



The Variant

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Section 1510 with Section 1515

Jan 07

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Contributions will be edited to meet space requirements.

Section 1510 Website

www.asqsefla.org

Section 1515 Website

www.ASQualitypalmbeach.org

See All Section Activities
Certification Refresher Classes
Section Dinner Meetings
and On-Line Registrations

Message from the Section 1510 Chair by Andy Vouloukos

Dinner Meetings

Those of you who were present at our December dinner meeting heard a very informative presentation by Phil Centonze. Phil is a co-founder of POS-IMPACT LLC, and has worked across industries to build teams and improve competitiveness, profitability, and the way companies do business. He is also a master examiner for the Florida Governor's Sterling Council. Phil facilitated our learning experience, giving us ideas on how to align department goals with company goals, using various quality tools, including SWOT. Phil has been a past speaker, and I look forward to inviting him to return. The audience response was very positive.

Please join us on Tuesday, January 9, 2007, for our next dinner meeting. Jason Schmidt, HPE Automation, will speak on Uses of Machine Vision for Quality Control Inspections. Over the last five years vision technology has seen major enhancements and cost reductions. Jason will give examples of machine vision systems solving quality issues in the factory environment. If you have difficult inspection and gauging issues, you should definitely attend. If you feel you have a product candidate for vision system inspection or gauging,

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Message from the Section 1515 Chair by Charlotte Williamson

Let's Start Over Again - Again

January is challenging. Friends, family, coworkers and strangers want to know your RESOLUTIONS. The Holiday bills arrive. TIME magazine features its Person of the Year, and once again it's not you.

On the other hand, there's a fresh new year stretching ahead. So far this year, I've made no embarrassing mistakes; I've delivered on 100% of my commitments; I have *plenty* of time to make those changes for taxes and insurance; and summer vacation plans appear on the priority list. Things are not so bad.

So, let's dust off that Strategic Plan, revise the List of Goals, and begin to set PRIORITIES for (choose one): Life, the Year, my Career. All the old maxims spring to mind: "If you don't know where you're going, any road will do." "A journey of a thousand miles begins with a single step." "Set your eye on the stars."

The December issue of Quality Digest had an interesting article by H. James Harrington under Performance Improvement, titled "Hole in the Heart or Hole in the Head". He asked the question:

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Section 1510 Monthly Meeting Email Reminders Option!

If you would like to receive an E-Mail reminder of Section 1510 Monthly Dinner Meetings, please send a valid e-Mail address in the body of your response to Section 1510 Arrangements Chair Paul Fray, paulfray@iqc.bz. Please place in Subject Line: "ASQ Meeting Reminder"

Section 1510 ASQ Certification Refresher Classes

To participate in an ASQ refresher class, please sign up on the web page at www.asqsefla.org. If you have a question regarding registration or class site, call Mayra Bisnow, Education Chair, at 954-478-0384 or email mbisnow@gmail.com. For course content questions, textbooks, or ASQ certification, contact Eleanor Chilson at 954-428-7373 x-245. Please sign up at least three weeks before the scheduled class start to assure you have the textbook at first session. Any classes that do not register a minimum of five students will be cancelled. *All classes are refresher classes.*

Class	Class Name	CEU's	Fee Includes materials, handouts and text where applicable	When	Time Classes are 5:30 to 8:30 unless otherwise listed	Instructor
IA	Internal Auditing for Quality Systems	1.0	\$175	February, October	One day Seminar Dec 6, 2006	Kannan Krishnan CQE, CQA, CQMa, CQIA, CSSBB
CQT	Certified Quality Technician	2.7	\$300	January, August	9 sessions	Eleanor Chilson CQE, CQMa, CQA, CQIA or Andy Vouloukos CQE, CRE
CMQ/OE	Manager of Quality / Organizational Excellence	2.7	\$350	January August	9 sessions	Kannan Krishnan
CQE	Certified Quality Engineer	3.0	\$350	March September	10 sessions	Andy Vouloukos
CSQE	Certified Software Engineer	2.4	\$275	April September	8 sessions	Mercedes Massana CSQE, CQA
CQA	Certified Quality Auditor	2.7	\$275	April September	8 sessions	Eleanor Chilson
CQIA	Certified Quality Improvement Associate	2.4	\$275	April September	8 sessions	Kannan Krishnan
CMI	Certified Mechanical Inspector	2.4	\$275	January August	8 sessions	Eleanor Chilson
CRE	Certified Reliability Engineer	3.0	\$350	January August	10 sessions	Andy Vouloukos
BPR	Blueprinting Reading	2.4	\$275	TBD	8 sessions	Eleanor Chilson
CCT	Certified Calibration Technician	2.4	\$275	April September	8 sessions	Fred King - CCT
CSSBB	Six Sigma Black Belt	3.0	\$350	January August	10 sessions	Kannan Krishnan & Purav Panathula CQE, CSSBB
EEKK	Education Excellence: Koalaty Kid Program	1.0	\$175	TBD	One Day Seminar	Dennise Suarez, Amarilis Acosta, Donna Inglis
DOE	Design of Experiments	3.0	\$300	TBD	TBD	Robert Pintavalle CQMa, CQE, CQA
CSSGB	Six Sigma Green Belt	2.7	\$350	April September	9 sessions	Kannan Krishnan & Purav Panathula
CBA	Certified Biomedical Auditor	2.7	\$275	January August	8 sessions	Jim Carbone, CBA, CQA, CQE, CQMa

