



The Variant

www.asqsefla.org



Section 1510 and Section 1515

December 2005

Inside this issue:

Section 1510 Certification Refresher Course Offerings... UPDATED!	2
Section 1515 Announcements.....	3
Section 1515 Announcements.....	4
Certification and Employment Opportunities.....	5
Certification and Conference Info....	6
Six Sigma Green Belt Certification....	7
Section 1510 Monthly Meeting Details with Reservation Instructions.....	8

Section Chairs:

Bonnie Eifert, Section 1510 Chair,
Email: eifertb@bellsouth.net

Bernard Carmell, Section 1515 Chair,
Email: mrebc@aol.com

Newsletter Editor

Email any original contributions to
cathypeak@bellsouth.net
Contributions may be subject to
editing to meet space requirements,
but most times will be
accommodated. Any items are
welcome to be submitted by 15th of
each month.

Section 1510 Website

www.asqsefla.org

Section 1515 Website

www.ASQualitypalmbeach.org

Section Information

Class Registration

Section Dinner Meeting
Registration

Message from the Section 1510 Chair by Bonnie Eifert

I hope that all our members, their families and friends are well and recovering from the effects of Hurricane Wilma.

Section Honored

Our Section is honored to again attain the Section Management Process (SMP) Total Quality Award. As you may remember this award is presented to sections that meet at least 75% of their business plan goals for the year. Our volunteers make that happen consistently. This year's business plan, submitted to ASQ in September is available for you to review on our website.

Quality Practitioner Nominations

One of our business plans this year is the Performance Excellence Showcase and the Quality Practitioner award. Now is the time to begin the nomination process for Quality Practitioner. As members of the quality profession, most of us know outstanding quality leaders. This is the chance to recognize these individuals for their contributions to our field. Let's honor these dedicated professionals that strive to continuously improve our products and services. Information on the nomination process is available online at our website and at the Performance Excellence website.
www.asqsefla.org and
www.excellenceshowcase.org.

Special Thanks

Just as the traffic signals were coming back to life in South Florida, the National Quality Education Conference was

getting under way in downtown Miami. Sponsored by the ASQ Education Division, Section 1510 was the Local Host Committee responsible for providing a keynote speaker, volunteers for registration, room monitors and many other behind the scenes activities. With the recovery efforts under way, many of our scheduled volunteers needed to drop out. From the beginning and throughout the Conference, Dennise Suarez, our past Chair organized and marshaled the forces. Our success as Local Host Committee is attributable to her hard work and perseverance. A very special thanks Dennise.

Dinner Meetings

We have held our dinner meetings as Shula's for many years because it is the epicenter of our member base. Starting with our meeting in December, they have imposed a menu restriction and price increase for our meetings. While we will no longer be able to offer you a choice of dinner meals (how many ways can you say chicken), the Section has decided to absorb the increased price and hold ours steady for the remainder of this fiscal year. We realize that many of our members are already impacted by higher gas prices, hurricane recovery costs, companies that no longer reimburse for dinner meetings and other rising costs. We hope you will continue to join us for dinner on a regular basis.

Our next meeting is December 13th.

**Wishing you a Healthy and Happy
Holiday Season**

Section 1510 Monthly Meeting Email Reminders Option

If you would like to receive an e-Mail reminder of Section 1510 monthly meetings, please send a valid e-Mail address in the body of your response to Arrangements Chair Paul Fray, paulfray@iqc.bz. Please place in Subject Line: "ASQ Meeting Reminder"

Section 1510 ASQ Certification Refresher Classes

If you are interested in participating in an ASQ refresher class, please sign up on the web page at www.asqsefla.org. If you have a question s regarding registration or class site, call Amarilis Acosta, Education Chair, at 305-380-3592 or email Amarilis.Acosta@coulter.com For course content questions, textbooks, or ASQ certification, contact Eleanor Chilson at 954-428-7373 x-245. Please sign up at least three weeks before the scheduled class start to assure you have the textbook at first session. Any classes that do not register a minimum of five students will be cancelled. *All classes are refresher classes.*

