



The Variant

www.asqsefla.org

Section 1510 with Section 1515

April 2009



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Employment ads updated daily and
 are posted on the website,
 www.asqsefla.org

Message from the Section 1510 Chair by Rich Eggleston

Hello to all, as Bonnie Eifert one of our past Chair's has said before, We are fortunate to have so many opportunities for professional development in our area. Along with our monthly **dinner meetings** we have many **classes** to choose from with outstanding instructors to brush up on your certification testing. (Check this issue of the Variant to see the list of **where and when's**). We also have the 17th Annual **Florida Sterling Conference** in Orlando which will be held in May. It takes place at the JW Marriott from May 26th thru the 29th.

The March Dinner Meeting was a great success again this year. It was the 2nd annual joint meeting of ASQ section 1510 and section 1515 of the Palm Beach area. My thanks to Enrique Bekerman for supplying the speaker for this event, and all those from 1510 that helped support this function. A **JOB WELL DONE** as usual.

This year's Florida Sterling Conference is introducing a new product and service; it is called the **Sterling Small Business Blueprint**. The workshop will be held in conjunction with the conference on Thur, May 28th.....see www.floridasterling.com for info

We would like to thank our March speaker again for his fine talk on Sterling. Mr. John Pieno who is the Chairman of the Florida Sterling Council. His talk focused how organizations that have implemented or are beginning to implement quality improvement processes such as Six Sigma, Lean manufacturing, and ISO standards are taking advantage of the Malcolm Baldrige and

(Continued on page 3)

Message from the Section 1515 Chair by Jay Stahan

From the Section 1515 Leadership Team, Hello to South Florida ASQ Members!

Did you realize there is another organization with goals very similar to ASQ? I did not realize that **ASTD** (American Society for Training and Development), at least from an educational and training perspective, has goals and philosophies very similar to ASQ. Section 1515's joint meeting with ASTD February 25th brought this message through to attendees very clearly. The joint meeting was highlighted by a dynamic presentation that included much attendee involvement. The presenter was professional trainer and facilitator, **Ronnie Glozbach**, of **EdTrek, Inc**, Fort Lauderdale. Ronnie focused upon ways to plan and conduct efficient meetings, including a review of **Ground Rules, Roles/Responsibilities of participants, Meeting Expectations, Room Logistics, the Parking Lot Chart**, and many other meeting techniques, all required to conduct a successful meeting, or a series of meetings. As we in the Quality profession have experienced, meetings are an important medium to gather resources for problem solving and corrective action planning. Getting ideas on how to better plan and conduct meetings can provide a positive return on the valuable investment in time of all meeting participants. Our thanks to ASTD for a very successful meeting, and we hope to partner with them in future events.

Section 1515 most recently partnered with **Section 1510** in a joint meeting held March

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Section 1510 Website

www.asqsefla.org

Section 1515 Website

www.asqpalmbeach.org

See All Section Activities
 Certification Refresher Classes
 Section Dinner Meetings
 and On-Line Registrations

Section 1510 Monthly Meeting Email Reminders!

If you would like to receive an E-Mail reminder of Section 1510 Monthly Dinner Meetings, please send a valid e-Mail address in the body of your response to Section 1510 Arrangements Chair Pablo Diaz at pdiaz@bellsouth.net
 . Please place in Subject Line: "ASQ Meeting Reminder"

Section 1510 ASQ Certification Refresher Classes

To participate in an ASQ refresher class, please sign up on the web page at www.asqsefla.org. If you have a question regarding registration or class site, call Mayra Bisnow, Education Chair, at 954-478-0384 or email mbisnow@gmail.com. For course content questions, textbooks, or ASQ certification, contact Eleanor Chilson at 954-661-5197. Please sign up at least three weeks before the scheduled class start to assure you have the textbook at first session. Any classes that do not register a minimum of five students will be cancelled. *All classes are refresher classes.*

