



The Variant

www.asqsefla.org

Section 1510 with Section 1515

October 2011



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Contributions will be edited to meet
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JJudd@ManageYourProcesses.com

Employment ads updated daily and
are posted on the website,
www.asqsefla.org

Section 1510 Website

www.asqsefla.org

Mailing Address:
PO Box 823855, Pembroke
Pines, FL 33082-3855

Section 1515 Website

www.asqpalmbeach.org

See All Section Activities
Certification Refresher Classes
Section Dinner Meetings
and On-Line Registrations

Message from the Section 1510 Chair By Eduardo M Suarez

Welcome to all our members to the October edition of The Variant.

Some members of our Leadership Team including myself have not received the electronic delivery of the September edition of The Variant. Because of this, I am including the first paragraph of my September message for the benefit of those who may have not received it: "We closed our 2010-2011 period with a successful facility tour of Noven Pharmaceuticals, Inc. in June. I would like to express my appreciation on behalf of ASQ Section 1510 to Barry Gujral, Director - Quality Engineering; Peter Amanatides, VP - QA/QC; Rick Gilbert, VP - Operations; and Peterjohn Plummer, Manager - Operations Systems Projects, for a well planned afternoon on June 14th. Noven presented awards to several of its Quality Group employees for their accomplishments. The agenda included welcoming the ASQ delegates, lunch, presentation, awards ceremony, closing remarks, and a tour of the facility."

A tour of the facility at Beckman Coulter, Inc. that was scheduled for September 13th had to be cancelled because of several last minute cancellations. I hope that our Section may be able to reschedule this same very interesting and educational tour during this current period. Check our Section website at www.asqsefla.org and our newsletter "The Variant" for further information on tours, meetings, presentations, refresher classes, events, job opportunities, etc.

Eduardo

Message from the Section 1515 Chair by Bob Gilbert

I hope all our members had a great summer, and it is now time to plan for the fall and winter events and holidays. Our Leadership Team has been busy planning the 2011-12 program year. We met mid-September and finalized our new Budget, Business Plan, and are moving forward on finalizing the Event Calendar for the new year. We had hoped to already have had our first Plant Tour, but schedules were changed at the last minute, so we will be rescheduling the tour at Sonny's car wash manufacturer, in Tamarac, for later this year. We are planning to have the full event's calendar set for the next newsletter.

I would like to take this opportunity to thank Linda Linnus, form AUTECH, for taking on the vacated position as our new Secretary. I would also like to thank Rae Henoeh for her work over the past year as our Secretary, and wish her the best of luck in her new business venture.

We are meeting with our partners at ACHE, SME, and ASTD to begin planning for our 2nd Annual Joint Conference. Last year was a great success, with almost 100 members attending, and we are looking forward to a larger turnout for this upcoming conference. Stay tuned for more details as they develop. If you would like to be part of the planning team, please contact me at bob@GreenAndSustainable.com.

Assistance is always needed and appreciated. Once we have selected the topic for this year's event, we will be looking for topic specific speakers and a keynote speaker. I will publish

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Section 1510 Monthly Meeting Email Reminders!

If you would like to receive an E-Mail reminder of Section 1510 Monthly Dinner Meetings, please send a valid e-Mail address in the body of your response to Section 1510 Arrangements Chair Chair Rich Eggleston, Email: rich@pmi-inc.net. Please place in Subject Line: "ASQ Meeting Reminder"

Section 1510 ASQ Certification Refresher Classes

To participate in an ASQ refresher class, please sign up on the web page at www.asqsefla.org. You do not need to be a member of ASQ to participate in a class. RU's are earned for class participation. If you have a question regarding registration or class site, call Mayra Bisnow, Education Chair, at 954-478-0384 or email mbisnow@gmail.com.

Please sign up at least three weeks before the scheduled class start to assure you have the textbook at first session. Any classes that do not register a minimum of five students will be cancelled. *All classes are refresher classes.*

