



# The Variant

www.asqsefla.org

Section 1510 with Section 1515

Oct 2009



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Employment ads updated daily and  
 are posted on the website,  
 www.asqsefla.org

## Section 1510 Website

www.asqsefla.org

## Section 1515 Website

www.asqpalmbeach.org

See All Section Activities  
 Certification Refresher Classes  
 Section Dinner Meetings  
 and On-Line Registrations

## Message from the Section 1510 Chair by Rich Eggleston

Hello to All, hoping everyone had a safe summer and are now getting ready for the fall season here in sunny South Florida. The next section event will be a Dinner meeting at Don Shula's which will be held on **October the 13<sup>th</sup>**. Our speaker will be Michael Freer he will be discussing Validation Strategy *see pages 6 and 8 of this newsletter for more information.*

Again please think about which ASQ events you would like have available for yourself to help with your careers. Please let us know. Contact any of the 1510 Board members listed in this Variant newsletter.

I would like to thank all of the Board members for their GREAT! help that they so willing to do and the time that they give. It is greatly welcomed.

See ya soon!

*Rich*

## ASQ Seeks Input on New Social Responsibility Standard

### Draft of ISO 26000 Released

**Milwaukee, Wis., September 18, 2009** — ASQ (American Society for Quality), the U.S. secretariat of the Technical Advisory Group (TAG) that is contributing to the development of an International Standard, ISO 26000: *Guidance on Social Responsibility* is making the Draft International Standard (DIS) available on its Web site [www.asq.org/knowledge-center/standards/index.html](http://www.asq.org/knowledge-center/standards/index.html).

## Message from the Section 1515 Chair by Jay Stahan

### From the section 1515 Leadership Team, Hello to South Florida ASQ Members!

Hello everyone. Our Palm Beach Section is back from its summer respite offering ASQ members two separate events.

On October 8 we will present a program entitled "High Quality Conflict Management for Quality Professionals" with Heather Warman Tanksley, Director of COVENIA Conflict Management Solutions, LLC, in Sunrise, FL. On October 29, 2009 we will hold an event "Validation Strategy - Tracing Customer Requirements to Quality Deliverables". Our Speaker, Michael Jay Freer, is a consultant specializing in Business Intelligence (BI).

Both of these programs will be held at NCCI Headquarters. Just a quick reminder: no walk-in registrations are accepted to attend any of our sessions at NCCI. Your name must be on the attendee list, 2 days advance of the event, per requirements of NCCI Security.

Details for these events are offered on our display ads in this issue of The Variant.

To register for these events and to check on future programs, visit the ASQ 1515 web site at [www.asqpalmbeach.org](http://www.asqpalmbeach.org).

The DIS was released September 14, 2009, under the governing body International Organization for Standardization (ISO) in Geneva, Switzerland, which expects to publish the final ISO 26000 in mid-to-late 2010.

By making the draft available, ASQ is expand-

*(Continued on page 5)*

## Section 1510 Monthly Meeting Email Reminders!

If you would like to receive an E-Mail reminder of Section 1510 Monthly Dinner Meetings, please send a valid e-Mail address in the body of your response to Section 1510 Arrangements Chair Pablo Diaz at [pdiaz@bellsouth.net](mailto:pdiaz@bellsouth.net). Please place in Subject Line: "ASQ Meeting Reminder"

# Section 1510 ASQ Certification Refresher Classes

To participate in an ASQ refresher class, please sign up on the web page at [www.asqsefla.org](http://www.asqsefla.org). If you have a question regarding registration or class site, call Mayra Bisnow, Education Chair, at 954-478-0384 or email [mbisnow@gmail.com](mailto:mbisnow@gmail.com). For course content questions, textbooks, or ASQ certification, contact Eleanor Chilson at 954-661-5197. Please sign up at least three weeks before the scheduled class start to assure you have the textbook at first session. Any classes that do not register a minimum of five students will be cancelled. *All classes are refresher classes.*

