TBD	Robert Pintavalle
CSSGB	Six Sigma Green Belt	2.7	\$350	March September	9 sessions	Kannan Krishnan & Purav Panathula
CBA	Certified Biomedical Auditor	2.7	\$275	January August	8 sessions	Jim Carbone

For Certification Exams dates and locations, please visit the ASQ Certification website at www.asq.org

Performance Excellence Showcase Special Announcement

ASQ Section 1510 is proud to sponsor this year's Performance Excellence Showcase on **March 24, 2009**. The location is Plantation Volunteer Park, 12050 W Sunrise Blvd, Plantation, FL 33323. Guests are asked to sign up on our website www.excellenceshowcase.org so we may estimate the number for seating. Plan on arriving at 4PM.

*This year, in an effort to make the Showcase affordable to all who wish to participate, **there is no charge to attend.***

The Showcase is the prelude to the Florida Sterling Quality Conference held each year at the end of May in Orlando. Each year this event provides an opportunity to showcase best practices in process improvement from the South Florida area. **Teams** give fun presentations on projects that produced breakthrough gains for their organizations. Others showcase their improvements on **Storyboards**.

Now is the time to make your plans to attend. It's not too late to register your team or storyboard to compete for best in Southeast Florida. Deadline is March 10. Our Showcase website has been updated with the latest information. If you have a team or storyboard please call or email Bonnie Eifert at 561-999-3283 or bonnie.eifert@zlbplasma.com.

Certification Review Class Reminder: Classes starting in March

Certified Quality Engineer,
Certified Software Engineer,
Certified Quality Auditor,
Certified Quality Improvement Associate,
Certified Calibration Technician,
Six Sigma Green Belt

Certification Test Sign-up Reminder

This newsletter is full of events that you can earn recertification points. If you need to earn your certification, here are the deadlines to sign up for the next tests that will be administered by Sections 1510 and 1515. To sign up, go to www.ASQ.org.

April 17 is the registration deadline for the **June 6** administration for the following exams: Calibration Technician, Pharmaceutical GMP Professional, Quality Auditor, Quality Engineer, Quality Improvement Associate, Quality Process Analyst, Six Sigma Greenbelt, Software Quality Engineer.

August 21 is the registration deadline for the **October 17** administration for the following exams: Biomedical Auditor, HACCP Auditor, Manager of Quality/Organizational Excellence, Quality Inspector, Quality Technician, Reliability Engineer, Six Sigma Black Belt.

Six Sigma Green Belt Training

Sponsored by ASQ Section 1510

Program details:

- Designed for Six Sigma enthusiasts who will perform or facilitate process improvement activities
- Suitable for all areas and all levels within an organization
- Nine Saturday sessions from 8:30 AM to 5 PM starting TBD. Classes planned to begin in March and October pending sufficient registration.
- Location: TBD
- Cost \$2500 per participant (Breakfast and Lunch included) Grant money may be available to organizations through the State of Florida. For details go to www.workforceflorida.com under 'Incumbent Worker Training'.

Certification Program includes:

- Six Sigma methodology and DMAIC roadmap
- Hands on workshops on Six Sigma process improvement tools
- Hands on training on use of Minitab Software
- Successful completion and presentation of a strategically linked process improvement project.
- Six Sigma Handbook by Thomas Pyzdek and Six Sigma Memory Jogger presented as reference material

Instructors are Six Sigma Black Belt practitioners certified by ASQ:

Kannan Krishnan CSSBB, CQMa, CQE, CQA, CQIA, CQPA
Purav Panathula CSSBB, CQE, CQMa

Program Benefits:

- Competitively priced to accommodate individuals and company sponsored employees
- Credibility of the certifying body (ASQ Section 1510)
- Weekend program
- Included in this program (not in most other Green Belt Certification Programs): Use of Minitab Software, Design Of Experiments (DOE)
- Coverage of the 'Certified Quality Improvement Associate' (CQIA) Body of Knowledge
- EU Points for ASQ re-certification: 6.0

Prerequisites:

- Laptop preferred but **not** mandatory
- Basic math skills

Requirements for Certification:

- Attend a minimum of 6 sessions
- Present a completed project

For registration and additional information please contact section Education Chair Mayra Bisnow, Education Chair, at 954-478-0384 or email mbisnow@gmail.com. You may also register through our section website www.asqsefla.org

Section 1510 Mission

To foster a dynamic environment that will:

- *Enable section members to network with peers*
- *Provide seminars and courses on the latest quality related tools and topics to facilitate their implementation in the manufacturing and service industries*
- *Lead section members into developing their potential through ASQ certification*

(Continued from page 1)

align corporate quality goals/objectives to plant initiatives. The Quality organization, which reported to R&D, merely reported on issues, a passive approach. The Quality organization, now reporting to corporate management, with individual managers assigned to particular plants, takes on more active involvement in quality issues. This change significantly improved communications, and thus, continuous improvement efforts, at the plant levels. The improvement has been dramatic.