Class	Class Name	RU's	Fee Includes materials, handouts and text where applicable	When	Time Classes are 5:30 pm to 8:30 unless otherwise listed	Instructor
IA	Internal Auditing for Quality Systems	1.0	\$275	TBD based on demand	One day Seminar 8:30 am—5:30 pm	Kannan Krishnan CQE, CQA, CQMa, CQIA, CSSBB, CQPA
CQT	Certified Quality Technician	2.7	\$400	August, January	9 sessions	Eleanor Chilson CQE, CQMa, CQA, CQIA and Andy Vouloukos CQE, CRE
CMQ/OE	Manager of Quality / Organizational Excellence	2.7	\$450	August, January	9 sessions	Kannan Krishnan
CQE	Certified Quality Engineer	3.0	\$450	September, March	10 sessions	Jim Carbone, CBA, CQA, CQE, CQMa, Robert Pintavalle CQMa, CQE, CQA, CSSBB
CSQE	Certified Software Engineer	2.4	\$375	September, March	8 sessions	Mercedes Massana CSQE, CQA
CQA	Certified Quality Auditor	2.4	\$375	September, March	8 sessions	Jim Carbone
CQIA	Certified Quality Improvement Associate	2.4	\$375	September, March	8 sessions	Kannan Krishnan
CQI	Quality Inspector	2.4	\$375	August, January	8 sessions	Eleanor Chilson
CRE	Certified Reliability Engineer	3.0	\$350	August, January	10 sessions	TBD
BPR	Blueprinting Reading	2.4	\$375	TBD	8 sessions	Eleanor Chilson
CCT	Certified Calibration Technician	2.4	\$375	September, March	8 sessions	Fred King - CCT
CSSBB	Six Sigma Black Belt	3.0	\$450	August, January	10 sessions	Myriam Ochart, CSSBB & Gustavo Diaz CSSBB
DOE	Design of Experiments	3.0	\$400	TBD	TBD	Robert Pintavalle
CSSGB	Six Sigma Green Belt	2.7	\$450	September, March	9 sessions	Kannan Krishnan & Gustavo Diaz
CBA	Certified Biomedical Auditor	2.7	\$375	August, January	8 sessions	Jim Carbone

For Certification Exams dates and locations, please visit the ASQ Certification website at www.asq.org

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the topic in the next newsletter so that we can begin the process of accepting applications to speak.

The turnout for our SME sponsored blended Lead Auditor course was great. We ended up with a waiting list of three people, and will be offer the combo course again in early December. The course gave the participant both ISO 9001:2008 and ISO 14001:2004 RABQSA Lead Auditor certifications, for the normal cost of one class. Thanks again to SME150 for working with us in offering this course. For more information about the winter course schedule, please contact gil@SME150.org.

We are always looking for more volunteers to join our Chairs as committee members. If you are interested in working with our Leadership team, please contact any of our Board members.

I hope to personally see you all at our upcoming events, and ultimately getting some new folks added to our membership and committees.

Employment Opportunities

Ads for individuals seeking positions are free to ASQ Section 1510 / 1515 members and subject to space availability.

Ads for open positions in a quality related field are free and not limited to ASQ members.

To place an ad, contact Placement Chair, Eleanor Chilson, (954)661-5197, or chilsone@bellsouth.net

Quality Control (Inspection) Manager Immediate opening at well established high-volume, ISO 9001:2008 certified Distribution Company for a Quality Control Manager. The ideal candidate will be a highly motivated, organized individual with a QA/QC. Location: Ft. Lauderdale. The Quality Control Manager will supervise a team of Quality Control Inspectors, report to the VP of Operations and also receive direction from the VP of Quality & Compliance. The position will be a hands-on, working Inspection Manager who splits his/her time conducting inspections while also prioritizing inspection work, conducting performance reviews, training and developing staff and ensuring the continuous development of current QC Metrics. **General duties and Responsibilities:** Validate the quality of incoming items through the inspection process; comparing items received to Control Product and Photo Library standards, Inspect product per documented procedures, and per quality acceptance standards, Supervise the daily activities of Quality Control Inspectors with respect to attendance, job performance, work assignments and priorities, Work closely with Warehouse Manager and Fulfillment Manager to accomplish established warehouse goals and implement new goals and metrics, Lead daily/weekly status and planning meetings, Develop, schedule, and implement inspection department training. **Requirements:** Bachelor's degree or equivalent QUALITY CONTROL work experience, Supervisory experience with direct reports required; quality and/or manufacturing environment preferred, Knowledge of and experience in Quality Control/Quality Assurance in the medical device industry preferred, Knowledge of and/or experience in industry that is regulated by FDA, Knowledge of and/or experience with ISO Quality System Regulations The successful candidate will enjoy a competitive compensation and benefits package commensurate with work experience. We offer Medical insurance, Dental insurance, 401(k) with match, Life Insurance, Short and Long-term Disability, Paid Holidays and Paid Vacation. Please send resumes to: VoCchair@asqpalmbeach.org