Class	Class Name	CEU's	Fee Includes materials, handouts and text where applicable	When	Time Classes are 5:30 pm to 8:30 unless otherwise listed	Instructor
IA	Internal Auditing for Quality Systems	1.0	\$175	Nov 12, 2009	One day Seminar 8:30 am—5:30 pm	Kannan Krishnan CQE, CQA, CQMa, CQIA, CSSBB, CQPA
CQT	Certified Quality Technician	2.7	\$300	January, August	9 sessions	Eleanor Chilson CQE, CQMa, CQA, CQIA and Andy Vouloukos CQE, CRE
CMQ/OE	Manager of Quality / Organizational Excellence	2.7	\$350	January August	9 sessions	Kannan Krishnan
CQE	Certified Quality Engineer	3.0	\$350	March September	10 sessions	Jim Carbone, CBA, CQA, CQE, CQMa, Robert Pintavalle CQMa, CQE, CQA, CSSBB
CSQE	Certified Software Engineer	2.4	\$275	March September	8 sessions	Mercedes Massana CSQE, CQA
CQA	Certified Quality Auditor	2.7	\$275	March September	9 sessions	Eleanor Chilson
CQIA	Certified Quality Improvement Associate	2.4	\$275	March September	8 sessions	Kannan Krishnan
CQI	Quality Inspector	2.4	\$275	January August	8 sessions	Eleanor Chilson
CRE	Certified Reliability Engineer	3.0	\$350	January August	10 sessions	TBD
BPR	Blueprinting Reading	2.4	\$275	TBD	8 sessions	Eleanor Chilson
CCT	Certified Calibration Technician	2.4	\$275	March September	8 sessions	Fred King - CCT
CSSBB	Six Sigma Black Belt	3.0	\$350	January August	10 sessions	Myriam Ochart, CSSBB & Purav Panathula CQE, CSSBB, CQMa
EEKK	Education Excellence: Koalaty Kid Program	1.0	\$175	TBD	One Day Seminar	Dennise Suarez, Amarilis Acosta, Donna Inglis
DOE	Design of Experiments	3.0	\$300	TBD	TBD	Robert Pintavalle
CSSGB	Six Sigma Green Belt	2.7	\$350	March September	9 sessions	Kannan Krishnan & Purav Panathula
CBA	Certified Biomedical Auditor	2.7	\$275	January August	8 sessions	Jim Carbone

**For Certification Exams dates and locations, please visit the ASQ Certification website at [www.asq.org](http://www.asq.org)**

## Internal Audit Class

The Internal Audit Class' planned jointly by ASQ 1510 and SFMA on **November 12th**. It will be held in SFMA's premises located at

1000 W McNab Road, Room 212  
Pompano Beach 33069

The **cost is \$175** per person and includes breakfast and lunch. It will be held from 8:30am to 5pm.

Register at [www.asqsefla.org](http://www.asqsefla.org).

Payment can be made by Pay Pal through the web site or by check payable to "ASQ Section 1510 mailed to:  
P.O. Box 835148, Miami, FL 33283-5148

## ASQ Scam Alert

ASQ recently became the target of a scam. If you or someone you know received **a letter from Linx Marketing Research Company, along with an ASQ check**, be aware that this is a scam and a fraudulent check. ASQ is working with federal authorities to apprehend the perpetrators.

To assist in the investigation, please forward the letter, check, and envelope to:

### **ASQ**

Attention: Controller  
P.O. Box 3005  
Milwaukee, WI 53201-3005

If you have questions or other information on this matter, please [contact ASQ](#).

## Certification Test Sign-up Reminder

This newsletter is full of events that you can use to earn re-certification points. If you need to earn your certification, here are the deadlines to sign up for the next tests that will be administered by Sections 1510 and 1515. To sign up, go to [www.ASQ.org](http://www.ASQ.org).

**Oct 16** is the registration deadline for the **Dec 5** administration for the following exams: Calibration Technician, Pharmaceutical GMP Professional, Quality Auditor, Quality Engineer, Quality Improvement Associate, Quality Process Analyst, Six Sigma Greenbelt, Software Quality Engineer.