A second **Best Practice** event was a “live and web broadcast” event held at NCCI headquarters in Boca Raton. The City of Coral Springs, a recent Baldrige Award winner, presented its “Quality Journey” toward receiving the National Baldrige Award and Florida’s Sterling Award. **Susan Grant** presented this unique account. Coral Springs is the first city to achieve the Baldrige Award, and they are now a benchmark throughout the United States for local governments. Ms. Grant, who has been associated with the Baldrige effort from its inception, reviewed how the initiative was begun, and how it has become a “way of life” for Coral Springs government today. Such cornerstones such as a “Flat, short chain of command”, “Putting Customers First” (doesn’t *your* local government!), and using the Baldrige criteria model as the business model adopted for Coral Spring’s city government. Thank you, Susan.

Section 1515 has a focus upon education and enhancing the knowledge base of the quality professional. I invite you to look through our list of events and activities presented in the *Variant* and in our website (www.asqpalmbeach.org). Our on-site tours provide a first hand look at **Best Practices** of other quality systems thereby providing ideas you can incorporate into your quality system. Our presentations at meetings and webinars are designed to provide information about quality principles and practices. We encourage you to review our offerings and attend events aimed to advance your professional career.

To further your knowledge of quality principles and practices, education courses are offered through **sections 1515, 1510, and ASQ National**. Offerings are posted in the *Variant* and at each section’s website. This is an opportune time to prepare for the future.

Section 1515 has posted a Member Survey on the website. We invite you to complete the survey that will provide valuable feedback to our Leadership Team and to ASQ.

The 1515 Leadership Team looks forward meeting you at an upcoming event!

Jay Stahan, on behalf of the Section 1515 Leadership Team

ASQ 1515 Greater Palm Beach and Executive Management Institute for Training Palm Beach Community College Boca Raton Lean Six Sigma Belt Evening Programs

Green Belt 35-hour program:

Tuesdays and Wednesdays: May 5-June 3, 2009 Evenings (6:00 p.m.-9:30 p.m.) PBCC Boca Campus

Cost: \$1,400, \$1,350* (3 or more), \$1,150(10 or more)

*All ASQ members can register individually at the small group rate.

To register or for questions email: emb109@aol.com

ASQ 1515 Palm Beach The Use of DOE (Design of Experiments) to Understand our Processes

Our Speaker: Daksha Chokshi

Daksha Chokshi will present a brief background on the methods of DOE and explain how they can be used in understanding the variables that most significantly affect our Processes.

Daksha is an ASQ Fellow and Chair of the ASQ Statistics Division, UTC ProCert Council Chair and Pratt & Whitney Technical Fellow in Statistics and Quality Technologies. Daksha has presented to our ASQ section several times and has always been very interesting and instructive.

Place: North Palm Beach County, Florida. Exact location to be announced

Date: April 7, 2009

Time: 6:00 p.m.-8:00 p.m.

Cost: \$26 estimated – sit-down dinner

To register visit: www.asqpalmbeach.org after March 10.