QC INSPECTOR for Fast Paced Manufacturing Facility. Responsibilities: Inspect Precision Sheet metal, Machined, and Assembled products, Record results of inspections, Do what it takes to satisfy aggressive workload and meet customers' needs, Be proficient in Microsoft Office Outlook, Word, and Excel, Ensure Workmanship Standards are followed., Identify product quality problems; assist in the investigation of non-conformances, and the initiation of corrective action, Keep work areas neat and clean. Qualifications: High School education, Have 1 year mechanical Inspection, or machining experience – Manufacturing experience a PLUS Sheet metal/ machining/ job shop experience a plus, Must be able to read blueprints, Must be able to understand, and apply GD&T symbols, CMM experience a plus, Prior experience in an ISO 9000 environment, Ability to read, and write in English, Ability to stand for 4 hours, Ability to lift 70 Lbs to waist height, Flexible work schedule. Successful Candidate must be a Dedicated and Self-Motivated Team Player. Benefits, Incentive Plan & 401k. DFWP E-mail resume & salary history to: quality@decimal.net

Important Notice to Section 1510 Members

Our monthly dinner charge cost of \$26.00 will remain the same although the price has been increased at Shula's to \$33.00 per person. Your section is absorbing the increase to ease the cost for our members and their families.

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Verify / VSC is continually searching for **Independent Contractors** with a background in Quality. Experience in the Defense and Aerospace Industry preferred. If you are interested, please **send all inquiries via email to recruitment@vscnet.com**. You can also visit our website at www.vscnet.com for more information on our company.

QA professionals having backgrounds in engineering, manufacturing and quality. Gaumard designs and manufactures more than 200 simulators for health care education. These products include mechanical, electronic and software components. Responsibilities include developing procedures for inspection and testing of incoming components, work in process, and finished goods; reporting quality and reliability data; evaluating and reporting upon customer returns. **Send resumes to john@gaumard.com**.

BE Aerospace in Medley, FL has an immediate opening for a **Quality Engineer, Responsibilities:** Performs professional Quality Engineering assignments of considerable complexity under direction with considerable discretion as to work details, Designs, installs and continually evaluates complex quality assurance and/or control methods and systems, Designs fixtures and processes to insure the continuing maintenance of product quality; may conduct vendor visits to insure quality; analyzes reports and returned products to determine quality trends and recommends correction action., May participate in materials review activities to determine material disposition., Develops standards and procedures to provide quality guidance and methods. **Requirements:** Bachelor's degree in Engineering from four-year college or university; and minimum three years related experience and/or training; or equivalent combination of education and experience. Ability to read, analyze and interpret general business periodicals, professional journals, technical procedures or governmental regulations. Ability to write reports, business correspondence and procedure manuals. Ability to effectively present information and respond to questions from groups of managers, clients, customers and the general public. Please visit the following website to apply:

https://beaerospace.tms.hrdepartment.com/cgi-bin/a/highlightjob.cgi?jobid=8216&lcid=en-US&is_preview=1

BE Aerospace also has openings for a **Senior Customer Quality Engineer, QA Inspector II** and a **QA ODA Inspector III**. If interested in any of these positions, please contact: tetiana_danylchenko@beaerospace.com. Details for each of these positions are below.

Senior Customer Quality Engineer: Responsible for product excellence and implementation of quality assurance programs to provide defect free products to all customers. **JOB REQUIREMENTS:** BS/BA degree in an applicable field (engineering) with a minimum 5-7 years of Quality Engineering experience, Strong Problem Solving skills with over 4 years writing Corrective Actions, Excellent English communication skills, both verbal and written, Must be advanced in MS Word and Excel and PowerPoint, Must have Leadership skills leading teams, Must have over 3 years working with Customers, Must have Aerospace Industry Knowledge, Working knowledge of AS-9100/9120 Quality standard, **ADDITIONAL SKILL:** Knowledge of Lean Principles, Professional quality certifications (ASQ-CQE, CQA), Six Sigma Greenbelt certification, Strong knowledge of FAA regulations

Quality Assurance Inspector II: Inspects incoming parts/material, verify that certification is correct, checks parts for processing, check special orders, in charge of micrometers, gauge controls, calipers, indicators, etc. Provides leadership to the Inspection team. **JOB REQUIREMENTS:**

Minimum of 4 years of experience in QA inspection methods and procedures, Fluent in English, reading, writing and verbal communication, Strong analytical, organizational and troubleshooting skills, Required to pass documented color and near vision exam, Knowledge of AS-9100 Requirements, Strong inspection knowledge with use of Calipers, ring/pin gages, comparator and smart scope, High school education or GED equivalent, **ADDITIONAL SKILLS:** Associate degree, Understanding of Six Sigma / team concepts preferred, ISO knowledge and understanding preferred.