Class	Class Name	CEU's	Fee Includes materials, handouts and text where applicable	When	Time Classes are 5:30 pm to 8:30 unless otherwise listed	Instructor
IA	Internal Auditing for Quality Systems	1.0	\$175	February, October or by request	April 9 — see pg 3 One day Seminar 8:30 am—5:30 pm	Kannan Krishnan CQE, CQA, CQMa, CQIA, CSSBB, CQPA
CQT	Certified Quality Technician	2.7	\$300	January, August	9 sessions	Eleanor Chilson CQE, CQMa, CQA, CQIA and Andy Vouloukos CQE, CRE
CMQ/OE	Manager of Quality / Organizational Excellence	2.7	\$350	January August	9 sessions	Kannan Krishnan
CQE	Certified Quality Engineer	3.0	\$350	March September	10 sessions	Jim Carbone, CBA, CQA, CQE, CQMa, Robert Pintavalle CQMa, CQE, CQA, CSSBB
CSQE	Certified Software Engineer	2.4	\$275	March September	8 sessions	Mercedes Massana CSQE, CQA
CQA	Certified Quality Auditor	2.7	\$275	March September	9 sessions	Eleanor Chilson
CQIA	Certified Quality Improvement Associate	2.4	\$275	March September	8 sessions	Kannan Krishnan
CQI	Quality Inspector	2.4	\$275	January August	8 sessions	Eleanor Chilson
CRE	Certified Reliability Engineer	3.0	\$350	January August	10 sessions	TBD
BPR	Blueprinting Reading	2.4	\$275	TBD	8 sessions	Eleanor Chilson
CCT	Certified Calibration Technician	2.4	\$275	March September	8 sessions	Fred King - CCT
CSSBB	Six Sigma Black Belt	3.0	\$350	January August	10 sessions	Kannan Krishnan & Purav Panathula CQE, CSSBB, CQMa
EEKK	Education Excellence: Koalaty Kid Program	1.0	\$175	TBD	One Day Seminar	Dennise Suarez, Amarilis Acosta, Donna Inglis
DOE	Design of Experiments	3.0	\$300	TBD	TBD	Robert Pintavalle
CSSGB	Six Sigma Green Belt	2.7	\$350	March September	9 sessions	Kannan Krishnan & Purav Panathula
CBA	Certified Biomedical Auditor	2.7	\$275	January August	8 sessions	Jim Carbone

For Certification Exams dates and locations, please visit the ASQ Certification website at www.asq.org

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Sterling Award criteria to become more competitive and create better workplaces and communities.

Congratulations to the door-prize winners from the joint meeting with section 1515 — Dale Davies and Kannan Krishnan. They each received a \$25 gift certificate.

Hope to see you all soon!

Rich

One-Day Internal Audit Seminar April 9th

ASQ Section 1510 is offering a one day seminar on Internal Auditing for Quality Systems on Thursday, April 9th, 2009 from 8:30 AM to 5 PM.

It will be held in Hampton Inn, Pembroke Pines
(just off of I-75 and Sheridan Street)
1900 NW 150th Avenue, Pembroke Pines, FL 33028,
Phone: 954-441-4242

This seminar goes through the step-by-step approach to auditing of quality systems and includes practice workshops. The cost is \$175 per person. It includes breakfast and lunch.

Payment can be made either by credit card through our section website www.asqsefla.org or by check payable to ASQ Section 1510. The check should be mailed to ASQ Section 1510, PO Box 835148, Miami, FL 33283.

For details please contact Kannan Krishnan by email (kannan.krishnan@coulter.com) or by phone 954-205-5433.

Certification Test Sign-up Reminder

This newsletter is full of events that you can use to earn recertification points. If you need to earn your certification, here are the deadlines to sign up for the next tests that will be administered by Sections 1510 and 1515. To sign up, go to www.ASQ.org.

April 17 is the registration deadline for the **June 6** administration for the following exams: Calibration Technician, Pharmaceutical GMP Professional, Quality Auditor, Quality Engineer, Quality Improvement Associate, Quality Process Analyst, Six Sigma Greenbelt, Software Quality Engineer.

August 21 is the registration deadline for the **October 17** administration for the following exams: Biomedical Auditor, HACCP Auditor, Manager of Quality/Organizational Excellence, Quality Inspector, Quality Technician, Reliability Engineer, Six Sigma Black Belt.