For Certification Exams dates and locations, please visit the ASQ Certification website at www.asq.org

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bring it with you, and let Jason render an opinion. See you in January!

Performance Excellence Showcase

Time is at hand; we are fast approaching the deadlines for team and storyboard application submissions. Act now if you plan on participating in the 2007 Performance Excellence Showcase, scheduled for February 15, 2007. Go to our updated website, www.Excellenceshowcase.org.

Now is also the time to register if you plan to attend the event. You can do that on-line, as well. Everyone learns, and everyone has fun. Plan on spending the day with us and attend a seminar, view storyboards, enjoy the team participations, and the food as well. All for \$60.00, it's a bargain!

Quality Practitioner for 2006

The ASQ Section 1510 **Quality Practitioner for 2006** nomination deadline is fast approaching. When the winner is announced at our February 15, 2007, Performance Excellence Showcase, don't regret that you knew a better candidate, but did not nominate him / her. The only way someone gets considered is through a peer nomination. Act now! The nomination deadline is January 15, 2007. You will find the application on page 6 of this newsletter, www.asqsefla.org or www.Excellenceshowcase.org. (Note: The nominee does not have to be an ASQ member, but must live within the Section 1510 boundaries.)

Performance Excellence Showcase Seminars

Active Strategy

Jack Steele Presentation: "How to Drive Organizational Alignment to Strategy via Balanced Scorecards"

Though nearly all organizations have strategic plans and the desire to empower their people to proactively achieve these plans, most lack a systematic way to rise above the typical "fire-fighting" style of management to make these strategic goals a reality.

FISH

A workshop designed around the inspiring story of Seattle's World Famous Pike Place Fish Market, an otherwise ordinary fish market, that's extraordinarily successful. The employees there have made a personal choice to bring amazing passion, playfulness, commitment and a positive attitude to their work. This is what's known as the FISH! Philosophy movement!

Six Sigma Green Belt Training

Sponsored by ASQ Section 1510

Program details:

- Designed for Six Sigma enthusiasts who will perform or facilitate process improvement activities
- Suitable for all areas and all levels within an organization
- Nine Saturday sessions from 8:30 AM to 5 PM starting TBD. Classes planned to begin in March and October pending sufficient registration.
- Location: TBD
- Cost \$2500 per participant (Breakfast and Lunch included) Grant money may be available to organizations through the State of Florida. For details go to www.workforceflorida.com under 'Incumbent Worker Training'.

Certification Program includes:

- Six Sigma methodology and DMAIC roadmap
- Hands on workshops on Six Sigma process improvement tools
- Hands on training on use of Minitab Software
- Successful completion and presentation of a strategically linked process improvement project.
- Six Sigma Handbook by Thomas Pyzdek and Six Sigma Memory Jogger presented as reference material

Instructors are Six Sigma Black Belt practitioners certified by ASQ:

Kannan Krishnan CSSBB, CQMa, CQE, CQA, CQIA
Purav Panathula CSSBB, CQE

Program Benefits:

- Competitively priced to accommodate individuals and company sponsored employees — *About 30% lower in price than other locally offered Green Belt Certification programs*
- Credibility of the certifying body (ASQ Section 1510)
- Weekend program
- Included in this program (not in most other Green Belt Certification Programs): Use of Minitab Software, Design Of Experiments (DOE)
- Coverage of the 'Certified Quality Improvement Associate' (CQIA) Body of Knowledge
- EU Points for ASQ re-certification: 6.0