ASQ 1515 PALM BEACH UPCOMING EVENTS

EVENT DATE	TITLE	PRESENTER	PLACE
February 25, 2009 5:30 pm	Excellence in Facilitation	Joint Networking Meeting with ASTD Palm Beach	Boca Raton, NCCI
March 10, 2009 5:30 p.m. — 8:00 pm	Introduction to the Florida Sterling Award	John Pieno, Chairman, Florida Sterling Council Joint Networking Meeting with ASQ 1510:	Davie, Tropical Acres
March 20, 2009	South Florida Global Business Summit 7:30 am—4 pm	Various. See page 6 details, register via e-mail: michael-amaya@processpartners.com	Hard Rock, Hollywood
March 24, 2009	Performance Excellence Showcase	Sterling, Regions 6, organizations	Plantation
April 7, 2009 6:00 pm — 8:00 pm	“The Use of Design of Experiments (DOE) to Understand our Processes”	Daksha Chokshi, ASQ Fellow, ASQ Statistics Division Chair, UTC ProCert Council Chair Pratt & Whitney Technical Fellow in Statistical Methods and Quality Technologies	North Palm Beach
April 23, 2009 6:00 p.m — 8:00 pm	“LEAN/Six Sigma in Healthcare: The Quest Diagnostics Experience with Kaxien Events”	Rosa Arbolaez, Black Belt Florida Lean Project Manager	NCCI, Boca
May 21, 2009, 3:30-5:30 p.m.	Vendor Quality at Office Depot	Guillermo Rodríguez, Director of Quality Office Depot	Office Depot HQ Boca Raton
June TBD	“Use of FMEA in the Hospitality Industry”	Ana Laura Solis, Quality Manager Ritz-Carlton Hotel Palm Beach	Ritz-Carlton Hotel, West Palm Beach

February 25, 2009 Joint ASQ 1515/ASTD Palm Beach Networking and Buffet Dinner Event

The American Society for Training and Development, ASTD (www.astd.org), is the world's leading association of workplace learning and performance professionals, forming a world-class community of practice. In October 2008, a new chapter of ASTD was founded in Palm Beach County.

Most Quality Professionals have responsibilities in the areas of training, coaching, facilitating, or performance evaluation. These are areas that ASTD professionals specialize in. ASQ professionals bring a perspective on how Quality Improvement philosophies can be used in the workplace.

Our February meeting will bring the Palm Beach Sections of ASQ and ASTD together for the first of what is expected to become periodic meetings to network and learn from each other.

The meeting will start with a networking session at 5:30, followed by a buffet dinner, and a presentation by a distinguished ASTD speaker. For information email: emb109@aol.com

Date: February 25, 2009,

Time: 5:30 -8:00 p.m., the first 45 minutes devoted to networking

Place: NCCI Holdings 901 Peninsula Circle, Boca Raton.

Cost: \$20 Buffet dinner served

Register: www.asqpalmbeach.org .

ASQ 1515 Palm Beach

**LEAN/Six Sigma in Healthcare:
The Quest Diagnostics Experience with Kaizen Events**

Our Speaker: Rosa Arbolaez, MT (ASCP)

Six Sigma LEAN Black Belt for Quest Diagnostics, Florida

Rosa will present one of the Lean/Six Sigma projects completed by her teams and provide an overview of Quest Diagnostics use of Process Improvement tools.

Rosa graduated from Miami-Dade College with a degree in Medical Technology in 1983 and worked in various hospitals prior to coming to Quest Diagnostics in 1987 as a Medical Technologist in the Microbiology department. In 1993, she graduated from Nova Southeastern with a degree in Healthcare Administration. She has worked for Quest Diagnostics for 21 years working in various technical and Information Technology positions. While in Information Technology, Rosa volunteered to become a Total Quality Management Facilitator and in 2001 was trained as a Black Belt. After 5 years working Black Belt projects, she was promoted to the LEAN Project Manager position for Florida. This position encompasses the Tampa, Deerfield and Miramar labs, supporting and mentoring the Six Sigma LEAN activities of all Florida Black Belts and GreenBelts. Outside the Six Sigma life, Rosa is a widow with 2 children and expecting a grandson in April this year. She resides in Pembroke Pines, Florida and she enjoys dancing, theatre, traveling, and reading.

Place: NCCI Holdings 901 Peninsula Circle, Boca Raton.

Date: April 23 Time: 6:00 p.m.-8:00 p.m.

Cost: \$15 Includes buffet dinner

To register visit: www.asqpalmbeach.org .

Excellence, Satisfaction and Customer Voices Come Together in Two Workshops

Mark your calendars now for September for these seminars at Don Shula's Hotel in Miami Lakes.

To thrive in challenging times requires rethinking assumptions, being inspired to adopt new approaches and being equipped to achieve new results. That's exactly what you get when you join us for two entertaining, provocative and content-rich workshops with author and top speaker, Robin Lawton:

- **8 Dimensions of Excellence:** Aligning Strategy and Measures with Customer Priorities
- **The 12 Voices of the Customer**

If you've been reading the newspaper lately, it's clear why these **March 4 and 5** workshops should be on your "must attend" list for 2009. Be sure to sign up in advance to get great Early Bird discounts and a complimentary autographed copy of Mr. Lawton's best-selling book, *Creating a Customer-Centered Culture: Leadership in Quality, Innovation and Speed* (5-star rated on Amazon). Get the details on these courses and reserve your seat at <http://www.imtc3.com/events/UpcomingEvents.cfm>.