	Class Name	CEU's	Fee	When	Time	Place	Instructor
IA	Internal Auditing for Quality Systems	1.0	\$175 Includes breakfast, lunch, snack, hand-outs	February, October	8:00 am to 4:00 pm Seminar, One day	TBD	Kannan Krishnan CQE, CQA, CQMa, CQIA, CSSBB
CQT	Certified Quality Technician	2.7	\$300 Includes textbooks & materials	Wednesdays January, August	5:30 pm to 8:30 pm 9 sessions	Boston Scientific, Doral	Eleanor Chilson - CQE, CQMa, CQA, CQIA, Andy Vouloukos - CQE, CRE
CQMa	Certified Quality Manager	2.7	\$350 Includes textbooks & materials	January, August	5:30 pm to 8:30 pm 9 sessions	Beckman-Coulter Corp. Hialeah	Kannan Krishnan CQE, CQA, CQMa, CQIA, CSSBB
CQE	Certified Quality Engineer	3.0	\$350 Includes textbooks & materials	March, September	5:30 pm to 8:30 pm 10 sessions	TBD	Andy Vouloukos - CQE, CRE
CSQE	Certified Software Engineer	2.4	\$275 Includes textbooks & materials	Wednesdays April, September	6:00 pm to 9:00 pm 8 sessions	TBD	Mercedes Massana - CSQE, CQA
CQA	Certified Quality Auditor	2.7	\$275 Includes textbooks & materials	April, September	6:00 pm to 9:00 pm 9 sessions	TBD	Eleanor Chilson - CQE, CQMa, CQA, CQIA
CQIA	Certified Quality Improvement Associate	2.4	\$275 Includes textbooks & materials	April, September	5:30 pm to 8:30 pm 8 sessions	Beckman-Coulter Corp Hialeah	Kannan Krishnan CQE, CQA, CQMa, CQIA, CSSBB
CMI	Certified Mechanical Inspector	2.4	\$275 Includes textbooks & materials	January, August	6:00 pm to 9:00 pm 8 sessions	TBD	Eleanor Chilson - CQE, CQMa, CQA, CQIA
CRE	Certified Reliability Engineer	3.0	\$350 Includes textbooks & materials	July end	6:00 pm to 9:00 pm 10 sessions	TBD	Andy Vouloukos - CQE, CRE
CSSBB	Six Sigma Black Belt	3.0	\$350.00 Fees includes textbooks & materials	January and August	5:30-8:30pm, 10 sessions	TBD	Kannan Krishnan CQE, CQA, CQMa, CQIA, CSSBB with Purav Panathula CQE, CSSBB
CCT	Certified Calibration Technician	2.4	\$275 Includes textbooks & materials	April 7, September	5:30 pm to 8:30 pm, 8 sessions	Kendall Area	Fred King - CCT
DOE	Design of Experiments	3.0	\$300.00	September, February	10 sessions	TBD	Robert Pintavalle - CQMa, CQE, CQA

For Certification Exams dates and locations, please visit the ASQ Certification website at www.asq.org

Section 1515 Palm Beach County Announcements

Section 1515 Message from the Chair

Bernie Carmell

Good News: We have earned the 2004-05 Section Management Process Total Quality Award, one of the highest honors a section can earn in the Society. Only 104 of 252 ASQ sections earned this award for the 2004-05 year!

We will be honored at ASQ's 60th annual conference, the World Conference on Quality and Improvement on April 29, 2006 in Milwaukee, WI. Members of the ASQ Board of Directors will present the award to the section.

The Section Management Process (SMP) Total Quality Award is awarded to sections that have proven their commitment and ability to serving local ASQ members and the community. SMP is a management model and planning tool that assists sections in their planning and implementation of programs and services that will meet the needs of current and future ASQ members. The model is based on the plan-do-check-act cycle of continuous improvement and is proven to aid the sections in delivering superior value to their members.

