



The Variant

www.asqsefla.org



Section 1510 / 1515

July 2005

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Please email items of interest for the VARIANT to the Editor, with "ASQ" in the subject line. Thank you.

Section 1510 Website

www.asqsefla.org

Section 1515 Website

www.ASQualitypalmbeach.org

View the latest

Section information

Register for classes

And register for

Section Dinner Meetings

National Website

www.ASQ.org

Message from the Section 1510 Chair

by Bonnie Eifert

The ASQ year is at a close and as your Chair for 2004-2005 I want to thank all the volunteers that made this year a success. Looking back, we did a lot this year.

For the first time, Section 1510 hosted the annual **Team Excellence Showcase** in February where, the judges selected the Coral Springs Citation System Improvement Team to represent Region 6 at the Sterling Conference. The CSI Team won the State competition at the Conference in June and will represent Florida at the National A Q P c o m p e t i t i o n . Congratulations and good luck in Seattle.

Training for teachers got off to a great start at our first school as part of the **Koalaty Kid** program. Koalaty Kid trains teachers to use quality tools in the classroom and to teach their students to use them in their class work.

We've had some outstanding presentations at our **dinner meetings** this year. We honored Dr. Gitlow on his election as ASQ

Fellow, heard from Brian Neff about why some teams succeed while others fail and from Fred Gilliam who presented an exercise on building team consensus. We toured Sonny's The Car Wash Factory, listened as Lincoln Forbes gave us an insight into how quality is changing the construction industry, and Gustavo Diaz spoke about his experiences implementing a Six Sigma program. Ellen Liston talked about the City of Coral Springs and their road to the Sterling Award and Bob Gates spoke about ISO9000 from a lead auditors perspective. We already have some great speakers lined up for next year including Dennis Arter in October.

If you're considering the **ASQ Six Sigma Black Belt certification**, the Section is ready to offer a refresher class in preparation for the exam. The course will be taught on Thursdays beginning August 11th and go for 10 sessions. The location has yet to be determined but will probably be either at Beckman Coulter or Boston Scientific. Instructors are

(Continued on page 5)

Section 1510 Mission

To foster a dynamic environment that will:

- Enable section members to network with peers
- Provide seminars and courses on the latest quality related tools and topics to facilitate their implementation in the manufacturing and service industries
- Lead section members into developing their potential through ASQ certification

ASQ Certification Refresher Classes

Updated with a NEW class! Now offering Six Sigma Black Belt

If you are interested in participating in an ASQ refresher class, please sign up on the web page at www.asqsefla.org. If you have a question regarding registration or class site, call Amarilis Acosta, Education Chair, at 305-380-3592 or email Amarilis.Acosta@coulter.com. For course content questions, textbooks, or ASQ certification, contact Eleanor Chilson at 954-428-7373 x-245. Please sign up at least three weeks before the scheduled class start to assure you have the textbook at first session. Any classes that do not register a minimum of five students will be cancelled. *All classes are refresher classes.*