Maybe you saw the story of the top executive of a major car company who listened to customers say they wanted more miles per fill-up. Do you think his understanding led to (a) improving fuel efficiency, (b) innovative engines, (c) lighter weight vehicles or (d) bigger gas tanks? Our award-winning presenter, Robin Lawton, shows how easy it is to confuse what you heard with what customers said. The executive's design team rushed to market with bigger gas tanks. No kidding!

These two complementary courses help you avoid such tragic but common mistakes. Mr. Lawton, recently ranked #1 of 88 presenters by an international organization, shows you how to:

- Use a new approach to create alignment between strategy, operations and customers
- Identify who your customers really are
- Use "word formulas" to uncover the unspoken mind of the customer
- Measure squishy customer perceptions
- Use new tools that have produced stunning business results and Baldrige recognition

1510/1515 Joint Dinner Meeting Speaker

Last year's joint meeting was a great success. It was a wonderful opportunity to meet colleagues from the entire region while participating in a learning event. The meeting again will start with a networking session with hors d'oeuvres and refreshments.

On March 10, 2009 we will repeat the experience and this time we will be honored with a presentation by **John Pieno**. Mr. John Pieno, Chairman, Florida Sterling Council, will be discussing how organizations that have implemented or are beginning to implement quality improvement processes such as Six Sigma, Lean Manufacturing, and ISO standards are taking advantage of the Malcolm Baldrige and Sterling Award Criteria to become more competitive and create better workplaces and communities.

Florida Sterling Council is chartered with leading the effort to maintain, promote, and enhance The Florida Governor's Sterling Award (www.floridasterling.com). This award is the Florida State version of the National Baldrige Award for Organizational Excellence.

John Pieno was appointed by Governor Lawton Chiles to lead the State Department of Administration in 1991, then responsible for the pay, benefits, and administrative procedures for the 140,000-person state work force. As a management professional and agency head, his responsibility was to modernize state government's management system to private sector standards in the areas of leadership, strategic planning, customer focus, information and analysis, human resources, and process management.

John is a nationally-acknowledged expert in the principles of organizational performance excellence embedded in the Malcolm Baldrige Criteria and the Florida Sterling Criteria. His experience in performance excellence includes implementation and assessment of processes in many organizations in the private, government, education, and health care sectors. He has extensive experience as a master trainer and conducts training on the Baldrige/Sterling Criteria, the Balanced Scorecard, and Organizational-Specific Assessment Training. In addition, John meets regularly with leadership teams from all business sectors to promote performance excellence.

Date: **March 10, 2009**,

Time: **5:30 -8:30 p.m.**,

Place: **Tropical Acres Restaurant**, 2500 Griffin Rd, Fort Lauderdale, FL 33312

Cost: \$25 order at event: NY Strip Steak, Chicken Franchise, or Pasta Primavera

Register: www.asqsefla.org

ASQ 1515 IS PROUD TO CO-SPONSOR THE SOUTH FLORIDA GLOBAL BUSINESS SUMMIT

FIVE STRATEGIES TO EXPAND YOUR BUSINESS IN TODAY'S CHANGING ECONOMY

Join South Florida experts in operational excellence in a discussion of unique strategies to expand your business in today's changing economy. Meet your peers and learn about their successful experiences. Meet and talk to resources available to businesses in the Tri-County area. Learn:

- 🌐 **How to become more competitive in Today's Economy**
- 🌐 **How to find New Markets**
- 🌐 **How to Improve your Cost Structure**
- 🌐 **How to Maximize Value of your Products and Services**
- 🌐 **How to Engage your Workforce in a Changing Environment**



Presentations:

"No Cost/Low Cost Capacity Growth" Speaker: **Phil Centonze** is President and Co-founder of POS-IMPACT LLC, a training and implementation company focused on teaming with organizational leaders and their managers and employees to improve competitiveness, profitability, and the way they do business.

"Maximizing Your Product and Service Value" Speaker: **Myriam Ochart** is South Eastern Regional Deputy Director for the American Society for Quality and Business Consultant, ASQ Certified Six Sigma Black Belt and Project Manager experienced in business process improvement, design, mapping, and modeling methods.