**Jan 15** is the registration deadline for the **March 6** administration for the following exams: Biomedical Auditor, HACCP Auditor, Manager of Quality/Organizational Excellence, Quality Inspector, Quality Technician, Reliability Engineer, Six Sigma Black Belt.

## **Six Sigma Green Belt Training**

Sponsored by ASQ Section 1510

### Program details:

- Designed for Six Sigma enthusiasts who will perform or facilitate process improvement activities
- Suitable for all areas and all levels within an organization
- Nine Saturday sessions from 8:30 AM to 5 PM starting TBD. Classes planned to begin in March and October pending sufficient registration.
- Location: TBD
- Cost \$2500 per participant (Breakfast and Lunch included) Grant money may be available to organizations through the State of Florida. For details go to [www.workforceflorida.com](http://www.workforceflorida.com) under 'Incumbent Worker Training'.

### Certification Program includes:

- Six Sigma methodology and DMAIC roadmap
- Hands on workshops on Six Sigma process improvement tools
- Hands on training on use of Minitab Software
- Successful completion and presentation of a strategically linked process improvement project.
- Six Sigma Handbook by Thomas Pyzdek and Six Sigma Memory Jogger presented as reference material

### Instructors are Six Sigma Black Belt practitioners certified by ASQ:

Kannan Krishnan CSSBB, CQMa, CQE, CQA, CQIA, CQPA  
Purav Panathula CSSBB, CQE, CQMa

### Program Benefits:

- Competitively priced to accommodate individuals and company sponsored employees
- Credibility of the certifying body (ASQ Section 1510)
- Weekend program
- Included in this program (not in most other Green Belt Certification Programs): Use of Minitab Software, Design Of Experiments (DOE)
- Coverage of the 'Certified Quality Improvement Associate' (CQIA) Body of Knowledge
- EU Points for ASQ re-certification: 6.0

### Prerequisites:

- Laptop preferred but **not** mandatory
- Basic math skills

### Requirements for Certification:

- Attend a minimum of 6 sessions
- Present a completed project

For registration and additional information please contact section Education Chair Mayra Bisnow, at 954-478-0384 or email [mbisnow@gmail.com](mailto:mbisnow@gmail.com). You may also register through our section website [www.asqsefla.org](http://www.asqsefla.org)

### *Section 1510 Mission*

*To foster a dynamic environment that will:*

- *Enable section members to network with peers*
- *Provide seminars and courses on the latest quality related tools and topics to facilitate their implementation in the manufacturing and service industries*
- *Lead section members into developing their potential through ASQ certification*

# ASQ 1515- PALM BEACH

## October 8, 2009 Event

### “High Quality Conflict Management for Quality Professionals”

The need for managing and resolving conflicts effectively in the daily life of quality personnel cannot be understated. By nature of the beast, common organizational “battles” related to promoting and ensuring quality and the efficacy of quality systems are somewhat inevitable and challenging. In this engaging, educational, and entertaining session, participants will discover some interesting linkages between the costs of conflict and the costs of quality. In addition some key dynamics of conflict will be explored with techniques suggested for using, managing, and resolving workplace conflict effectively. Drawing from real-life examples, you’ll walk away with a better understanding of what you can do to use and resolve conflict wisely and productively in your role as a quality professional.

Speaker **Heather Warman Tanksley, M.S., PHR** is the Founder and Executive Director of COVENIA Conflict Management Solutions, LLC, in Sunrise, FL. Prior to completing a Master’s degree in Conflict Analysis and Dispute Resolution, with a specialty in Organizational and Workplace Conflict, Ms. Tanksley served medical device manufacturer Beckman-Coulter Corporation (BCI) for over twenty years. Throughout her career at BCI, she held multiple progressive roles in which she carried the torch for quality improvement and management, including a challenging position as Quality and Documentation Systems Manager during the period of Beckman’s merger with Coulter. Ms. Tanksley’s background also includes extensive experience in training and human resource development, gleaned both from BCI and AmeriPath, Inc., where she served as the company’s Director of Organizational Development and Training.

