



The Variant

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Section 1510 with Section 1515

May 2009



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Section 1510 Website

www.asqsefla.org

Section 1515 Website

www.asqpalmbeach.org

See All Section Activities
 Certification Refresher Classes
 Section Dinner Meetings
 and On-Line Registrations

Message from the Section 1510 Chair by Rich Eggleston

“Green” there is a word we hear a lot these days. I was talking with a friend the other day about keeping the landscape around our homes and businesses “green”. In this case I’m talking about water conservation (Green).

Population growth and thriving development is making water conservation more important than ever, and everyone has a stake in making sure water conservation is successful in South Florida, and throughout the country. While our year round sunshine and long stretches of hot, dry weather make South Florida a desirable place to live and visit, it also creates a high demand for our precious water.

Irrigating landscapes puts the greatest demand on our urban drinking water supply and accounts for more than 50 percent of water consumption. That consumption can be greatly reduced by Xeriscaping, which provides a water- efficient way to create beautiful landscapes without taxing the water supply.

XERISCAPE, (pronounced zeer-eh-scape) is landscaping with Florida-friendly, native, drought-resistant plants and trees. The term is derived from the Greek “xeros” meaning dry and “scape” meaning landscape. It does not mean that your landscape has to look dry or barren, nor does it mean that it doesn’t require maintenance. It does mean that you can create a carefully designed, properly installed landscape that will provide year-round beauty even in time of drought.

Designing a resource-efficient landscape requires the incorporation of a few design
 (Continued on page 3)

Message from the Section 1515 Chair by Jay Stahan

From the Section 1515 Leadership Team, Hello to South Florida ASQ Members!

Our most recent Section 1515 event was held in a more northerly location of Palm Beach County than usual and offered an opportunity for ASQ members located in the Palm Beach Gardens area to participate. The meeting was a combination company tour and presentation.

The company we toured was **Cross Match Technologies**, a company which designs, manufactures, and sells devices and systems used to identify individuals using biometrics such as eyes, fingerprints, face, and speech for managing the identify of individuals. The tour began with a presentation by our host, **Joe Neuhausel**, Director of Quality for Cross Match Technologies (see photo p. 4). Following the presentation about Cross Match Technologies, its products, and quality system, a tour was given of the manufacturing/ assembly operation that included demonstrations of biometric recognition systems. Joe and associates from Cross Match provided a truly interesting, informative, and entertaining tour. All in attendance were very grateful for the opportunity to learn of the technology first hand. Our **Thanks** to Joe and Cross Match for making the tour possible and being such fine hosts for this Section 1515 event.

After the tour and dinner, a presentation was viewed on “The Use of DOE to understand our processes”. The presentation was made by **Daksha Chokshi**, an ASQ Fellow, Chair of ASQ’s Statistics Division, and Technical

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Section 1510 Monthly Meeting Email Reminders!

If you would like to receive an E-Mail reminder of Section 1510 Monthly Dinner Meetings, please send a valid e-Mail address in the body of your response to Section 1510 Arrangements Chair Pablo Diaz at pdiaz@bellsouth.net . Please place in Subject Line: “ASQ Meeting Reminder”

Section 1510 ASQ Certification Refresher Classes

To participate in an ASQ refresher class, please sign up on the web page at www.asqsefla.org. If you have a question regarding registration or class site, call Mayra Bisnow, Education Chair, at 954-478-0384 or email mbisnow@gmail.com. For course content questions, textbooks, or ASQ certification, contact Eleanor Chilson at 954-661-5197. Please sign up at least three weeks before the scheduled class start to assure you have the textbook at first session. Any classes that do not register a minimum of five students will be cancelled. *All classes are refresher classes.*