	Class Name	CEU's	Fee	When	Time	Place	Instructor
IA	Internal Auditing for Quality Systems	1.0	\$175 Includes breakfast, lunch, snack, hand-outs	February, October	8:00 am to 4:00 pm Seminar, One day	TBD	Kannan Krishnan CQE, COA, CQMa, CQIA, CSSBB
CQT	Certified Quality Technician	2.7	\$300 Includes textbooks & materials	Wednesdays January, August	5:30 pm to 8:30 pm 9 sessions	Boston Scientific, Doral	Eleanor Chilson - CQE, CQMa, COA, CQIA, Andy Vouloukos - CQE, CRE
CQMa	Certified Quality Manager	2.7	\$350 Includes textbooks & materials	January, August	5:30 pm to 8:30 pm 9 sessions	Beckman Coulter Corp. Hialeah	Kannan Krishnan CQE, COA, CQMa, CQIA, CSSBB
CQE	Certified Quality Engineer	3.0	\$350 Includes textbooks & materials	March, September	5:30 pm to 8:30 pm 10 sessions	TBD	Andy Vouloukos - CQE, CRE
CSQE	Certified Software Engineer	2.4	\$275 Includes textbooks & materials	Wednesdays April, September	6:00 pm to 9:00 pm 8 sessions	TBD	Mercedes Massana - CSQE, COA
COA	Certified Quality Auditor	2.7	\$275 Includes textbooks & materials	April, September	6:00 pm to 9:00 pm 9 sessions	TBD	Eleanor Chilson - CQE, CQMa, COA, CQIA
CQIA	Certified Quality Improvement Associate	2.4	\$275 Includes textbooks & materials	April, September	5:30 pm to 8:30 pm 8 sessions	Beckman Coulter Corp. Hialeah	Kannan Krishnan CQE, COA, CQMa, CQIA, CSSBB
CMI	Certified Mechanical Inspector	2.4	\$275 Includes textbooks & materials	January, August	6:00 pm to 9:00 pm 8 sessions	TBD	Eleanor Chilson - CQE, CQMa, COA, CQIA
CRE	Certified Reliability Engineer	3.0	\$350 Includes textbooks & materials	July end	6:00 pm to 9:00 pm 10 sessions	TBD	Andy Vouloukos - CQE, CRE
CSSBB	Six Sigma Black Belt	3.0	\$350.00 includes textbooks & materials	Thursdays, August 11th start	5:30-8:30pm 10 sessions	TBD	Kannan Krishnan CQE, COA, CQMa, CQIA, CSSBB with Purav Panathula CQE, CSSBB
CCT	Certified Calibration Technician	2.4	\$275 Includes textbooks & materials	April 7, September	5:30 pm to 8:30 pm, 8 sessions	TBD, Kendall Area	Fred King - CCT
DOE	Design of Experiments	3.0	\$300.00	September, February	10 sessions	TBD	Robert Pintavalle - CQMa, CQE, COA

For Certification Exams dates and locations, please visit the ASQ Certification website at www.asq.org

Section 1515 Announcements

Message from the Section 1515 Chair

Bernie Carmell

Why Participate in ASQ Section Monthly Meetings?

Your Section communicates with you providing monthly meeting information and yet our meeting registration remains in the range of 15-25 participants. In my first message I discussed the demanding daily time constraints and the difficulty we all have of adding another night meeting to our schedule. Especially when our employers no longer reimburse for meeting expenses.

To help you efficiently schedule your time, our board of directors is planning on developing and publishing in September a nine-month schedule of meeting dates, topics and speakers. This will help you to determine when you invest /schedule your time and money to network, learn new tools, and participate in interactive presentation processes.

When we conducted our customer survey last year, one of the major attractions of member participation in monthly meetings was networking. Regardless of your employment situation, networking provides valuable contacts and friendships similar to your banking savings account. It's there when you need it. In fact, two of our board members have current employment positions resulting from meeting contacts. Neither was looking for employment when the contacts were made.

Other reasons for participating in monthly meetings include:

- Meeting CEU's for re-certification of your ASQ quality credentials.
- Being part of the Section Management Team and planning for its future.
- Meeting topics provide quality body of knowledge learning opportunities.
- Networking includes social and business discussions providing benchmark opportunities to learn from each other at no extra cost.
- Having fun with friends and business associates. We all need to laugh more.
- Half and full-day workshops provided at low cost to help you keep current within the industry.

Your board of directors is currently setting goals including meeting participation. We can report to you that our Section gained twenty-three new members and our new goals will challenge everyone to bring a guest to the monthly meetings.

We thank Judy Gottesman and Brad Smith for proctoring the June ASQ exams held at the South Florida Water Management District. We are exploring the opportunities of identifying alternate exam sites starting in 2006.

ASQ Section 1515 Board Members 2005 – 2006

Chair.....Bernie Carmell
Vice Chair.....Charlotte Williamson
Secretary.....Rafael Mejia
Treasurer.....Margaret Rainforth
Auditing Chair.....William Hudspeth
Certification Chair.....Bernie Carmel
Education Chair.....Dan Ulmer
Examining Chair.....Open

Internet Chair.....Mauricio Perry
Membership Chair.....Mikhail Rozenblyum
Nominating Chair.....Rick Henderson
Publicity Chair.....Enrique Bekerman
Recertification Chair.....Joni Judd
Program Chair.....Open
Arrangements Chair.....Open
Past Chair.....Joni Judd

Annual Section Leadership Training

Art Trepanier will be our Trainer for this 2005 "Annual Leadership Training" (also called Section Volunteer Training). Art has many years of experience at all levels of the ASQ organization and is the past ASQ Chair of Dallas Section, a very successful section. Art has been a teacher in the Dallas Section and a leader in the Quality Management Division for many years and will give us the best knowledge on what we need to know and learn as ASQ Section Volunteers.