Date: **October 8, 2009**

Time: **6:30 p.m.**

Place: NCCI , 901 Peninsula Corporate Circle, Boca Raton

Phone: 561-893-1000 front desk for directions

Cost: \$20 for ASQ members, \$25 for non-members

Please pre-register at [www.asqpalmbeach.org](http://www.asqpalmbeach.org) prior to 10/5.

No Walk-In Registrations are accepted due to building security policy

For questions about the event please email Enrique at [emb109@aol.com](mailto:emb109@aol.com) subject: ASQ



## ASQ SECTION 1515 Activities

GREATER PALM BEACH SECTION 1515

Type of Event	Speaker	Topic	Month	Venue
Monthly Meeting	Heather Tanksley	The Quality Manager and Conflict Resolution	8-Oct	NCCI Boca Raton
Monthly Meeting	Michael Jay Freer	Validation Strategy - Tracing customer requirements to quality deliverables	29-Oct	NCCI Boca Raton
Joint Meeting with ASTD	Myriam Ochart	Team Quality Improvement Tools	Early November	NCCI Boca Raton
Monthly Meeting	TBD	open- social/networking event	mid November	NCCI Boca Raton
Monthly Meeting	Ron Moffett	Lean Sigma in Human Resources	January	NCCI Boca Raton
Plant Tour-Anspach	TBD	Plant tour Anspach/ Anspach Quality System	February	Palm Beach Gardens
Performance Excellence Showcase with 1510	Various	Team Showcase and Storyboards	Feb/Mar	TBF
Joint Meeting with ASQ 1510	TBD	Project Cost Justification	Mar 2010	Tropical Acres, Davie
Joint Meeting ACHE	TBD	Third annual: Quality Improvement in Healthcare	Apr 2010	NCCI Boca Raton
Tour meeting at Culinary School	TBD	Tentative- Plant tour culinary school/ Quality System/"sampling"	May 2010	West Palm Beach
Tour meeting	TBD	Plant tour Quality System	Jun 2010	Jupiter

Visit... **ASQ Section 1515 Website:** [www.asqpalmbeach.org](http://www.asqpalmbeach.org)

# ASQ 1515- PALM BEACH

## October 29, 2009 Event

### “Validation Strategy - Tracing Customer Requirements to Quality Deliverables”

The validation process is key to the success of all projects. Validation starts with the first business requirement and continues through the completion of project lifecycle and confirmation of the return on investment (ROI) for the project as estimated.

Our Speaker, **MICHAEL JAY FREER**, is a consultant specializing in Business Intelligence (BI). Michael has worked for a Big Five firm and provided thought leadership and consulting services to Fortune 500 companies including Tyco Safety Products, Capital One, Broadview (Brinks Home Security), Rite Aid and Zales. Over his 20 years of experience, Michael has worked with business sponsors to provide solutions in manufacturing, supply chain management, retail, marketing, and the hospitality, cruise, and tourism industries.

Date: **October 29, 2009**

Time: **6:30 p.m.**

Place: NCCI, 901 Peninsula Corporate Circle, Boca Raton

Phone: 561-893-1000 front desk for directions

Cost: \$20 for ASQ members, \$25 for non-members

**Please** pre-register at [www.asqpalmbeach.org](http://www.asqpalmbeach.org) Oct. 9 – 27th  
No Walk-In Registrations are accepted due to building security policy  
For questions about the event please email Enrique at [emb109@aol.com](mailto:emb109@aol.com) subject: ASQ

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ing its national SRO (Socially Responsible Organization) movement to both inform and obtain input from businesses and organizations of all sizes and types. ASQ is encouraging businesses and organizations to review the document and provide feedback on the draft standard at [standards@asq.org](mailto:standards@asq.org) by the public comment due date of December 14, 2009. ASQ will share the public comments with the U.S. TAG for consideration, as its subject matter experts help finalize ISO 26000.