| Class | Class Name | CEU's | Fee Includes materials, handouts and text where applicable | When | Time Classes are 5:30 pm to 8:30 unless otherwise listed | Instructor |
|--------|--|-------|--|-------------------|--|---|
| IA | Internal Auditing for Quality Systems | 1.0 | \$175 | February, October | One day Seminar 8:30 am—5:30 pm | Kannan Krishnan CQE, CQA, CQMa, CQIA, CSSBB, CQPA |
| CQT | Certified Quality Technician | 2.7 | \$300 | January, August | 9 sessions | Eleanor Chilson CQE, CQMa, CQA, CQIA and Andy Vouloukos CQE, CRE |
| CMQ/OE | Manager of Quality / Organizational Excellence | 2.7 | \$350 | January August | 9 sessions | Kannan Krishnan |
| CQE | Certified Quality Engineer | 3.0 | \$350 | March September | 10 sessions | Jim Carbone, CBA, CQA, CQE, CQMa, Robert Pintavalle CQMa, CQE, CQA, CSSBB |
| CSQE | Certified Software Engineer | 2.4 | \$275 | March September | 8 sessions | Mercedes Massana CSQE, CQA |
| CQA | Certified Quality Auditor | 2.7 | \$275 | March September | 9 sessions | Eleanor Chilson |
| CQIA | Certified Quality Improvement Associate | 2.4 | \$275 | March September | 8 sessions | Kannan Krishnan |
| CQI | Quality Inspector | 2.4 | \$275 | January August | 8 sessions | Eleanor Chilson |
| CRE | Certified Reliability Engineer | 3.0 | \$350 | January August | 10 sessions | TBD |
| BPR | Blueprinting Reading | 2.4 | \$275 | TBD | 8 sessions | Eleanor Chilson |
| CCT | Certified Calibration Technician | 2.4 | \$275 | March September | 8 sessions | Fred King - CCT |
| CSSBB | Six Sigma Black Belt | 3.0 | \$350 | January August | 10 sessions | Kannan Krishnan & Purav Panathula CQE, CSSBB, CQMa |
| EEKK | Education Excellence: Koalaty Kid Program | 1.0 | \$175 | TBD | One Day Seminar | Dennise Suarez, Amarilis Acosta, Donna Inglis |
| DOE | Design of Experiments | 3.0 | \$300 | TBD | TBD | Robert Pintavalle |
| CSSGB | Six Sigma Green Belt | 2.7 | \$350 | March September | 9 sessions | Kannan Krishnan & Purav Panathula |
| CBA | Certified Biomedical Auditor | 2.7 | \$275 | January August | 8 sessions | Jim Carbone |

For Certification Exams dates and locations, please visit the ASQ Certification website at www.asq.org

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elements.

- Zoning- group plants in the landscape according to their water requirements.
- Use of drought-tolerant plants.
- Drought-tolerant turf (check local nurseries to determine which grass varieties have good drought tolerance for your type of soil.)
- Mulch, mulch, mulch (mulch reduces evaporation)

In a nut shell, if you are planning on changing or starting a new landscape this may be the way to do it.

Hope to see you all soon!

Rich

Section 1510 Congratulates Eleanor Chilson for winning the ASQ Testimonial Award.

Eleanor was nominated by Denis Leonard PhD Chair, Quality Management Forum Review Board with the support of current QMF Editor and the Chair of Print Publications. The Chair of the QMD also supported the Award.

Her years of service to QMF and QMD were greatly appreciated and they wanted to show this appreciation in the form of the Testimonial. Dr. Leonard states, "It is well deserved, you have been a rock for the QMF Review Board for many years, in addition the reliability and standard of your work and indeed the way you always rose to the occasion and accepted reviews to be completed within a very short deadline all meant that you were viewed as representing leadership on the QMF Board.

Thank you for your ongoing service to QMF, QMD and ASQ."

Certification Test Sign-up Reminder

This newsletter is full of events that you can use to earn recertification points. If you need to earn your certification, here are the deadlines to sign up for the next tests that will be administered by Sections 1510 and 1515. To sign up, go to www.ASQ.org.

August 21 is the registration deadline for the **October 17** administration for the following exams: Biomedical Auditor, HACCP Auditor, Manager of Quality/Organizational Excellence, Quality Inspector, Quality Technician, Reliability Engineer, Six Sigma Black Belt.