This is to offer the training to all ASQ Section members, not just the Section Board Members. Any future interested people may also join and become active in volunteering for their respective Sections.

Training will be held at the Crowne Plaza at Sawgrass Mills on Saturday, 30 July 2005 from 8:00am-1:00pm. The training includes breakfast service and lunch service.

Crowne Plaza at Sawgrass is centrally located just off I-75 to Sawgrass (869) and Sunrise Blvd exit, near Sawgrass Mills Mall. If lost, call the hotel telephone number 954-851-1020 for directions.

Section 1510 (South Florida) is hosting this Section Leadership Training, and is inviting Section 1515 to join in on the event.

The training is (a-returned-reservation-check-for) \$57 per person, as to reserve a seat per person. Please send a reservation check in the amount of \$57.00 to reserve your seat before 20 July 2005. When you arrive and participate in the training, your reservation-check will be returned to you. Essentially, the Section Leadership training is free to all interested parties.

If participants have sent reservation checks, and have not attended the event, Section 15150 will cash the reservation check, as Section 15150 has to pay for no- shows.

This will be our best Annual Section Leadership Training event yet! See you there!

Mail your reservation check by 20 July 2005 mailed to Section 1510, PO Box 835062, Miami, FL 33283. Please write in the note "Section Leadership Training" to clarify your check purpose.

COTECNA
Quality Resources, Inc.

**14505 Commerce Way
Suite 500
Miami Lakes, FL 33016
Tel: (305) 819-0385
Fax: (305) 820-1015
Mail: cqr@cotecnausa.com
www.cqrservices.com
www.cotecna.com**

ISO 9000 CERTIFICATIONS AND TRAINING

!Ahora con clases en Español!

For our training schedule and complete line of certification services,

call us at (305) 819-0385, or visit our site: www.cqrservices.com/schedule.html

Day, evenings and weekend classes. Classes limited to the first 10 students! (Students in auditing classes receive a complete set of authorized copies of the ISO 9000 family of standards & other training materials (a \$135.00 value). Meals included in "all day" classes)

ISO 9001:2000 INTERNAL AUDITING COURSE AVAILABLE. INVESTMENT \$300.00

Are you certifying your Quality Management System to ISO 9001:2000?

We can help! Cotecna Quality Resources is a South Florida ANSI-RAB accredited QMS Registrar. South Florida companies get "Preferred Customer Status" and benefits.

Advertisements should not be considered an endorsement by ASQ or Section 1510/1515

Message from the Section 1510 Chair

Continued from page 1

Kannan Krishnan and Purav Panathula. Please remember that this is a refresher course to prepare for the examine. Participants must qualify to take the examine, including a project, separately. Please sign up for the class on our website at www.asqsefla.org.

The Section is also considering a **Green Belt certification** class. Unlike the Black Belt, the Green Belt course would offer certification from ASQ Section 1510. Current plans call for the course to be offered on eight consecutive Saturdays and to be taught by both Kannan Krishnan and Purav Panathula. Cost is to be determined. Look for more information in our next newsletter or on our website.

During the summer, it is the Section's practice to offer

Leadership training for both Section 1510 and 1515. The training this year is scheduled for July 30th at the Crowne Plaza at Sawgrass from 8:00 to 1:00, it's free and worth 0.6 REUs. The instructor is Art Trepanier, an expert in Section management and past chair of the highly successful Dallas section. Art will be using much of the same presentation material that was used at the ASQ World Conference in Seattle. While this is geared mostly to section management, all section members are welcome to attend. Although the cost is free to members, it requires that you reserve your spot with a check. The check will be refunded to you when you attend the training. For those persons registering for the training and not attending, their checks will be cashed to pay for their unused meals. See the back page for further information.

If you're here in July join us for Leadership training. Enjoy your summer. Our dinner meetings begin again in September.