As secretariat to the U.S. TAG on SR, ASQ is leading the U.S. effort and collaborating with experts from more than 90 countries to develop the future International Standard as a guidance document for every kind of private, public and nonprofit organization.

ASQ's other efforts include establishing an International Social Responsibility Think Tank that will bring together some of the world's leading experts later this year, and sponsoring a national conference in Milwaukee to celebrate the release of the final ISO 26000 Guidance in late 2010. For the latest information, visit <http://thesro.org/>.

"ASQ is committed to its role in working with a wide range of businesses and organizations to develop this guidance through a rigorous process so it will be a credible resource," said Paul Borawski, ASQ executive director and chief strategic officer. "We are using our status as an international source of quality expertise to help every sector—including healthcare, education, manufacturing, governments and nonprofits—understand the ISO guidelines, the business case for social responsibility and the role of quality to achieve results."

ISO 26000 is an examination of seven topics core to social responsibility, including organizational governance, human rights, labor practices, the environment, fair operating practices, consumer issues and community involvement and development. The guidelines can be integrated into organizational strategies, systems, practices and

## RECERTIFICATION TIPS AND REMINDERS

Have three years passed so quickly that you're ready to recertify your ASQ Certifications? Some points to consider that will make the process quick and easy for everyone:

- **Provide corroborating documents** for the recertification units (RUs) that you claim in your journal application.
- **Make sure that the RUs claimed were earned BEFORE the expiration of your certification** – if not, they will apply to the *next* certification but not the *current* certification.
- If you're synchronizing two or more certifications, be sure to **have enough RUs accumulated for the *shortest* period**, i.e., the certification that expires *latest* (that you're "pulling in" to the same date as the *first* of the certifications that are expiring).
- **SIGN THE ETHICS STATEMENT** on the Recertification Journal application! This is critical – without your signature, the application will not be processed.
- **Enclose payment, made out to "ASQ" not to Section 1510 or 1515, not to any person.** If you wish to make payment by credit card, sign the credit card section AND ALSO BE SURE TO SIGN THE ETHICS STATEMENT – there are TWO different signatures for two different purposes.
- For **Section 1510**, please DO NOT send your application by private carrier (DHL, UPS, FedEx, etc.) – private carriers cannot deliver to P O boxes.
- Please DO NOT send your application by Certified Mail or by Express Mail. Certainly these deliver to PO Boxes, but they require in-person signature for receipt which may delay your application. If you feel you must have delivery confirmation, pay the much smaller cost (less than a dollar) and get delivery confirmation through the post office.
- For **Section 1510** CALL OR EMAIL Jim Carbone, CQA, CQE, CBA, CMQ/OE, ASQ Southeast Florida Section 1510 Recertification Chair if you have any questions; [james.carbone@gmail.com](mailto:james.carbone@gmail.com) or (954) 817-9797. Send package to ASQ Section 1510, Attn: Jim Carbone, PO Box 835148, Miami, FL 33283-5148
- For **Section 1515** CALL OR EMAIL Judy Gottesman, CSQE ASQ Greater Palm Beach Section 1515 Recertification Chair, [judy\\_gottesman@ncci.com](mailto:judy_gottesman@ncci.com), (561) 893-3086. Send package to Judy Gottesman c/o NCCI, 901 Peninsula Corporate Circle, Boca Raton, Florida 33487-1362.

processes.

According to Borawski, the new draft is extremely timely as companies and organizations are demonstrating how social responsibility has evolved into a business quality and improvement strategy and competitive advantage. According to a February 2009 McKinsey report:

45% of investment professionals believe global economic turmoil has increased the importance of governance programs.

66% of chief financial officers agree that environmental, social and governance programs create value for shareholders in typical times.

66% of executives believe shareholder value created by environmental and governance programs will increase in the next five years relative to their contributions before the economic crisis.