Oct 16 is the registration deadline for the **Dec 5** administration for the following exams: Calibration Technician, Pharmaceutical GMP Professional, Quality Auditor, Quality Engineer, Quality Improvement Associate, Quality Process Analyst, Six Sigma Greenbelt, Software Quality Engineer.

Six Sigma Green Belt Training

Sponsored by ASQ Section 1510

Program details:

- Designed for Six Sigma enthusiasts who will perform or facilitate process improvement activities
- Suitable for all areas and all levels within an organization
- Nine Saturday sessions from 8:30 AM to 5 PM starting TBD. Classes planned to begin in March and October pending sufficient registration.
- Location: TBD
- Cost \$2500 per participant (Breakfast and Lunch included) Grant money may be available to organizations through the State of Florida. For details go to www.workforceflorida.com under 'Incumbent Worker Training'.

Certification Program includes:

- Six Sigma methodology and DMAIC roadmap
- Hands on workshops on Six Sigma process improvement tools
- Hands on training on use of Minitab Software
- Successful completion and presentation of a strategically linked process improvement project.
- Six Sigma Handbook by Thomas Pyzdek and Six Sigma Memory Jogger presented as reference material

Instructors are Six Sigma Black Belt practitioners certified by ASQ:

Kannan Krishnan CSSBB, CQMa, CQE, CQA, CQIA, CQPA
Purav Panathula CSSBB, CQE, CQMa

Program Benefits:

- Competitively priced to accommodate individuals and company sponsored employees
- Credibility of the certifying body (ASQ Section 1510)
- Weekend program
- Included in this program (not in most other Green Belt Certification Programs): Use of Minitab Software, Design Of Experiments (DOE)
- Coverage of the 'Certified Quality Improvement Associate' (CQIA) Body of Knowledge
- EU Points for ASQ re-certification: 6.0

Prerequisites:

- Laptop preferred but **not** mandatory
- Basic math skills

Requirements for Certification:

- Attend a minimum of 6 sessions
- Present a completed project

For registration and additional information please contact section Education Chair Mayra Bisnow, at 954-478-0384 or email mbisnow@gmail.com. You may also register through our section website www.asqsefla.org

Section 1510 Mission

To foster a dynamic environment that will:

- *Enable section members to network with peers*
- *Provide seminars and courses on the latest quality related tools and topics to facilitate their implementation in the manufacturing and service industries*
- *Lead section members into developing their potential through ASQ certification*

(Continued from page 1)

Fellow at Pratt and Whitney. Daksha brought the concept and application of DOE “down to earth” and gave all attendees a great presentation on how to apply DOE in our “real world” environments. The presentation included a video of applying DOE in a manufacturing environment that assisted attendees in their understanding of applying DOE methodology to our respective businesses. Daksha also made a very good point that ASQ members should take a close look at what the Statistics Division of ASQ has to offer every member and encouraged all to access their website at <http://www.asq.org/statistics>. Our thanks to Daksha for enhancing our understanding of using statistical tools.

Section 1515 has the a variety of subjects in different locations planned for the remainder of our meetings, including presentations on **Healthcare, Vendor Quality, and FMEA**. Please join us. Information can be viewed at our website (www.asqpalmbeach.org) as well as in this issue of the *Variant*. We invite you to join a future 1515 session to assist your educational and networking needs

Jay Stahan, on behalf of the Section 1515 Leadership Team



Speaker Daksha Chokshi, Chair of ASQ Statistics Division answering a question at ASQ 1515 April 7 meeting at Cross Match Technologies on the use of Design of Experiments. The presentation followed a Plant Tour hosted by Joe Neuhusel, Director of Quality for Cross Match Technologies

ASQ 1515 Greater Palm Beach May 14, 2009

Third Annual Joint Meeting with A.C.H.E

“Before, During, and After Care Concept in Healthcare Process Improvement”

Dr. Ed Popovich will lead a team of expert presenters who will be discussing a Case Study on the Diagnostic Journey within a Mammography Outpatient Facility. The approach will be to consider the dynamics and interaction of the processes associated with Before the Patient Appointment, During the Patient Appointment, and After the Patient Appointment. Without understanding the overall Before, During, and After processes for patient care, process improvements can be suboptimal.