Six Sigma Green Belt Training

Sponsored by ASQ Section 1510

Program details:

- Designed for Six Sigma enthusiasts who will perform or facilitate process improvement activities
- Suitable for all areas and all levels within an organization
- Nine Saturday sessions from 8:30 AM to 5 PM starting TBD. Classes planned to begin in March and October pending sufficient registration.
- Location: TBD
- Cost \$2500 per participant (Breakfast and Lunch included). Grant money may be available to organizations through the State of Florida. For details go to www.workforceflorida.com under 'Incumbent Worker Training'.

Certification Program includes:

- Six Sigma methodology and DMAIC roadmap
- Hands on workshops on Six Sigma process improvement tools
- Hands on training on use of Minitab Software
- Successful completion and presentation of a strategically linked process improvement project.
- Six Sigma Handbook by Thomas Pyzdek and Six Sigma Memory Jogger presented as reference material

Instructors are Six Sigma Black Belt practitioners certified by ASQ:

Kannan Krishnan CSSBB, CQMa, CQE, CQA, CQIA, CQPA
Purav Panathula CSSBB, CQE, CQMa

Program Benefits:

- Competitively priced to accommodate individuals and company sponsored employees
- Credibility of the certifying body (ASQ Section 1510)
- Weekend program
- Included in this program (not in most other Green Belt Certification Programs): Use of Minitab Software, Design Of Experiments (DOE)
- Coverage of the 'Certified Quality Improvement Associate' (CQIA) Body of Knowledge
- EU Points for ASQ re-certification: 6.0

Prerequisites:

- Laptop preferred but **not** mandatory
- Basic math skills

Requirements for Certification:

- Attend a minimum of 6 sessions
- Present a completed project

For registration and additional information please contact section Education Chair Mayra Bisnow, at 954-478-0384 or email mbisnow@gmail.com. You may also register through our section website www.asqsefla.org

Section 1510 Mission

To foster a dynamic environment that will:

- *Enable section members to network with peers*
- *Provide seminars and courses on the latest quality related tools and topics to facilitate their implementation in the manufacturing and service industries*
- *Lead section members into developing their potential through ASQ certification*

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10th in Fort Lauderdale. All in attendance can attest to another successful joint meeting of South Florida’s two ASQ sections. We had a presentation by the Chairman of the **Florida Sterling Council, John Pieno**. John used his engaging presentation style to inform us not only on the **Sterling Award Criteria**, but merge other quality initiatives such as Six Sigma, Lean, Hoshin Planning, Kaizen, and ISO 9000 into the Sterling model. His message was clear. All the initiatives can be linked to various sections of the Sterling criteria. Sterling is an “inclusive” management system. The result is all initiatives you use can lead to an effective and sustainable organization when adopting the Sterling criteria.

Section 1515 has a variety of subjects and locations planned for the remainder of our meetings, including presentations on DOE, Lean/Six Sigma, Vendor Quality, and FMEA. **Please join us**. Information can be viewed at our website (www.asqpalmbeach.org) as well as in this issue of the *Variant*. We invite you to join a future 1515 session to assist your educational and networking needs.

Jay Stahan, on behalf of the Section 1515 Leadership Team

ASQ 1515 Palm Beach- April 7 Dinner Meeting North Palm Beach Location

“The Use of DOE (Design of Experiments) to Understand our Processes”

A tour of the Cross Match Technologies in Palm Beach Gardens will be hosted by **Joe Neuhausel**, Director of Quality, prior to the presentation.

Our Speaker: Daksha Chokshi

Daksha Chokshi will present a brief background on the methods of DOE and explain how they can be used in understanding the variables that most significantly affect our Processes.

Daksha is an ASQ Fellow and Chair of the ASQ Statistics Division, UTC ProCert Council Chair and Pratt & Whitney Technical Fellow in Statistics and Quality Technologies. Daksha has presented to our ASQ section several times and has always been very interesting and instructive.

Cross Match Technologies, Inc. is a leading global provider of high-quality multimodal biometric identity management solutions, used to capture and process the unique physiological characteristics of individuals to establish and verify their identities.