Prerequisites:

- Lap top preferred but **not** mandatory
- Basic math skills

Requirements for Certification:

- Attend a minimum of 6 sessions
- Present a completed project

For registration and additional information please contact section Education Chair Mayra Bisnow, Education Chair, at 954-478-0384 or email mbisnow@gmail.com. You may also register through our section website www.asqsefla.org

Section 1510 Mission

To foster a dynamic environment that will:

- Enable section members to network with peers
- Provide seminars and courses on the latest quality related tools and topics to facilitate their implementation in the manufacturing and service industries
- Lead section members into developing their potential through ASQ certification

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“Have you made the right choices to live a balanced life?” We lecture businesses to develop a balanced scorecard. Mr. Harrington’s balanced scorecard looked at the Arena of Life, with four equal quadrants for Work, Religion, Family and Self. In the 1950’s Work and Family dominated. In the 1990s, the importance of work diminished, family diminished even more, and Self grew significantly.

Work	Religion
Self	Family

Theory

Work	Religion
Self	Family

1950s

Work	Religion
Family	
Self	

1990s

Where are we today? January is a good time to assess our boxes. Are we making the proper allocation of time and energy to achieve our true goals? A good tool that Balanced Scorecard. It provides an instant assessment of the Big Picture.

This month’s Section 1515 member meeting will feature Value Stream Mapping. As we tackle that issue on the 19th, we may be able to apply one more of those quality tools in which we believe to achieve personal success. As we increase our knowledge for bringing success to our company, perhaps we’ll increase our ability to analyze the Value Stream of our Life. Now *that’s* a great way to start the new year.

Section 1515 Palm Beach County Event

ASQ SECTION 1515 JANUARY MEMBERSHIP MEETING

MEMBERSHIP MEETING – Thursday January 19

By popular request -- this month’s meeting will spotlight one of process improvement’s most valuable and flexible tools – useful at the functional or product level as well as the macro-level of international enterprises. We hope to see you there.

TOPIC: VALUE STREAM MAPPING AND ANALYSIS

- Who should be involved?
- What is the scope of a value stream – enterprise, site, function, product?
- How do you use the results?

Other issues

TIME: Thursday, January 19, 2007 6:30 pm

DINNER: Buffet from Tomasso’s Italian (we just love that place!)

(Garden Salad, Chicken Marsala, Garlic Rolls, Assorted Desserts)

PRESENTER: November’s featured guest, Wilhelm Barb. Back by popular demand.

PLACE: NCCI

901 Peninsula Corporate Circle, Boca Raton

I-95 to Congress Avenue exit 50.

When you exit, stay in the lane for North Congress.

At the light, go straight across Congress. Follow the road around the lake to NCCI.

Give your name at Security gate. They’ll be expecting you.

RESERVATIONS REQUIRED: www.asqualitypalmbeach.com or (561) 832-8566 x7231

Free to NCCI employees and members attending their first meeting. Others: \$15.

Performance Excellence Showcase

The 17th Annual Performance Excellence Showcase is right around the corner. Don't pass up a terrific opportunity to participate. Showcase your team or your storyboard. Take a morning seminar, network with participants from all business sectors — see page 3 for seminar descriptions.

The Performance Excellence Showcase provides a public forum for teams to demonstrate the principles and techniques of improving quality through employee participation. Each year this one day event provides an opportunity to showcase best practices in process improvement. What makes this event so successful is the benchmarking and learning that attendees gain from the Storyboards and Team presentations.

Skilled teams provide a foundation to organizations in their pursuit of performance excellence and their ability to meet future challenges. **Teams** give fun presentations on projects that produced breakthrough gains for their organizations. Written team applications are judged based on set criteria and then each team has 10 minutes to tell their story. Team presentations cover the scope of their project, the work they did to craft a solution, and the final results. The winning team represents South Florida Region 6 at the statewide showcase at the 2007 Florida Sterling Quality Conference. Judging criteria and application templates are available on the Showcase website.

Have a great improvement story but not ready to participate in the team competition? Teams may also choose to showcase their improvements on **Storyboards**. Last year we had over 15 storyboards competing for awards. This year Storyboards will be judged together with the same or similar businesses: education, healthcare, government, manufacturing and service. These may change based on participation. While there is no application required for Storyboards, criteria for judging is available on the Showcase website.