"Chipping Away Project Management Waste" Speaker: **Vimarie Ortiz** is a principal with Processo Partners, Inc., a South Florida consulting company specializing in all aspects of Information Systems Development and Validation

"A Strategy for Improving and Expanding Your Business" Speaker: **Enrique Bekerman** is President of Quality Manufacturing Associates LLC, a firm with expertise in implementing Six Sigma, Lean Manufacturing, ISO 9001 in small and medium sized organizations.

"Six Strategies to Increase Your Exports" Speaker: **Jim Anzalone** is President of Compliance Assurance LLC, a firm specializing in global trade compliance solutions.

Afternoon Program: Panel Discussions with presenters, entrepreneurs and organizational resources

Place: Hard Rock Hotel and Casino, Hollywood, Florida

Date: March 20, 2009 7:30-4:30 p.m.

Cost: \$149.00 including breakfast, lunch, and refreshments.

Early registrations: Register before February 20 for \$135.00!!

Special extra bonus: One-half hour free consultation on strategy implementation at your site!!

To register: please visit www.globalbizsummit.com

For Questions please Email: Michael_Amaya@ProcessoPartners.com

Employment Opportunities

Ads for individuals seeking positions are free to ASQ Section 1510 / 1515 members and subject to space availability.

Ads for open positions in a quality related field are free and not limited to ASQ members.

To place an ad, contact Placement Chair, Eleanor Chilson, (954)661-5197, or chilsone@bellsouth.net

Verify / VSC is continually searching for **Independent Contractors** with a background in Quality. Experience in the Defense and Aerospace Industry preferred. If you are interested, please **send all inquiries via email to ilee@vscnet.com**. You can also visit our website at www.vscnet.com for more information on our company.

GAUMARD SCIENTIFIC www.gaumard.com located in southwest Miami is seeking experienced **QC and QA professionals** having backgrounds in engineering, manufacturing and quality. Gaumard designs and manufactures more than 200 simulators for health care education. These products include mechanical, electronic and software components. Responsibilities include developing procedures for inspection and testing of incoming components, work in process, and finished goods; reporting quality and reliability data; evaluating and reporting upon customer returns. **Send resumes to john@gaumard.com**.

Quality Engineer/Naples, FL Our company will give you vacation, health insurance, catered lunches, and even a gym membership! Amazing corporate culture with opportunities for advancement! You'll be responsible for **supporting the Quality Manager** with all quality related support for the life cycle development of **Class I, II, and III medical devices**, including new product development and maintenance of re-leased products. Requires 5+ years in Medical Devices, BS in Engineering. **Contact:** Kellie 719-266-3174 kjohnson@woodmoor.com

Eastern Aero Marine has an open position for **Chief Inspector** with at least three years of FAR 145 repair station experience. **Responsibilities:** Compliance of all inspection standards, methods, and procedures of the repair station in accordance with applicable Federal Aviation Regulations, manufacturers, and customer specifications and will have the final authority in releasing to service of articles and the component parts. Inspection of incoming materials, in process assemblies, and finished goods. Maintenance of the technical library, which includes CMM's, drawings, SB's and SIL's. Other duties include providing technical support and oversight for Quality Control Inspectors and technicians. Conducting root cause investigations for technical problems that arise. Must be detail oriented, good English skills, strong safety orientation, familiar with Microsoft Office, Windows programs and ISO 9001 / AS 9100 standards. This position reports to the Quality Manager. **Send resumes to Roberto Pomalaza** Fax: 305-637-8632, E-mail: quality@theraft.com

MAPEI Corp. is looking for the **QC Manager** for its Fort Lauderdale Plant. This facility is ISO 9001:2000 certified. It manufactures cement-based adhesives and grouts for the tile and stone installation and carries a wide variety of glues, epoxies and admixtures for the same purpose. A good candidate should have an experience in engineering, manufacturing and quality. **Responsibilities** include: management of all aspects of Quality Control in the Plant, including safety in the laboratory; recruiting and training of the QC staff; control of application and repeatability of the test methods; work with technical services and R&D on implementation of new products and investigation of nonconformities; analysis of test results and optimization of the testing plans, formulas, testing methods and also specifications for production processes, products and tests; preparation of composite reports required by Quality Management System. Please **send all** inquiries via email to mbunich@mapei.com. You can also visit our website at www.mapei.com for more information on our company.