Cross Match's government and commercial customers use its biometrics solutions in a variety of security and surveillance programs for protecting people, property and privacy.

Cross Match solutions include fingerprint and palm scan devices, facial recognition and iris capture systems, document readers, biometric software, and related services. These offerings include multiple biometrics capable of wireless, mobile or stationary use. The capture and matching systems are interoperable and include customizable software, which allows for easy integration into a customer's existing infrastructure.

Place: Cross Match Technologies, Palm Beach Gardens, Florida.

Exact directions and instructions will be furnished to registrants prior to the event

Cost: \$20 including light buffet dinner

Date: April 7, 2009 **Time:** 6:00 p.m.-8:00 p.m.

To register visit: www.asqpalmbeach.org

ASQ 1515 PALM BEACH UPCOMING EVENTS

EVENT DATE	TITLE	PRESENTER	PLACE
April 7, 2009 6:00 pm — 8:00 pm	“The Use of Design of Experiments (DOE) to Understand our Processes”	Daksha Chokshi, ASQ Fellow, ASQ Statistics Division Chair, UTC ProCert Council Chair Pratt & Whitney Technical Fellow in Statistical Methods and Quality Technologies	Cross Match Technologies, PBG
April 21, 2009 6:00 p.m — 8:00 pm	“LEAN/Six Sigma in Healthcare: The Quest Diagnostics Experience with Kazien Events”	Rosa Arbolaez, Black Belt Florida Lean Project Manager	NCCI, Boca
May 14, 2009	Joint Meeting with A.C.H.E On Healthcare Process Improvement	Dr. Ed Popovich leading a team of experts on “Before, During, and After Care Concept in Healthcare Process Improvement”	Mid-Palm Beach Location
May 21, 2009, 3:30-5:30 p.m.	Vendor Quality at Office Depot	Guillermo Rodríguez, Director of Quality Office Depot	Office Depot HQ Boca Raton
June 4, 2009 3 p.m.	How The Ritz-Carlton incorporates the FMEA study into Quality Improvement Teams	Fatime Yaldiz, Area Performance Improvement Manager The Ritz-Carlton Hotel Company	Ritz-Carlton Hotel, West Palm Beach

**ASQ 1515 Palm Beach
April 21 Dinner Meeting - Boca Location**

**LEAN/Six Sigma in Healthcare:
The Quest Diagnostics Experience with Kaizen Events**

Our Speaker: Rosa Arbolaez, MT (ASCP)
Six Sigma LEAN Black Belt for Quest Diagnostics, Florida

Rosa will present one of the Lean/Six Sigma projects completed by her teams and provide an overview of Quest Diagnostics use of Process Improvement tools.

Rosa graduated from Miami-Dade College with a degree in Medical Technology in 1983 and worked in various hospitals prior to coming to Quest Diagnostics in 1987 as a Medical Technologist in the Microbiology department. In 1993, she graduated from Nova Southeastern with a degree in Healthcare Administration. She has worked for Quest Diagnostics for 21 years working in various technical and Information Technology positions.

While in Information Technology, Rosa volunteered to become a Total Quality Management Facilitator and in 2001 was trained as a Black Belt. After 5 years working Black Belt projects, she was promoted to the LEAN Project Manager position for Florida. This position encompasses the Tampa, Deerfield and Miramar labs, supporting and mentoring the Six Sigma LEAN activities of all Florida Black Belts and GreenBelts.

Outside the Six Sigma life, Rosa is a widow with 2 children and expecting a grandson in April this year. She resides in Pembroke Pines, Florida and she enjoys dancing, theatre, traveling, and reading.

Place: NCCI Holdings, Inc. 901 Peninsula Corporate Circle Boca Raton, Florida

Time: 6:00 p.m.-8:00 p.m.

Cost: \$20 Includes buffet dinner

To register visit: www.asqpalmbeach.org after April 8

ASQ 1515 Greater Palm Beach
and

**Executive Management Institute for Training
Palm Beach Community College Boca Raton**

Lean Six Sigma Belt Evening Programs

Green Belt 35-hour program:

Tuesdays and Wednesdays: May 5-June 3, 2009 Evenings
(6:00 p.m.-9:30 p.m.) PBCB Boca Campus

Cost: \$1,400, \$1,350* (3 or more), \$1,150(10 or more)

*All ASQ members can register individually at the small group rate.