MARK YOUR CALENDAR WITH THESE IMPORTANT DATES:

TEAM APPLICATIONS DUE.....Mon, January 15, 2007
STORYBOARD INTENT TO PARTICIPATE DUEWed, January 31, 2007
TEAM FINALISTS NOTIFIED.....Wed, January 31, 2007
PERFORMANCE EXCELLENCE SHOWCASE.....Thurs, February 15, 2007

Contact: Bonnie Eifert
ASQ Section 1510
PO Box 835062
Miami, Florida 33283-5062
Phone: 561-999-3283
Email: eifertb@bellsouth.net

Team and Storyboard criteria and team applications as well as general information are available on the Showcase website: www.excellenceshowcase.org.

Advertisements should not be considered an endorsement by ASQ or Section 1510 or Section 1515



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www.cotecna.com

UPCOMING TRAININGS :

- "Security " (C-TPAT contra el terrorismo / 28000 certification de la cadena de proveedores exportadores/ importadores) : Enero 18 & 19, 2007
- "IWA 1 Health Care Workshop" QMS Guidelines for process improvements in health service organizations : January 29th & 30th, 2007.
- Also ISO 9001: 2000 Lead Auditor Course RAB-QSA REGISTERED, February 5th - 9th, 2007

For our training schedule and complete line of certification services,
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Are you certifying your Quality Management System to ISO 9001:2000?
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South Florida companies get "Preferred Customer Status" and benefits.

2006 QUALITY PRACTITIONER OF THE YEAR

Nomination Form

Quality practitioners are difference makers. Organizations, both private and public, rely upon the knowledge, skills, and abilities that are distinct to the quality profession. Efficiency, effectiveness, and profitability are the end result of a successful application of quality principles.

To that end, the American Society for Quality and the South Florida Manufacturers Association are teaming up to honor South Florida's leading quality practitioners. This honor recognizes the unique contribution made by quality professionals and looks to further the quality profession through recognition, reward, and promotion.

If you would like to nominate a quality professional, please complete this form and mail to Excellence Showcase. Nominations are for actions and activities that took place in 2006, but may also consider contributions made over the course of one's career. Nominations are due by 1/15/2007.

Nominees are invited to attend 16th Annual Performance Excellence Showcase on 2/15/2007 hosted by ASQ. The final winner will be announced at this event.

CRITERIA

Please supply the following information for each person you nominate for the Quality Practitioner of the Year. Use a separate sheet of paper for the following information.

1. What has been the nominee's most significant contribution to organizational improvement and success?
2. Please provide a list of procedures, measures, or techniques the nominee has implemented for the improvement of quality.
3. Please provide examples where the nominee's volunteer/community activities made a difference.
4. Please provide a list of the nominee's relevant articles, publications, or presentations relative to the improvement of quality.
5. Describe any of the nominee's additional achievements (i.e., education, certifications, classes, awards, etc.)

Supporting documentation should be no more than 3 pages. Nominees will be scored as follows: Items #1 and #2 will be scored from 1-10 points; Items #3, #4, & #5 will be scored from 1-5 points. The total number of points is 35, and the nominee with the highest total will be honored as South Florida's Quality Practitioner of the Year.

Please Complete This Nomination Form and supply the additional information

Name of Nominee _____ Phone _____

Nominee's Company _____

Your Name (if different from nominee) _____

Your Email _____ Your Phone _____

*Please submit this completed form to Excellence Showcase P.O. Box 835062
Miami, FL 33283-5062. For more information about this award, as well as on-line registration, please go to <http://www.excellenceshowcase.org>*



Employment Opportunities

International Medical Industries has an immediate opening for a **Quality Control Inspector**.

Responsibilities: Performs short cycle repetitive tests and / or inspections involving knowledge of product and use of standardized measuring specifications and / or test instructions. Will examine parts and /or assemblies, rejecting units, which do not meet specifications. Will use calipers, magnifier, specialized test equipment and work from inspection documentation including blue prints and written specifications.

Please email all inquires to: jonv@imiweb.com. Pay rate is based upon experience. Benefits include paid holidays and health insurance. International Medical Industries Inc. is located at 2881 West McNab Rd, Pompano Beach, FL 33069. Web-site: www.imiweb.com

Hunter Douglas Window Decor, a window covering Industry leader is seeking dependable, detail oriented individual to fill the position of **Quality Engineer**.

Description: This position will develop and operate quality assurance systems within the ISO framework; Application and analysis of testing and inspection procedures; Apply metrology and statistical methods to diagnose and correct improper quality assurance practices against prescribed standards; Apply principles of human motivation; Apply quality cost concepts; Develop and administer management information systems; Audit quality systems for deficiency, identification and correction. Handle day to day activities.