Upcoming Changes to the CQA-Biomedical Announced by ASQ National

"As of 1 October 2005 the Certified Quality Auditor Biomedical (CQA-Biomedical) add-on certification will change to Certified Biomedical Auditor (CBA). The Body of Knowledge (BOK) will thereafter overlap somewhat with the BOK for the CQA.

What does this mean to you?

Highlights:

You'll receive from national a new CBA wallet card and certificate to replace your CQA-Biomedical after October 1st.

You will need to recertify your CBA separately as with any other certification. It will not renew automatically as an "add-on" to the CQA when you recertify your CQA.

If you want to recertify by exam, the Body of Knowledge (BOK),

and the exam testing that knowledge, will include information from the BOK for the auditing portions of the CQA.

Details:

If you are already certified as a CQA-Biomedical, you will need to apply for CBA recertification just as you would for any other "standalone" certification; your CQA-Biomedical will no longer be renewed automatically when you recertify as a CQA (and, conversely, if you do not recertify as a CQA your CBA will not automatically de-certify, though initially the dates are the same, i.e., both the CQA and the new CBA will be due at the same time, even if you obtained your CQA-Biomedical [soon to be CBA] in the second or third year of your CQA recertification cycle).

If you want to obtain the new CBA, you will not have to be certified already as a CQA, though you will still need to meet the requirements of experience, etc., in addition to having the auditing portion of the CBA BOK accomplished.

Please feel free to email or call with any questions if you hold the CQA-Biomedical, are planning to certify as a CQA-Biomedical (after October 1st, as a CBA), or would like additional information."

Also visit the ASQ website for Employment Opportunities
<http://www.asq.org/career/index.html>

Free for limited time! ASQ Journals
<http://qualitypress.asq.org/journals.html>

For a limited time, ASQ Quality Press is offering the opportunity to request a free sample issue of any of the journals ASQ publishes.

Employment Opportunities

QC INSPECTOR

RESPONSIBILITIES:

1. Personnel performing inspection functions report to the Chief Inspector and are responsible for performing duties as directed and assigned.

2. Inspector is responsible for performing preliminary, hidden-damage, in-process and final inspections on civil aviation articles in accordance with the current technical data provided in the manufacturer's instructions for continued airworthiness, Service Bulletins, service letters, Airworthiness Directives, government and industry standard practices, and other acceptable or approved data.

3. Inspector is specifically responsible for ensuring that they are thoroughly familiar with the inspection methods, techniques, aids, tools and equipment used within their assigned area of responsibility.

4. Maintaining proficiency in using the inspection aids in their assigned area of responsibility.

5. Ensuring that the inspection tools and equipment, including inspection aids, used to perform inspections are in proper working order and the proper calibration information is affixed.

6. Understanding the current specifications involving inspection tolerances, limitations, and procedures established by the manufacturer of the article(s) being inspected.

7. Ensure all inspections are properly performed and recorded,

and all records are properly executed before final approval for return to service of articles maintained or altered by company.

8. Participates in Root Cause Analysis on production and customer issues and suggest actions to take prevent recurrence.

QUALIFICATIONS

1. A & P License (preferred)

2. English Speaking a must (Bilingual preferred)

3. Requires a high school degree

4. 2-5 years of experience in the aviation field and/or in an ISO 9001 environment

5. 3-5 years QC/Inspection experience environment

6. Familiar with standard concepts, practices, and procedures within the aviation field

7. Excellent written and oral communications skills

8. Excellent organizational skills and leadership skills

9. Ability to perform job functions with minimal Supervision

10. ASQ Certifications a plus, i.e. CMI, etc.

Please email resume in MS Word format to: fgilliam@jas-inc.com

QUALITY ENGINEER

SPX Filtran services the aftermarket automotive transmission industry and is currently searching for a Quality Engineer. This temporary position is accountable for the technical aspects of quality assurance, quality control, and quality engineering. In addition, the role is responsible for customer and supplier contact and reporting and oversight of all quality related systems and procedures. The goal of this position is to maintain the highest customer quality ratings and the highest

productivity ratings through total quality assurance.