To register or for questions email: emb109@aol.com

**ASQ 1515 Greater Palm Beach
Third Annual Joint Meeting with
A.C.H.E**

On Healthcare Process Improvement

May 14, 2009 (Save the date!!)

**Dr. Ed Popovich will lead a team of
expert presenters on the subject of
“Before, During, and After Care Con-
cept in Healthcare Process Improve-
ment”**

Location to be announced.



John Pieno,
Chairman of
the Florida
Sterling
Council pre-
sents at the
Section
1510/1515
joint meet-
ing on March
10 at Tropi-
cal Acres.

1510 Plant Tour

Gil Lugo will be our host for a daytime tour of Hollywood Woodwork. The tour will include a success story of how the company implemented Lean Manufacturing techniques and the benefits received.

Hollywood Woodwork is a South Florida based business incorporated in 1967. At our 60,000 square foot facility located in Hollywood, Florida (between Ft. Lauderdale and Miami), our team of over 150 management, craftsmen and support personnel specialize in custom woodwork for use in premier hotels, spas, casinos, country clubs, public projects and corporate offices throughout the United States and Caribbean.

In 1999, Hollywood Woodwork began the transition from a family-owned business to an Employee Stock Ownership Plan (ESOP).

Each and every Hollywood Woodwork employee-owner is a stakeholder in our success.

At Hollywood Woodwork, we are proud to include some of the finest hotels, resorts, casinos, country clubs and corporate offices among our list of successfully completed projects.

Manufactured at our 60,000 square foot facility in Hollywood, Florida, our finished products are shipped by land, air or sea and followed by our own installation craftsmen who travel throughout the United States and Caribbean to perform and oversee the highest quality on-site installation.

HOLLYWOOD WOODWORK

2951 Pembroke Road, Hollywood, Florida 33020

Tour is Wednesday, April 8th from 10-11:30 am. You must arrive on time to join the tour.

Register online www.asqsefla.org

LIMITED TO THE FIRST 40 PEOPLE TO SIGN UP. *There is no charge for this event.*

1510 ORLANDO ACEVEDO SCHOLARSHIP



Welcome to our scholarship section. Section 1510 scholarship has been renamed the Orlando Acevedo scholarship in memory of his countless contributions to Section 1510.

Application must be completed and submitted to: ASQ Section 1510, Scholarship Committee, P.O. Box 835148 Miami FL 33283-5148. Application must be postmarked no later than **June 20** (of the application year) or must be hand delivered before June 20. Applications received after the deadline will not be considered.

Applicant must be a Section 1510 member or immediate family of a Section 1510 member. Immediate family for this purpose refers to spouse, children, and parents of the member. ASQ membership must be valid at the time the application is submitted. Applicant must submit an essay on the subject of "Quality" (between 500 and 1000 words) along with the completed application. Applicant must have a minimum 2.5 GPA. Copy of the transcript must be submitted with this application. Scholarships will be provided only for full time students taking a minimum of 12 semester credit hours and pursuing college education in an accredited college or university (matriculated in a college or university). Preference will be given to students pursuing undergraduate program in areas closely associated with Quality disciplines (such as Science, Engineering, Statistics, Business, Education, etc.). The decision of the Scholarship Committee will be final.

See www.asqsefla.org for copies of the forms

Excellence, Satisfaction and Customer Voices Come Together in Two Workshops

Mark your calendars now for September for these seminars at Don Shula's Hotel in Miami Lakes.

To thrive in challenging times requires rethinking assumptions, being inspired to adopt new approaches and being equipped to achieve new results. That's exactly what you get when you join us for two entertaining, provocative and content-rich workshops with author and top speaker, Robin Lawton:

- **8 Dimensions of Excellence:** Aligning Strategy and Measures with Customer Priorities
- **The 12 Voices of the Customer**

If you've been reading the newspaper lately, it's clear why these **September 2009** workshops should be on your "must attend" list for 2009. Be sure to sign up in advance to get great Early Bird discounts and a complimentary autographed copy of Mr. Lawton's best-selling book, *Creating a Customer-Centered Culture: Leadership in Quality, Innovation and Speed* (5-star rated on Amazon). Get the details on these courses and reserve your seat at <http://www.imtc3.com/events/UpcomingEvents.cfm>.