Dr. Ed Popovich is a founding member of Renaissance Management Consulting LLC, and President of Sterling Enterprises International, Inc., a provider of: Six Sigma leadership, deployment and training for all organizational levels. As either a full time resource, or as a lead consultant, Ed has demonstrated success in various fields. In healthcare, as a Vice President Ed led a hospital to deploy Lean Six Sigma as a precursor to the development of a new teaching hospital; introduced Lean Six Sigma to the Office of the Surgeon General, Army Medical Command leading to a full scale deployment across the organization which was recognized by the US Army Lean Six Sigma Organizational Deployment Award in 2008. Ed is an author of several Six Sigma papers appearing in Quality Engineering and coauthor of a Prentice-Hall book titled Design for Six Sigma for Green Belts and Champions: Applications for Service Organizations.

Rebecca (Becky) Southern: Rebecca (Becky) is a Consultant in Healthcare Process Improvement, a Registered Nurse and former Chief Nursing Officer/VP of Patient Care in a 400 bed community teaching hospital. Her 25+ years experience in healthcare includes leadership roles in “for profit” and “not for profit” hospitals along with extensive outpatient services and community programs. She was also a regional leader with a national Home Health company providing Medicare and private pay services. Led the design and deployment for a new care model of a Women’s Center for Breast Care leading to a 30-40% increase in patient capacity and a reduction from 8 weeks to less than 1 week in the diagnostic to treatment cycle time. As a Chief Nursing Officer she was able to implement a nursing care model that reduced annual cost by \$10 million while increasing patient satisfaction. As team facilitator focused on process design of a \$700 million teaching hospital and a free standing \$70 million cancer institute. As Women’s and Children’s Service Line Leader was responsible for opening Obstetrical Services with growth to >2000 deliveries per year in 2 years. In addition, the service was recognized as the “Best Place to Have a Baby in South Florida”.

Mark Viau CRT, CRA, FAHRA: Mark is Executive Director Revenue Cycle at Boca Raton Community Hospital. He is responsible for Revenue Cycle process guiding a team to enhance the RCP through lean principles to decrease the days in AR and increasing overall collection rates. Mark is responsible for implantation of AR management software and Patient Access Process to reduce errors and redundancies of the information obtained from the patient. Mark helped reduce cycle time for women having screening mammograms with positive results requiring a complete diagnostic work-up from 13 weeks to 1 day. Reduced releases for mammogram films from 72 hours to 24 hours recognized a 5 year savings of \$560,000. During his tenure as Executive Director, BRH received recognition as Top 100 Hospital.

When: May 14, 2009 6:00 p.m.
Place: NCCI Holdings Headquarters 901 Peninsula Corporate Circle, Boca Raton.
Cost: \$20 ASQ members \$25 for non-members
Register at: www.asqpalmbeach.org

ASQ 1515 May 19 Meeting at Office Depot New Headquarters- Save the date!

Office Depot has recently moved to their new Corporate Headquarters in Boca Raton. On May 21 we will hold an afternoon meeting at the new site. This will be a great opportunity for our members to learn how a major retail company controls the quality of the products it purchases.

Guillermo Rodriguez, Director of Quality for Office Depot, will present “Vendor Quality Evaluations at Office Depot”. Guillermo has responsibility for all aspects of vendor quality including overseas vendors. Guillermo holds a Masters degree in Industrial Engineering from Georgia Tech.

Place: Office Depot Headquarters 6600 North Military Trail Boca Raton, FL 33496
Date: May 19, 2009 Time 3:30 p.m. Cost: free
Register BY EMAIL: Mbunich@mapei.com after May 14

ASQ 1515 June 4 - Meeting at the Ritz-Carlton Palm Beach - Save the date!

The Ritz Carlton organization has won the National Baldrige Award on two occasions. This is a great opportunity for our members to learn more about their Best Practices. Last year’s meeting at the Ritz-Carlton was very well received by those attending.