[1]

"Businesses, organizations and government entities that seek to be bet-

*(Continued on page 6)*

# 1510 Dinner Meeting

MICHAEL JAY FREER, consultant specializing in Business Intelligence (BI) solutions.

Currently leading a development team upgrading Shippside BizTalk 2009 upgrade slated for deployment to 31 Royal Caribbean and Celebrity Cruise Ships.

Mr. Freer has worked for a big five firm and provided thought leadership and consulting services to fortune 500 companies including Tyco Safety Products, Capital One, Broadview (Brinks Home Security), Rite Aid and Zales. Over his 20 years experience he has worked with business sponsors to provide solutions in manufacturing, supply chain management, retail, marketing, and hospitality / cruise / tourism industries.

## **Presentation Abstract**

Validation Strategy - Tracing customer requirements to quality deliverables

### **Common statements from IT:**

- Business doesn't write User Acceptance Test Plans
- Business doesn't have time to test
- We have to write the plans so Subject Matter Experts can do the test

### **Common statements from Business:**

- IT does the project testing
- If IT builds to the requirements then it won't need to be tested
- It is new so we don't have anyway to test it

While these statements maybe common, they are far from correct. The validation process is key to the quality and success of all projects. Validation starts with the first business requirement and continues through the completion of project lifecycle and on until the business confirms the return on their investment (ROI) for the project as they estimated.

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ter positioned for the future need to understand the importance of addressing social responsibility through quality management and improvement tools that help reduce costs, improve efficiency and have a positive impact wherever they operate," says Borawski. "They're finding tremendous opportunities, including lower utility bills, healthier employees and stronger communities."

Examples of companies and organizations that are linking quality and social responsibility:

The state of Iowa used a Design for Lean Sigma event to create its Office of Energy Independence, which sets the strategic direction for Iowa's clean energy future by identifying goals to achieve desired results.

The nonprofit Goodwill Industries of Southeastern Wisconsin transformed its retail operations through kaizen process improvement techniques and lean thinking.

Aurora Health Care, Milwaukee, Wis., is improving employee health and reducing its own healthcare costs by offering employee programs and financial incentives that encourage healthy eating, weight management, smoking cessation, stress management, physical activity and medical self-care and measuring the impact through Health Risk Assessments.

ASQ, [www.asq.org](http://www.asq.org), has been the world's leading authority on quality for more than 60 years. With more than 85,000 individual and organizational members, the professional association advances learning, quality improvement and knowledge exchange to improve business results and to create better workplaces and communities worldwide. As champion of the quality movement, ASQ offers technologies, concepts, tools and training to quality professionals, quality practitioners and everyday consumers. ASQ has been the sole administrator of the prestigious Malcolm Baldrige National Quality Award since 1991. Headquartered in Milwaukee, Wis., ASQ is a founding sponsor of the American Customer Satisfaction Index (ACSI).

[1] McKinsey & Company — "Valuing Corporate Social Responsibility: McKinsey Global Survey Results"

## **Advertisement**



**E<sup>3</sup>, LLC** is your one stop shop for all your quality related needs, which includes, but is not limited to:

- AS/ISO Family of Standards from Project Charter → to Implementation → to Certification → to Maintenance, and/or Ala Carte Services, such as: Audits (Internal, Supplier, Registration), Documentation Development, QMS Management Reviews, Corrective Action, Training, etc.
- Grant Writing
- Regulatory Compliance Audits: FAA, FDA, OSHA, Customer/Vendor Contracts, etc.
- NADCAP Accreditation Services
- Lean Manufacturing
- Six Sigma Training
- Team Building / Leadership Training

E<sup>3</sup>'s staff has more than 23 years experience implementing management systems, and has successfully facilitated the certifications of over 15 companies in the Aerospace, Medical Device, Manufacturing, Chemical Processing, Information Technology and Service Industries.