Maybe you saw the story of the top executive of a major car company who listened to customers say they wanted more miles per fill-up. Do you think his understanding led to (a) improving fuel efficiency, (b) innovative engines, (c) lighter weight vehicles or (d) bigger gas tanks? Our award-winning presenter, Robin Lawton, shows how easy it is to confuse what you heard with what customers said. The executive's design team rushed to market with bigger gas tanks. No kidding!

These two complementary courses help you avoid such tragic but common mistakes. Mr. Lawton, recently ranked #1 of 88 presenters by an international organization, shows you how to:

- Use a new approach to create alignment between strategy, operations and customers
- Identify who your customers really are
- Use "word formulas" to uncover the unspoken mind of the customer
- Measure squishy customer perceptions
- Use new tools that have produced stunning business results and Baldrige recognition

Employment Opportunities

Ads for individuals seeking positions are free to ASQ Section 1510 / 1515 members and subject to space availability.

Ads for open positions in a quality related field are free and not limited to ASQ members.

To place an ad, contact Placement Chair, Eleanor Chilson, (954)661-5197, or chilsone@bellsouth.net

Verify / VSC is continually searching for **Independent Contractors** with a background in Quality. Experience in the Defense and Aerospace Industry preferred. If you are interested, please **send all inquiries via email to ilee@vscnet.com**. You can also visit our website at www.vscnet.com for more information on our company.

GAUMARD SCIENTIFIC www.gaumard.com located in southwest Miami is seeking experienced **QC and QA professionals** having backgrounds in engineering, manufacturing and quality. Gaumard designs and manufactures more than 200 simulators for health care education. These products include mechanical, electronic and software components. Responsibilities include developing procedures for inspection and testing of incoming components, work in process, and finished goods; reporting quality and reliability data; evaluating and reporting upon customer returns. **Send resumes to john@gaumard.com**.

Quality Engineer/Naples, FL Our company will give you vacation, health insurance, catered lunches, and even a gym membership! Amazing corporate culture with opportunities for advancement! You'll be responsible for **supporting the Quality Manager** with all quality related support for the life cycle development of **Class I, II, and III medical devices**, including new product development and maintenance of released products. Requires 5+ years in Medical Devices, BS in Engineering. **Contact:** Kellie 719-266-3174 kjohnson@woodmoor.com

Eastern Aero Marine has an open position for **Chief Inspector** with at least three years of FAR 145 repair station experience. **Responsibilities:** Compliance of all inspection standards, methods, and procedures of the repair station in accordance with applicable Federal Aviation Regulations, manufacturers, and customer specifications and will have the final authority in releasing to service of articles and the component parts. Inspection of incoming materials, in process assemblies, and finished goods. Maintenance of the technical library, which includes CMM's, drawings, SB's and SIL's. Other duties include providing technical support and oversight for Quality Control Inspectors and technicians. Conducting root cause investigations for technical problems that arise. Must be detail oriented, good English skills, strong safety orientation, familiar with Microsoft Office, Windows programs and ISO 9001 / AS 9100 standards. This position reports to the Quality Manager. **Send resumes to Roberto Pomalaza** Fax: 305-637-8632, E-mail: quality@theraft.com

MAPEI Corp. is looking for the **QC Manager** for its Fort Lauderdale Plant. This facility is ISO 9001:2000 certified. It manufactures cement-based adhesives and grouts for the tile and stone installation and carries a wide variety of glues, epoxies and adhesive mixtures for the same purpose. A good candidate should have experience in engineering, manufacturing and quality. **Responsibilities** include: management of all aspects of Quality Control in the Plant, including safety in the laboratory; recruiting and training of the QC staff; control of application and repeatability of the test methods; work with technical services and R&D on implementation of new products and investigation of nonconformities; analysis of test results and optimization of the testing plans, formulas, testing methods and also specifications for production processes, products and tests; preparation of composite reports required by Quality Management System. Please **send all inquiries via email to mbunich@mapei.com**. You can also visit our website at www.mapei.com for more information on our company.