Fatime Yaldiz, Area Performance Improvement Manager, Florida Region for the Ritz-Carlton Hotels will present "How The Ritz-Carlton incorporates the FMEA study into Quality Improvement Teams". Fatime has over ten years of progressive experience with the Ritz-Carlton Organization at various locations. She is studied Hospitality Management at a prestigious program in Germany and holds a Bachelor of Science degree from Florida International University.

Place: Ritz-Carlton Palm Beach in Manalapan.
Date: June 4, 2009 Time: 3:30p.m. Cost: free
Register BY EMAIL: Mbunich@mapei.com after May 21

Recertification Journal Changes

Here is a summary of the changes to the recertification Journals. People with June 2009 recertification deadlines have been contacted by ASQ via e-mail or post card.

A. PROFESSIONAL DEVELOPMENT No changes except addition of "webinars" in the first sub-text bullet.

D. COURSES – Student Credit No changes. Added line under heading – Credit for Attending Courses

E. Meeting.

Meetings must be technically or professionally based (example: plant tours). Meetings of a social nature do not earn credit. The maximum number of RUs that may be earned for a single meeting is 0.3.

Clinics and workshops must be held directly before or after the meetings. The maximum number of RUs that may be earned for a clinic or workshop in conjunction with a section meeting is 0.3. Combined with the maximum 0.3 RU earned for a meeting, the total maximum number of RUs that may be earned from a meeting and associated clinics or workshops on a single date is 0.6.

F. Committees

| COMMITTEE ROLE | RU CREDIT | CATEGORY MAXIMUM |
|--|---|------------------|
| Elected Officer (Chair, Chair-Elect, Secretary, Treasurer) | 2.0 RU per year of service | 6.0 RUs |
| Member leader in appointed position | 1.5 RU per year/ per committee | |
| Member who performs ad-hoc responsibilities | 0.2 RU per event/activity, for total of 0.6 RU per year; 1.8 RUs is MAX for ad-hoc service | |

G. CERTIFICATION 2 RU for an additional ASQ certification, 1 RU for certifications from other organizations, with CATEGORY MAXIMUM raised to 4 RU.

H. EXAM PROCTORING Add 0.25 RU for assisting with registration/per exam day, 1 RU chief proctor/per exam day, 0.5 RU assist. proctor/per exam day, 0.25 RU registration assist./per exam day, CATEGORY MAXIMUM remains the same

I. Electronic Media- NO changes-except for replaced the word satellite conferences, with DVD's

J. Publishing-Added Media Review

| | AUTHOR | CO-AUTHOR | CATEGORY MAXIMUM |
|-----------------|-----------------------------|--------------------|------------------|
| Media Review | 0.5 RU per published review | N/A | 9.0 RUs |
| Article | 1.0 RU per article | 0.5 RU per article | |
| Book | 4.0 RU per book | 2.0 RU per book | |
| Presented Paper | 1.0 RU per paper | | |

RECERTIFICATION TIPS AND REMINDERS

Have three years passed so quickly that you're ready to recertify your ASQ Certifications? Some points to consider that will make the process quick and easy for everyone:

- Provide corroborating documents for the recertification units (RUs) that you claim in your journal application.
- Make sure that the RUs claimed were earned BEFORE the expiration of your certification – if not, they will apply to the *next* certification but not the *current* certification.
- If you're synchronizing two or more certifications, be sure to have enough RUs accumulated for the shortest period, i.e., the certification that expires *latest* (that you're "pulling in" to the same date as the *first* of the certifications that are expiring).
- **SIGN THE ETHICS STATEMENT** on the Recertification Journal application! This is critical – without your signature, the application will not be processed.
- Enclose payment, made out to "ASQ" not to Section 1510 or 1515, not to any person. If you wish to make payment by credit card, sign the credit card section AND ALSO BE SURE TO SIGN THE ETHICS STATEMENT – there are TWO different signatures for two different purposes.