In order to earn the Total Quality Award, sections must meet certain criteria. First, they must determine a section volunteer roster and set long-term targets. Second, the section must de-

velop an annual business plan with objectives and goals. Finally, a section must meet 75% of the goals set forth in their business plan.

Section NEWS:

Rick Henderson goes way beyond the call to secure ASQ Exam site after two sites close due to the hurricane. We originally scheduled the October test site at the South Florida Water Management District. This building was closed due to hurricane Wilma. Judy Gottesman offered the NCCI site as a backup but this location was not operating after the hurricane. Rick secured a third location for the Oct 29 date, the Rehabilitation Center for Children and Adults, contacted all members signed up for the exams and ended up with five participants taking exams. Thanks Rick and Judy.

December 2005 Meeting:

We do not have a meeting scheduled for December. The Board wishes all members a Happy Holiday and a Successful New Year. Stay tuned for our New Year meeting schedule.

Special Member Message:

The registration to monthly meetings has been poor at best. With less than 200 members, we are struggling to understand why members are not participating in monthly meetings? Your Board of Directors is asking for you participation. What other services can we offer to members to meet member needs? Contact me at mrebc@aol.com or call 772-219-1114

The first faults are theirs that commit them; the second faults are theirs that permit them.

— Thomas Fuller

Section 1515 Palm Beach County Announcements

ASQ 1515 Palm Beach County 2005-2006 Program Summary

Date	Topic	Speaker
January 2006	“Handling it All!”... The Efficient Manager	Leo Tonkin, CEO Distinctions, Inc.
February	Coffee Break- Networking Event	Fred Stern, Quality Manager, Relli Company,
March	Applications of Lean Concepts	Vera Vanicek, Quality Manager FHP Manufacturing
April	Excellence in Customer Service	Gary Klein, President Operations, Wachovia Bank
May	Determining Wine Quality Event	TBD

ASQ 1515 WINTER 2006 Refresher Courses in Palm Beach County

Class	Name	CEU's	Fee	When	Time	Place	Instructor
CQIA	Certified Quality Improvement Associate	2.4	\$275 Includes textbook and materials	TBD Sept – December 8 sessions	TBD	Boca Raton or WPB location	James Carbone, CQA, CQA Biomedical, CQE, CQManager
CQE	Certified Quality Engineer	3.0	\$350 Includes textbooks and materials	TBD Sept- December 10 sessions	TBD	Boca Raton or WPB location	James Carbone, CQA, CQA Biomedical, CQE, CQManager

ASQ1515, Palm Beach County, will offer the following refresher courses IN EARLY 2006. We are pleased to announce that these courses are being taught by James Carbone, CQA, CQA-Biomedical, CQE, CQManager, and ASQ Southeast Florida Section 1510 Certification/Recertification Chair.

If you are interested in these classes please email Dan Ulmer (daniulmer@yahoo.com), Education Chair Section 1515, CQE, CQA, indicating your interest. Classes will require a minimum of 5 students to avoid cancellation. Please let us know your interest as soon as possible so that we can form the classes and order textbooks. Classes are expected to start in mid-January.

Additional instructors are available to teach refresher courses for CQA, CQE and CQMa based on demand. Please let Dan know what other courses are of interest.

Certification / Employment Opportunities



14505 Commerce Way
Suite 500
Miami Lakes, FL 33016
Tel: (305) 819-0385
Fax: (305) 820-1015
Mail: cqr@cotecnausa.com
www.cqrservices.com
www.cotecna.com

ISO 9000 CERTIFICATIONS AND TRAINING

Including Lead Auditor Classes ¡Ahora con clases en Español!

For our training schedule and complete line of certification services,
call us at (305)819-0385, or visit our site: www.cqrservices.com/schedule.html

Courses on ISO 9000 Lead auditing, internal auditing, fundamentals of documentation, executive understanding of
ISO and others

Day, evenings and weekend classes! Classes limited to the first 10 students!