E<sup>3</sup> is also government certified:

- ✓ Central Registered Contractor
- ✓ Vetted Federal Contractor
- ✓ Cage Code: 5K6K9
- ✓ DUNS Number: 831066662
- ✓ State of Florida Registered Vendor

### **Contact Us:**

Website: [www.eeellc.net](http://www.eeellc.net)

Email: [fgilliam@eeellc.net](mailto:fgilliam@eeellc.net)

Phone: 954-295-0245

Fax: 954-227-0876

# Employment Opportunities

*Ads for individuals seeking positions are free to ASQ Section 1510 / 1515 members and subject to space availability.*

*Ads for open positions in a quality related field are free and not limited to ASQ members.*

*To place an ad, contact Placement Chair, Eleanor Chilson, (954)661-5197, or [chilsone@bellsouth.net](mailto:chilsone@bellsouth.net)*

**Verify / VSC** is continually searching for **Independent Contractors** with a background in Quality. Experience in the Defense and Aerospace Industry preferred. If you are interested, please **send all inquiries via email to [recruitment@vscnet.com](mailto:recruitment@vscnet.com)**. You can also visit our website at [www.vscnet.com](http://www.vscnet.com) for more information on our company.

**GAUMARD SCIENTIFIC** [www.gaumard.com](http://www.gaumard.com) located in southwest Miami is seeking experienced **QC and QA professionals** having backgrounds in engineering, manufacturing and quality. Gaumard designs and manufactures more than 200 simulators for health care education. These products include mechanical, electronic and software components. Responsibilities include developing procedures for inspection and testing of incoming components, work in process, and finished goods; reporting quality and reliability data; evaluating and reporting upon customer returns. **Send resumes to [john@gaumard.com](mailto:john@gaumard.com)**.

**C.A.P Engineering** is looking for a **Quality Manager** for its Highway Construction, Operation & Maintenance industry in SE Florida. **JOB SUMMARY:** Reporting to the Chief Executive Officer, the Quality Manager (QM) will be responsible for defining and developing the Company's Quality Policy and for establishing the general guidelines for the design, implementation and maintenance of the Quality Management System (QMS). **CREDENTIALS AND EXPERIENCE:** Engineering Degree obtained at a U.S. University, Additional training in Quality Management related subjects, More than 10 years experience in construction and in Quality Management. **KNOWLEDGE, SKILLS, AND ABILITIES THAT WILL BE EVALUATED POSITIVELY:** Quality Professional Certifications, Has implemented a QMS in accordance with an international standard, Management experience, Ability to interact with other members of the team, English and Spanish  
**Email resume to:** [hr@capfla.com](mailto:hr@capfla.com).

**DECIMAL ENGINEERING INC**, located in **Pompano Beach**, Florida is looking for a **QC INSPECTOR** for Fast Paced Manufacturing Facility. **Responsibilities:** Inspect Precision Sheet metal, and Machined products, Record results of inspections, proficient in Microsoft Office Outlook, Word, and Excel, Identify product quality problems; assist in the investigation of non-conformances, and the initiation of corrective action. **Qualifications:** High School education, Have 5+ years mechanical Inspection experience – Manufacturing experience a PLUS Sheet metal/ machining/ job shop experience a plus, Must be able to read blueprints, Must be able to understand, and apply GD&T symbols. CMM experience a plus. Prior experience in an ISO 9000 environment, Ability to read, and write in English, Ability to stand for 4 hours, Ability to lift 70 Lbs to waist height, Flexible work schedule. **E-mail** resume & salary history to: [quality@decimal.net](mailto:quality@decimal.net)

**Microsoft** is looking for a **Senior Reliability and Component Engineer** with a focus on enhancing product reliability. **Please contact:** Dan Contreras ([dancon@microsoft.com](mailto:dancon@microsoft.com)) with any questions.

**HEICO Aerospace Corporation** in Hollywood, FL is looking for a **Quality Inspection Supervisor**. Responsibilities include: Control day to day inspector's work load requirement, provide support for documentation of quality, production and purchasing processes, evaluate discrepant components in accordance with quality requirements and determine its disposition or referral to Material Review Board.