- For **Section 1510**, please DO NOT send your application by private carrier (DHL, UPS, FedEx, etc.) – private carriers cannot deliver to P O boxes.
- Please DO NOT send your application by Certified Mail or by Express Mail. Certainly these deliver to PO Boxes, but they require in-person signature for receipt which may delay your application. If you feel you must have delivery confirmation, pay the much smaller cost (less than a dollar) and get delivery confirmation through the post office.
- For **Section 1510** CALL OR EMAIL Jim Carbone, CQA, CQE, CBA, CMQ/OE, ASQ Southeast Florida Section 1510 Recertification Chair if you have any questions; james.carbone@gmail.com or (954) 817-9797. Send package to ASQ Section 1510, Attn: Jim Carbone, PO Box 835148, Miami, FL 33283-5148
- For **Section 1515** CALL OR EMAIL Judy Gottesman, CSQE ASQ Greater Palm Beach Section 1515 Recertification Chair, judy_gottesman@ncci.com, (561) 893-3086. Send package to Judy Gottesman c/o NCCI, 901 Peninsula Corporate Circle, Boca Raton, Florida 33487-1362.

1510 Dinner Meeting Speaker

Our speaker is Victor Olivares. Victor has been in Manufacturing for over 14 years in South Florida. He's performed numerous positions in the field including Process, Industrial and Manufacturing Engineering, exposing him to a range of areas in the field. Victor started his career building electronic circuit board assemblies, transitioned to a wiper blade manufacturer where the challenge was to compete with the overseas market and worked for a company where we manufactured bullet proof plates and helicopter panels for the military worldwide. From tiny circuit board components to very large helicopter panels manufacturing comes in all shapes and sizes.

Victor was first introduced to Lean Manufacturing in 2005 where he learned concepts such as hidden wastes, single piece flow, just in time, quick change overs, 5S and line balancing. He was assigned continuous improvements projects where he implemented the concepts of Lean Manufacturing. He has learned and improved the process effected. Changes from these projects resulted in efficiency to the production floor and cost savings to the company.

Congratulations to **Imperial Point Medical Center** on winning the Region 6 Performance Excellence Showcase. Best of luck at the Florida Sterling Team Showcase Competition.

1510 ORLANDO ACEVEDO SCHOLARSHIP

Welcome to our scholarship section. Section 1510 scholarship has been renamed the Orlando Acevedo scholarship in memory of his countless contributions to Section 1510.

Application must be completed and submitted to: ASQ Section 1510, Scholarship Committee, P.O. Box 835148 Miami FL 33283-5148. Application must be postmarked no later than **June 20** (of the application year) or must be hand delivered before June 20. Applications received after the deadline will not be considered.



Applicant must be a Section 1510 member or immediate family of a Section 1510 member. Immediate family for this purpose refers to spouse, children, and parents of the member. ASQ membership must be valid at the time the application is submitted. Applicant must submit an essay on the subject of "Quality" (between 500 and 1000 words) along with the completed application. Applicant must have a minimum 2.5 GPA. Copy of the transcript must be submitted with this application. Scholarships will be provided only for full time students taking a minimum of 12 semester credit hours and pursuing college education in an accredited college or university (matriculated in a college or university). Preference will be given to students pursuing undergraduate program in areas closely associated with Quality disciplines (such as Science, Engineering, Statistics, Business, Education, etc.). The decision of the Scholarship Committee will be final.

1510 Plant Tour of Hollywood Woodwork re-viewing the Lean manufacturing. The tour was hosted by Gil Lugo.



Excellence, Satisfaction and Customer Voices Come Together in Two Workshops

Mark your calendars now for September for these seminars at Don Shula's Hotel in Miami Lakes.

To thrive in challenging times requires rethinking assumptions, being inspired to adopt new approaches and being equipped to achieve new results. That's exactly what you get when you join us for two entertaining, provocative and content-rich workshops with author and top speaker, Robin Lawton:

- **8 Dimensions of Excellence:** Aligning Strategy and Measures with Customer Priorities
- **The 12 Voices of the Customer**

If you've been reading the newspaper lately, it's clear why these **September 2009** workshops should be on your "must attend" list for 2009. Be sure to sign up in advance to get great Early Bird discounts and a complimentary autographed copy of Mr. Lawton's best-selling book, *Creating a Customer-Centered Culture: Leadership in Quality, Innovation and Speed* (5-star rated on Amazon). Get the details on these courses and reserve your seat at <http://www.imtc3.com/events/UpcomingEvents.cfm>.