Are you certifying your Quality Management System to ISO 9001:2000?
*We can help! Cotecna Quality Resources is a South Florida ANAB accredited QMS Registrar.
South Florida companies get "Preferred Customer Status" and benefits.*

Advertisements should not be considered an endorsement by ASQ or Section 1510/1515

Chief Inspector - Must have exp in similar or higher position at an FAA Regulated facility. Must be fully knowledgeable of FAR 145. Must be able to plan work and meet deadlines with minimal supervision. Must have exp performing visual inspections, using mechanical measuring equipment (calipers, micrometers, etc.) and non-destructive testing. Must be computer literate and have working knowledge of Microsoft Office. Must be able to read and understand English repair/inspection instructions.

Preferred applicants will have an A&P License, be knowledgeable of ISO 9001:2000, EASA, CASE, and have a good understanding of turbine engines.

Interested parties are encouraged to send resumes to: fax 305-681-7356 or email fgilliam@jas-inc.com

QUALITY ENGINEER

Soliton Devices, Inc., West Palm Beach, Florida electronic components manufacturer, is seeking a quality engineer with 3-5 yrs. quality assurance experience familiar with military specifications and ISO9001:2000.

Responsibilities include technical support of all quality activities, including incoming inspection, assembly processes, QCI testing, x-ray and SPC. Perform internal process, environmental and quality audits. Review and update as necessary all specifications and procedures relating to quality/production.

Submit qualifications to HR Manager, 3301 Electronics Way, WPB, FL 33407, fax 561-881-5652, or email to jfogel@solitrondevices.com.

Interested in additional Employment Opportunities?

Please visit Section 1510 Website for a full listing of offerings unable to fit within this space (twelve total) at
www.asqsefla.org and see more opportunities.

Also, visit ASQ National Website at <http://www.asq.org/career/index.html>

Section 1510 Upcoming Activities

December Dinner Speaker

Jerome Council, ASQ-CBA

Quality Manager, Bausch & Lomb Surgical, Global Product Service Center, Miami, FL

Mr. Council has served as National Director for ASQ and Section/Education Chair, Salt Lake Section. He also has a B.S. Degree, Business Administration, University of Phoenix.

Mr. Council has established and managed quality management systems in several companies since 1993.

Topic

ISO 13485:2003 Implementation

Implementing the global standard is a process approach and requires support from all functional organizations with-in the organization. Tips and tricks for effectively transitioning or establishing the standard for your QMS in a user-friendly approach will be explored.

16th Annual Performance Excellence Showcase

It's that time of the year again. Our Region 6 has been very fortunate in the past to be supported by so many fine South Florida companies. We're counting on that support again this year.

The Showcase will again take place at the Signature Grand in Davie on February 1st. This year we've scheduled classes, workshops and the competition during the day from 8:00 to 5:30.

We expect **workshops in TRIZ Theory, Lean Practices and Koalaty Kid**, each for four hours in the morning. The afternoon will be devoted to the Performance Improvement Storyboards, the Team Competition and the announcement of the Quality Practitioner award. Lunch will be included. Recertification units will be awarded.

Showcase your improvement projects with storyboards or enter your team in the competition to represent South Florida Region 6 in the Florida State competition during the annual Sterling Conference. We have a winning tradition.

The Section needs your help. We count on sponsors for monetary support and for team sponsorship. We need volunteers to help before and during the Showcase.

If you can help or know a company that may be interested in being a sponsor, please contact our Showcase Chair, Eleanor Chilson. Eleanor can be reached at echilson@pylonhq.com or by phoning 954-428-7373 ext 245.