Biomet3I is looking for a **Quality Assurance Engineer, New Product Development** to Develop, establish and maintain processes and controls ensuring that the performance and quality of new products conform to established standards and are in compliance with U.S. and global Quality System Regulations (QSRs) including 21 CFR 820, ISO13485, and other regulations. **Duties:** Performs Quality Planning at the initiation of a project and regularly updates the Quality Plan throughout the project lifecycle, Participates in project (product development/process improvement) meetings to ensure validation and verification of design/process changes and establishment of an appropriate quality plan for all new products, conducting sterilization validations, product bio-burden testing, and environmental monitoring activities. Reviews product designs, test protocols, and co-develops critical characteristics/tolerances for initial testing and subsequent routine manufacturing controls, Responsible for assuring compliance of design control and risk management activities, Responsible for selection, validation and implementation of inspection, test, and measurement equipment for new products, Identifies opportunities to improve product design; takes initiative to drive necessary improvements, **EDUCATION and/or EXPERIENCE:** Bachelor's degree with three to five years, Experience in medical device manufacturing or other regulated (i.e. Pharmaceutical or Aerospace) environment. Please **send resumes to Jobs@3implant.com**.

Intertek, an internationally recognized independent testing organization is looking to fill a "part-time" position in the Miami area for a **Follow-up Service Inspector (Regional Part Time)**. This position is ideal for retired technical persons looking for flexible, part-time hours. This position would work through your own home.

Job Summary: Conduct, review and evaluate products and manufacturing facilities under surveillance for ETL Certification Programs according to Intertek Standard Operating Procedures, Certification Documents and other materials, as provided by the Intertek Certification Group.

Submit resume to Marie Murray at marie.murray@intertek.com or William Starr at william.starr@intertek.com.

Q-Straint is looking for a **Quality Engineering Manager**, Responsible for all formulating, documenting, and overseeing implementation of the company's quality policies, processes and programs. **Requirements:** Undergraduate degree in related field. 8+ years of related work in quality management field (3+ years managing a Quality Group), 3+ years managing foreign suppliers and QA inspection teams, 5+ years working in a manufacturing quality environment, 3+ years managing quality of safety-related and regulated mechanical/electrical products, Implementation of Quality Management Systems (e.g. ISO 9000 or equivalent). **Responsibilities:** Plans and implements quality assurance program including development, application, testing and maintenance of quality standards, specifications, policies and procedures, Formulates and maintains quality assurance objectives. Plans and implements benchmarking, Directs all inspection, testing and audit activities. Ensures compliance of applicable regulatory requirements, Develops and analyzes statistical data and product specifications, Evaluates and corrects customer complaints, Plans, promotes, and organizes training activities related to quality, Responsible for overseeing ISO (or similar) quality system, Responsible for evaluating vendors and ensuring their ability to meet quality standards, **Contact:** mbalke@oasisadvantage.com

More Employment Opportunities On Website

Please visit the Career area of the Section 1510 website for the most current and complete listing of opportunities -

www.asqsefla.org



The Variant



Section 1510 with Section 1515

April 2009

Section 1510 Plant Tour — Hollywood Woodwork hosted by Gil Lugo, Director of Manufacturing Successful Implementation of Lean Manufacturing Daytime Event

Registration Deadline: Monday, April 6, 12:00 Noon

Meeting Date / Time: **Wednesday, April 8th from 10-11:30 am**

Location: HOLLYWOOD WOODWORK, 2951 Pembroke Road, Hollywood, Florida 33020,

Phone: (954) 920-5009

Tour is limited to the first 40 people to sign up.

Register online www.asqsefla.org

There is no charge for this event.

Dinner Meeting contact for questions and any upcoming Monthly Section meetings is Arrangement Chair Pablo Diaz. Contact Pablo at pdiaz@bellsouth.net, or telephone 305-380-2337.