Maybe you saw the story of the top executive of a major car company who listened to customers say they wanted more miles per fill-up. Do you think his understanding lead to (a) improving fuel efficiency, (b) innovative engines, (c) lighter weight vehicles or (d) bigger gas tanks? Our award-winning presenter, Robin Lawton, shows how easy it is confuse what you heard with what customers said. The executive's design team rushed to market with bigger gas tanks. No kidding!

These two complementary courses help you avoid such tragic but common mistakes. Mr. Lawton, recently ranked #1 of 88 presenters by an international organization, shows you how to:

- Use a new approach to create alignment between strategy, operations and customers
- Identify who your customers really are
- Use "word formulas" to uncover the unspoken mind of the customer
- Measure squishy customer perceptions
- Use new tools that have produced stunning business results and Baldrige recognition

Employment Opportunities

Ads for individuals seeking positions are free to ASQ Section 1510 / 1515 members and subject to space availability.

Ads for open positions in a quality related field are free and not limited to ASQ members.

To place an ad, contact Placement Chair, Eleanor Chilson, (954)661-5197, or chilson@bellsouth.net

Verify / VSC is continually searching for **Independent Contractors** with a background in Quality. Experience in the Defense and Aerospace Industry preferred. If you are interested, please **send all inquiries via email to jlee@vscnet.com**. You can also visit our website at www.vscnet.com for more information on our company.

GAUMARD SCIENTIFIC www.gaumard.com located in southwest Miami is seeking experienced **QC and QA professionals** having backgrounds in engineering, manufacturing and quality. Gaumard designs and manufactures more than 200 simulators for health care education. These products include mechanical, electronic and software components. Responsibilities include developing procedures for inspection and testing of incoming components, work in process, and finished goods; reporting quality and reliability data; evaluating and reporting upon customer returns. **Send resumes to john@gaumard.com**.

Quality Engineer/Naples, FL Our company will give you vacation, health insurance, catered lunches, and even a gym membership! Amazing corporate culture with opportunities for advancement! You'll be responsible for **supporting the Quality Manager** with all quality related support for the life cycle development of **Class I, II, and III medical devices**, including new product development and maintenance of released products. Requires 5+ years in Medical Devices, BS in Engineering. **Contact:** Kellie 719-266-3174 kjohnson@woodmoor.com

Eastern Aero Marine has an open position for **Chief Inspector** with at least three years of FAR 145 repair station experience. **Responsibilities:** Compliance of all inspection standards, methods, and procedures of the repair station in accordance with applicable Federal Aviation Regulations, manufacturers, and customer specifications and will have the final authority in releasing to service of articles and the component parts. Inspection of incoming materials, in process assemblies, and finished goods. Maintenance of the technical library, which includes CMM's, drawings, SB's and SIL's. Other duties include providing technical support and oversight for Quality Control Inspectors and technicians. Conducting root cause investigations for technical problems that arise. Must be detail oriented, good English skills, strong safety orientation, familiar with Microsoft Office, Windows programs and ISO 9001 / AS 9100 standards. This position reports to the Quality Manager. **Send resumes to Roberto Pomalaza** Fax: 305-637-8632, E-mail: quality@theraft.com