Seeking an opportunity to continue a career path in Quality Management Systems: Experienced Quality Manager of a **Plastic Extrusion Molding** company and a **Certified Lead Auditor for ISO-9001:2008 QMS**. Responsible for all Quality Management Systems per ISO-9001:2008 requirements, preparing quality assurance documentation and systems conceptual models, interacting with quality system registrars, managing customer quality interactions, and overseeing supplier development interactions. Primary products service the medical industry. Familiar with ISO-13485 and FDA regulatory requirements. **Contact:** Joseph E. Satek, jsatek03@yahoo.com Cell: 412-780-5087

A small biotech location in the Southern Caribbean is looking for a Director of Quality Systems. The parent company is here in the US. The client wants someone who has already lived on a Caribbean island before. They process plant materials through fermentation, sterilization, and lyophilization. They would like at least 15 years of experience to include some microbiology responsibility. This is a permanent, full time position. They provide an excellent relocation package, very good salary, bonus, including foreign service pay and housing allowances. See 1510 website for full job description. **Contact:** Dr Thomas H. Agrait, I.E. Lean Six Sigma Master, President - CEO, Lean Enterprise Consulting, Inc, USA - Latin America - Europe - India - Asia, Tel 954-258-3117, tagrait@gmail.com

Total Quality Manager/Director: Internationally recognized company known for its commitment to manufacturing the highest quality wheelchair passenger safety systems is now accepting resumes for the position of Total Quality Manager/Director. Reporting to the Executive Vice President, this position will oversee all aspects of this growing organization's total quality policies, programs, and initiatives. The qualified candidate for this management role must have a four-year degree in a related field (preferably quality, mechanical or industrial engineering) and certification in TQM, Six Sigma Black Belt and Lean Manufacturing. It is also essential that applicants for this position be strategic-thinking, have a minimum of fifteen years of related quality management (eight of which should have been spent managing a TQ Program) and a background that reflects the ability to implement Quality Management and Lean/Six Sigma Systems. A minimum of five years managing foreign suppliers and working in a manufacturing quality environment handling safety-related and regulated mechanical/electrical products is a must. Our company offers competitive compensation, paid vacation, holiday and personal days, medical/dental/vision insurance, and 401K among other benefits. Computer savvy, hands-on leaders with strong analytical, statistical and problem solving skills, outstanding written and oral communication abilities, a willingness to travel when necessary and an absolute commitment to safety are invited to submit resumes with salary history to: mleon@gstraint.com

Please visit the Career area of the Section 1510 and 1515 websites for the most current and complete listing of opportunities

CERTIFIED QUALITY AUDITOR TRAINING

Cordis will be hosting an ASQ Training Course for Certified Quality Auditor (CQA) next year. This training will consist of 8 training sessions starting in mid-March 2012 and ending at the end of May 2012. The classes will be held the Cordis Miami Lakes facility, on Wednesday evenings, from 6 pm – 9 pm, with a short 15 minute break.

To register, go to www.asqsefla.org, select 1510 Classes, and click on "registration form" at the top. The cost of the class is \$375, which includes the ASQ Training Materials and Study Binder. Registration for the certification exam in June is separate from the class.

For registration and additional information please contact section Education Chair Mayra Bisnow, at 954-478-0384 or email to mbisnow@gmail.com. You may also register through our section website www.asqsefla.org



ASQ

AMERICAN SOCIETY
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Section 1510 with Section 1515

October 2011

Section 1510 Meeting Reminder

**November 08, 2011 - Dinner Meeting
Shula's - Miami Lakes**

Time: 5:30 p.m. registration/networking, 6:30 dinner,
7:15 p.m. presentation

Registration deadline: Sunday November 06, 2011 Noon.

Presentation Title: Field Failure Analysis & Root Cause Pattern Diagrams

Description

To effectively analyze issue root causes, it is crucial that evidence is properly collected, coded, filtered and analyzed. This presentation will outline proper data gathering and organizing techniques. It will examine various analysis methodologies, comparing their relative strengths and weaknesses. Lastly, it will introduce Root Cause Pattern Diagrams, a breakthrough analysis technique that displays data in colored graphical patterns that are compared against a library of known root cause patterns.

Visit www.asqsefla.org to register.