Position in Jupiter, FL for a QA Engineer. Coastal Optical Systems, Inc. is an industry-leading manufacturer of precision optics and thin film coatings and optical assemblies. We are a recognized leader in development and volume manufacture of precision optical components and optical assemblies for the aerospace, semiconductor, biophotonics, and digital projection markets.

Requirements: Bachelor of Science in Physics, Engineering or Math preferred. Recent graduates are being considered. Proficiency with Microsoft Excel, Experience with MIL-specifications, ISO standards, and inspection and product quality assurance preferred.

Responsibilities: Will review customer orders and work with customers' quality representatives to meet the contract requirements for quality, inspection, and certification, Input and review of data from in-process inspections, final inspections and paperwork, Maintain organized inspection files for quality and inspection paperwork, update and maintain Quality Management System for ISO 9001:2000 certification. Perform interferometric inspection of lenses and optical systems as needed, Perform quality audits and qualification of approved suppliers, Assess and disposition of non-conforming material, monitor and troubleshoot root cause for scrap and rework rate (yield).

Initiate and maintain projects and programs that promote continuous improvement in quality and productivity, Certification of the overall quality of products produced, oversee calibration for measuring instruments, and oversee incoming inspection of materials (glass and metal).

Coastal Optical is looking to hire local residents. **To apply** Fax your resume to: Lorna Carson Coastal Optical Systems Fax: 561-881-1947

A medical device company in NY City is looking for employees interested in career advancement. Requirements are: BS--technical degree, 5+ yrs medical device quality engineering experience, must be have experience for implementing a quality systems. **Contact:** David J. Morfe, CSAM, Managing Director, The Engineering and Manufacturing Group, Email: dmorfe@mribaldi.com. Management Recruiters of Baltimore-Timonium, Website: www.mribaltimore.com, Phone: 443 291-9050 direct - 410 252-6616 x211 - 866 277-4049 toll fr

Biomet3I is looking for a **Quality Assurance Engineer, New Product Development** to Develop, establish and maintain processes and controls ensuring that the performance and quality of new products conform to established standards and are in compliance with U.S. and global Quality System Regulations (QSRs) including 21 CFR 820, ISO13485, and other regulations. **Duties:** Performs Quality Planning at the initiation of a project and regularly updates the Quality Plan throughout the project lifecycle, Participates in project (product development/process improvement) meetings to ensure validation and verification of design/process changes and establishment of an appropriate quality plan for all new products, conducting sterilization validations, product bio-burden testing, and environmental monitoring activities. Reviews product designs, test protocols, and co-develops critical characteristics/tolerances for initial testing and subsequent routine manufacturing controls, Responsible for assuring compliance of design control and risk management activities, Responsible for selection, validation and implementation of inspection, test, and measurement equipment for new products, Identifies opportunities to improve product design; takes initiative to drive necessary improvements, **EDUCATION and/or EXPERIENCE:** Bachelor's degree with three to five years, Experience in medical device manufacturing or other regulated (i.e. Pharmaceutical or Aerospace) environment. Please **send resumes to Jobs@3implant.com**.

More Employment Opportunities On Website

Please visit the Career area of the Section 1510 website for the most current and complete listing of opportunities - www.asqsefla.org



The Variant



Section 1510 with Section 1515

March 2009

Section 1510/1515 Dinner Meeting - Tues Mar 10

Speaker: John Pieno
Chair-Florida Sterling Council

Topic: Implementing the Sterling
Quality Improvement Process

Registration Deadline: Sunday, March 8, 12:00 Noon

Meeting Date / Time: Tuesday, March 10, 2008 at 5:30 PM

Location: Tropical Acres Steakhouse, 2500 Griffin Rd, Ft Lauderdale, FL 33312

Menu: Choice of NY Strip Steak, Chicken Franchise, or Pasta Primavera.

Served with Cesar Salad, baked potato, steamed vegetables, NY Cheesecake

Order will be taken at the table. Cash bar avail all evening, Cocktail reception starts at 5:30.

Register online www.asqsefla.org

Dinner: \$25.00, Learning something and networking with associates: priceless.

New Members free with mailed coupon. ASQ Student Members free with ASQ Student Membership Card.

Door Prize Drawing.

Make checks payable to "ASQ Section 1510." If using PayPal, bring a print of your transaction receipt to the meeting. Dinner Meeting contact for questions and any upcoming Monthly Section meetings is Arrangement Chair Pablo Diaz. Contact Pablo at pdiaz@bellsouth.net, or telephone 305-380-2337.