Biomet3I is looking for a **Quality Assurance Engineer, New Product Development** to Develop, establish and maintain processes and controls ensuring that the performance and quality of new products conform to established standards and are in compliance with U.S. and global Quality System Regulations (QSRs) including 21 CFR 820, ISO13485, and other regulations. **Duties:** Performs Quality Planning at the initiation of a project and regularly updates the Quality Plan throughout the project lifecycle, Participates in project (product development/process improvement) meetings to ensure validation and verification of design/process changes and establishment of an appropriate quality plan for all new products, conducting sterilization validations, product bio-burden testing, and environmental monitoring activities. Reviews product designs, test protocols, and co-develops critical characteristics/tolerances for initial testing and subsequent routine manufacturing controls, Responsible for assuring compliance of design control and risk management activities, Responsible for selection, validation and implementation of inspection, test, and measurement equipment for new products, Identifies opportunities to improve product design; takes initiative to drive necessary improvements, **EDUCATION and/or EXPERIENCE:** Bachelor's degree with three to five years, Experience in medical device manufacturing or other regulated (i.e. Pharmaceutical or Aerospace) environment. Please **send resumes to Jobs@3implant.com**.

Intertek, an internationally recognized independent testing organization is looking to fill a "part-time" position in the Miami area for a **Follow-up Service Inspector (Regional Part Time)**. This position is ideal for retired technical persons looking for flexible, part-time hours. This position would work through your own home.

Job Summary: Conduct, review and evaluate products and manufacturing facilities under surveillance for ETL Certification Programs according to Intertek Standard Operating Procedures, Certification Documents and other materials, as provided by the Intertek Certification Group.

Submit resume to Marie Murray at marie.murray@intertek.com or **William Starr** at william.starr@intertek.com.

Local Search Consultant is looking to fill **3 Lead Six Sigma Black Belts positions** in AL, PA and one is remote with 90% travel. Candidates must have lead the deployment of Lean production in a heavy manufacturing environment in at least 2 locations. Qualified candidates must be able to lead actual shop floor kaizens from **planning** through **execution** (not BBs who have been part of a deployment or joined teams after the initial planning stages). Candidates must be degreed engineers or possess a degree in Mathematics, Chemistry, Physics, etc. Client offers relocation. IF interested and qualified please contact: Bernadette LeBlanc, Executive Search Consultant, Global Search Group (954) 435-4353 x103 email: bernadette@globalsearchgroup.com

More Employment Opportunities On Website

Please visit the Career area of the Section 1510 website for the most current and complete listing of opportunities - www.asqsefla.org

Section 1515 Call for Nominations

All members of Section 1515 are entitled to nominate (or self-nominate) individuals for officer positions. Nominations should be sent to **Rick Henderson**, Nominating Chair, at 86944t@bellsouth.net. If you are interested in serving in a leadership position, there are a number of additional positions to be filled, please contact Rick Henderson at the email address above.

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Section 1510 Call for Nominations

All members of Section 1510 are entitled to nominate (or self-nominate) individuals for officer positions. Nominations should be sent Nominating Chair, **Andy Vouloukos** at avouloukos@gmail.com. If you are interested in serving in a leadership position, there are a number of additional positions to be filled, please contact Andy at the email address above.



The Variant



Section 1510 with Section 1515

May 2009

Section 1510 Dinner Meeting ----- Tues May 12

Speaker: Victor Olivares

Topic: Lean Projects

Registration Deadline: Sunday, May 10, 12:00 Noon

Meeting Date / Time: Tuesday, May 12, 2008 at 6:00 PM

Location: Don Shula's Hotel, 6842 Main Street, Miami Lakes, Telephone 305-821-1150

Menu: Choice of Sautéed Chicken with Lemon~ Butter, Spinach & Potato Gnocchi or Pasta Primavera. Served with Hearts of Romaine Caesar Salad with Grated Parmesan, Croutons, rolls and butter, and Banana Cake.

If reservation is not made by deadline, meal will be selected by the kitchen staff based upon availability of entrees.

Register online www.asqsefla.org

Dinner: \$26.00, Learning something and networking with associates: priceless.

New Members free with mailed coupon. ASQ Student Members free with ASQ Student Membership Card.

Door Prize Drawing.

Make checks payable to "ASQ Section 1510." If using PayPal, bring a print of your transaction receipt to the meeting. Dinner Meeting contact for questions and any upcoming Monthly Section meetings is Arrangement Chair Pablo Diaz. Contact Pablo at pdiaz@bellsouth.net, or telephone 305-380-2337.