**Job Requirements:** Minimum of five years experience converting dimensional information from prints to effective and accurate measurement processes utilizing ANSI Y14.5 drafting standards, Three years experience programming DCC-CMM equipment utilizing PCDMIS, Five years of progressive experience as a quality inspector in an ISO qualified company, High School Degree/GED, Bachelor's Degree Preferred

**Desired Experience:** Significant experience measuring and qualifying precision gears, Significant experience calibrating a variety of metrology instruments

HEICO is proud to be an EEO/AA/V/H employer. For additional information on HEICO Careers visit us online at [www.heico.com](http://www.heico.com).

**Array Connector Corporation** in Dade County is looking for a **Manufacturing Process Engineer** and a **Machinist**. Please send your resume to: Anthony Pepe, Manufacturing Director at [apepe@arrayconnector.com](mailto:apepe@arrayconnector.com). Description and Requirements are listed below.

**Manufacturing Process Engineer:** Plans, directs and coordinates manufacturing processes. Analyzes and plans work force utilization, space requirements, workflow and designs layout of equipment and workspace for maximum efficiency. Estimates production times, staffing requirements and related costs. Applies statistical methods to estimate future manufacturing requirements. **Duties:** Develop, evaluate and improve manufacturing methods, using knowledge of product design, materials and parts, fabrication processes, tooling and production equipment capabilities, assembly methods and quality control standards. **Qualifications:** Bachelor's degree in mechanical engineering or 5 years practical work related experience. Must have good communication skills, and be able think outside of the box in exploring new methods and technologies.

**Machinist:** Must be able to operate lathes, mills, and grinders, etc, Must be able to read precision instruments., Ability to read and understand safety rules, procedure manuals, drawings and operating instructions, Ability to read and interpret blueprints, Ability to perform mathematics related to machining tasks. 3-5 years experience and/or training as a machinist

**Aspire Consulting** is looking for someone in the South Florida area who has the ability to coach a distribution and logistics client through ISO certification. This is a 3-6 month contract. It is local and may require travel to the San Fran or Massachusetts areas. **Contact:** Nina Segura, Email: [n.segura@aspireconsultingllc.com](mailto:n.segura@aspireconsultingllc.com), Phone: (954) 260-3888. Company website: [www.aspireconsultingllc.com](http://www.aspireconsultingllc.com)

## **More Employment Opportunities On Website**

*Please visit the Career area of the Section 1510 website for the most current and complete listing of opportunities*



# The Variant



AMERICAN SOCIETY  
FOR QUALITY

*Section 1510 with Section 1515*

*Oct 2009*

## Section 1510 Dinner Meeting ---- Tues Oct 13

**Speaker: Michael Jay Freer**

**Topic: Validation Strategy**

Registration Deadline: Sunday, Oct 11, 12:00 Noon

Meeting Date / Time: Tuesday, Oct 13, 2009 at 6:00 PM

Location: Don Shula's Hotel, 6842 Main Street, Miami Lakes, Telephone 305-821-1150

Menu: Choice of Grilled Mahi Mahi with Tropical Salsa, Chimichurri Potatoes & Roasted Vegetables or Pasta Primavera. Served with Caesar Salad, and Key Lime Pie.

If reservation is not made by deadline, meal will be selected by the kitchen staff based upon availability of entrees.

**Register online [www.asqsefla.org](http://www.asqsefla.org)**

Dinner: \$26.00, Learning something and networking with associates: priceless.

New Members free with mailed coupon. ASQ Student Members free with ASQ Student Membership Card.

Door Prize Drawing.

Make checks payable to "ASQ Section 1510." If using PayPal, bring a print of your transaction receipt to the meeting. Dinner Meeting contact for questions and any upcoming Monthly Section meetings is Arrangement Chair Pablo Diaz. Contact Pablo at [pdiaz@bellsouth.net](mailto:pdiaz@bellsouth.net), or telephone 305-380-2337.