Requirements: Associates degree in a science or management related field. Two years experience in a quality assurance environment with emphasis on ISO-9001:2000, systems development, implementation, and troubleshooting. Plastics and textile experience desired. Must possess strong verbal skills, organizational skills and interpersonal skills. Must be able to manage multiple priorities and work extended hours when required. CQE preferred or capable of achieving CQE status. **Great fringe benefits! send your resume with salary requirements to miriam.formoso@hunterdouglas.com**

C and C Tool and Engineering, located in Fort Lauderdale, has an opening for a **Metal Stamping Inspector**.

Responsibilities: Inspecting production to control plans, collects and manages inspection data, ensure calibration schedule is followed, identifies areas where corrective and/or preventive action is needed, supports the ISO 9001 QMS, ISO Management Representative, QC Manager, and Tool Room Foreman Participate in Root Cause Analysis on production and customer issues and suggest actions to take prevent recurrence.

Requirements: 2 – 5 years hands on QC experience in ISO 9001 or QS 9000 /TS 16949 in a manufacturing/production environment, 3-5 years QC/Inspection experience environment, metal stamping experience preferred, ASQ certification strongly preferred (CMI, CCT, CQT, etc.), excellent written and oral communications skills, excellent organizational skills and leadership skills, ability to perform job functions with little or little or no supervision, proficiency in Microsoft Office.

Please send all inquires to: Cheryl Hooks, Quality Manager, C and C Tool and Engineering, (954) 565-6522, qc@cctoolsandeng.com. Daytime shift. Salary commensurate with experience. Note: C and C also has openings for production workers.

More Employment Opportunities On Website

Please visit the Career area of the Section 1510 website for the most current and complete listing of opportunities - www.asqsefla.org

Ads for individuals seeking positions are free to ASQ Section 1510 / 1515 members and subject to space availability.

Ads for open positions in a quality related field are free and not limited to ASQ members.

To place an ad, contact Placement Chair, Eleanor Chilson, (954)428-7373 x245, or echilson@pylonhq.com

1510 Dinner Speaker Info

Jason Schmidt, Automation Solution Provider

Jason Schmidt graduated from the University of Florida in Mechanical Engineering in 1996. Since his graduation he has spent the last 10 years working in the field of Industrial Automation for HPE Automation. His areas of expertise are pneumatics, robotics, sensors and machine vision. He has worked extensively with Cognex's In-Sight and DVT vision system platforms. Cognex Corporation is the world leader in machine vision. He has provided solutions for companies in the automotive, electronic, food/beverage, medical, metal processing, packaging, and plastics industries to name a few.

Topic: Uses of Machine Vision for Quality Control Inspections

The field of machine vision has changed over the last 5 years. As in most electronically driven industries, the power of the products has dramatically increased while the price has lowered considerably. This, coupled with demand for higher quality in every industry, has helped drive the growth and use of vision. With increased processing speeds available, the software tools have also seen major enhancements. Jason's presentation will show many examples of machine vision solving today's quality issues in the factory environment including guidance, inspection, gauging and identification. If you have product that you would like to discuss the use of vision for we encourage you to bring it to this meeting.

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Section 1510 with Section 1515

Jan 2007

Section 1510 Dinner Meeting ---- Jan 9, 2007

Speaker: Jason Schmidt

Topic: Machine Vision for Quality Control

Registration Deadline: Sunday, Jan 7, 12:00 Noon

Meeting Date / Time: Tuesday, Jan 9, 2006 at 6:00 PM

Location: Don Shula's Hotel, 6842 Main Street, Miami Lakes, Telephone 305-821-1150

Menu: Cesar Salad, Chicken Roma or Pasta Primavera, Parmesan Crusted Potatoes, Carrot Cake

If reservation is not made by deadline, meal will be selected by the kitchen staff based upon availability of entrees.

Register online www.asqsefla.org

Dinner: \$26.00, Learning something and networking with associates: priceless.

A \$5.00 discount coupon is available online for Candidate Members accompanying a current ASQ Member.

Make checks payable to "ASQ Section 1510." If using PayPal, bring a print of your transaction receipt to the meeting. Dinner Meeting contact for questions and any upcoming Monthly Section meetings is Arrangement Chair Paul Fray. Contact Paul at paulfray@iqc.bz or paulfray@isoqualityconsulting.com, telephone 954-732-1613.