Certification Opportunities

'Six Sigma Green Belt' Certification Program Sponsored by ASQ Section 1510

Program details

- Designed for Six Sigma enthusiasts who will perform or facilitate process improvement activities
- Suitable for all areas and all levels within an organization
- **Nine** Saturday sessions from 8:30 AM to 5 PM starting from **February 4th, 2006**
- Location: TBD. Will be held in a convenient location in Dade or Broward County.
- Cost \$ 2500 per participant (Breakfast and Lunch included)
 - Grant money may be available to organizations through the State of Florida. For details go to www.workforceflorida.com under 'Incumbent Worker Training'.
- Certification Program includes:
 - Six Sigma methodology and DMAIC roadmap
 - Hands on workshops on Six Sigma process improvement tools
 - Hands on training on use of Minitab Software
 - Successful completion and presentation of a strategically linked process improvement project.
 - Hands on workshops on process improvement tools
 - CSSBB Primer (or Six Sigma Handbook by Thomas Pyzdek and Six Sigma Memory Jogger (presented to every student)
- Instructors are Six Sigma Black Belt practitioners certified by ASQ
 - Kannan Krishnan CSSBB, CQMa, CQE, CQA, CQIA
 - Purav Panathula CSSBB, CQE

Program Benefits

- Competitively priced so that both individuals as well as company sponsored employees can benefit
 - 30% lower in price than other locally offered Green Belt Certification programs
- Credibility of the certifying body (ASQ Section 1510)
- Weekend program to assist both individuals as well as company sponsored employees
- Use of Minitab Software (generally not included in most Green Belt Certifications)
- Includes Design Of Experiments (DOE) (generally not included in most Green Belt Certifications)
- Coverage of the 'Certified Quality Improvement Associate' (CQIA) Body of Knowledge
- CEU Points for ASQ re-certification: 6.0

Prerequisites

- Lap top preferred but **not** mandatory
- Basic math skills

Requirements for Certification

- Attend a minimum of 7 sessions
- Present a completed project
- Successfully complete home work assignments

For registration and additional information please contact section Education Chair Amarilis Acosta at 305-380-3592 (e mail: amarilis.acosta@coulter.com). You may also register through our section website www.asqsefla.org

Topics / Program Overview

Six Sigma and Strategic Process Improvement	Statistical Process Control (SPC)
Managing successful teams	Process Capability
Quality Improvement Tools	Performance Measurement (Metrics)
Project Management	MSA and Gage R&R
Voice of the Customer (VOC)	Hypothesis Testing
Voice of the Process (VOP)	FMEA
Cost of Quality	DOE
Process Mapping	DFSS
Probability and Statistics	Completion of Project
	Introduction to MINITAB

The Variant
ASQ Section 1510
PO Box 835062
Miami, FL 33283-5062

PRESORTED
FIRST CLASS MAIL
U S POSTAGE PAID
MIAMI FL
PERMIT NO. 715



The Variant

www.asqsefla.org



Section 1510 and Section 1515

December 2005

Section 1510 Dinner Meeting - December 13, 2005

Jerome Council, ASQ-CBA

**Quality Manager, Bausch & Lomb Surgical, Global Product Service Center,
Miami, Florida**

Topic: ISO 13485:2003 Implementation

Registration Deadline: Sunday, December 11, 2005, 12:00 Noon

Meeting Date / Time: Tuesday, December 13, 2005 at 6:00 PM

Location: Don Shula's Hotel, 6842 Main Street, Miami Lakes, Telephone 305-821-1150

Menu: Shula's House Salad, Garlic Smashed Potatoes, Sauteed Chicken or Pasta Primavera, with Apple Pie Dessert
If reservation is not made by deadline, your meal will be selected by the kitchen staff based upon availability of entrees.

Register online at www.asqsefla.org

Dinner: \$26.00, Learning something and networking with associates: priceless.

A \$5.00-off Dinner Coupon available online for Prospective Members accompanying a Member.

Make checks payable to "ASQ-1510." If using Pay Pal, bring a print of your transaction receipt to the meeting.

Dinner Meeting contact for questions and any upcoming Monthly Section meetings is Arrangement Chair Paul Fray

Contact Paul at paulfray@iqc.bz or paulfray@isoqualityconsulting.com ph 954-732-1613