The ideal candidate will possess a bachelor's degree and 5+ years of quality experience in a manufacturing environment, prior experience with an OEM and/or Tier 1 supplier is desirable, demonstrated use of statistical methods for problem solving and analysis, QS:9000, APQP. Six Sigma Green Belt and ASQC certified highly desirable. Interested candidates should forward their resume and salary requirements to jean.barreto@filtran.spx.com or via fax (305) 418-5451

**Did you know Section 1510 offers
ASQ Certification Refresher Classes
Six Sigma Black Belt, too!**

Please see page 2 for further class details and registration details!

Employment Opportunities

By way of introduction my name is Bruce Rusiecki, and I'm with Rain Bird Corp. Rain Bird Corporation is one of the leading irrigation manufacturers in the world. A privately held company founded in 1933, we have over 4,000 product offerings, and have been awarded over 130 patents. Rain Bird is committed to the Intelligent Use of Water™. It is our legacy to design and manufacture only those products of the highest value and quality.

Rain Bird is experiencing tremendous growth. We are currently recruiting to fill a number of Quality Engineering/Management positions in Tucson, AZ and Azusa, CA. As a member of the industry, I am hopeful you might know of someone who is on the market. If so, we'd love to see their resume. Links to our active searches appear below. Thank you in advance for your time and consideration!

Business Unit Quality Manager – Tucson, AZ

http://jobs-rainbird.icims.com/rainbird_jobs/jobs/candidate/job.jsp?jobid=1186&mode=view

Senior Quality Engineer – Tucson, AZ

http://jobs-rainbird.icims.com/rainbird_jobs/jobs/candidate/job.jsp?jobid=1097&mode=view

Plant Quality Manager – Azusa, CA

http://jobs-rainbird.icims.com/rainbird_jobs/jobs/candidate/job.jsp?jobid=1167&mode=view

Senior Quality Engineer – Azusa, CA

http://jobs-rainbird.icims.com/rainbird_jobs/jobs/candidate/job.jsp?jobid=1212&mode=view

Bruce Rusiecki, Senior Recruiter
Rain Bird® Corporation
Phone: (520) 878-2442, Fax: (520) 878-2470
mailto: brusiecki@rainbird.com website: <http://www.rainbird.com>

ASQ's 5th Annual Six Sigma Forum Roundtable

September 15-16, 2005

Hyatt Regency Pier Sixty-Six

Fort Lauderdale, FL

Being entrusted with the implementation of Six Sigma to improve your organization's bottom line means you need to be yourself with the very best information and contacts available. ASQ's **Six Sigma Forum Roundtable** is an exclusive two-day briefing and networking event designed by and for the top practitioners in the Six Sigma community.

The **ASQ Six Sigma Black Belt certification exam onsite** Wednesday, September 14, 2:00-6:00pm. Arrive early, sit for the exam, enjoy the extra time to prepare and meet other Roundtable attendees arriving Wednesday evening.

NEW IN 2005—pre-Roundtable course, *Managing and Leading in a Six Sigma World*, taught by George Gordon—this course is limited to 25 attendees so register early!

Questions? Contact ASQ program developer Mark Olsen at molson@asq.org or 414-272-8575, ext 7249 or Jeanine Becker at jbecker@asq.org or 414-272-8575, ext. 7369. We look forward to meeting with you in Fort Lauderdale

13th National Quality Education Conference

November 13-15, 2005

Pre-Conference Workshops November 12, 2005

Intercontinental Miami - Miami, FL

Visit website <http://nqec.asq.org>

Sponsored by ASQ, ASQ Education Division, and the ASQ Southeast Florida Sections

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Section 1510 / 1515

July 2005



Leadership Training

Presented by Art Trepanier

Hosted by Section 1510, Open to All Interested Persons

When: Saturday, July 30, 2005 8:00 AM to 1:00 PM

Where: Crowne Plaza Hotel at Sawgrass Mills

Crowne Plaza Hotel is centrally located just off I-75 to Sawgrass (869) and Sunrise Blvd exit,
near Sawgrass Mills Mall.

If lost, please use hotel phone telephone 954-851-1020 for directions.

Cost: Free, but you must reserve your seat with a \$57.00 check.

The check will be returned to you when you attend the training presentation.

For those persons registering for the training and not attending,
their checks will be cashed to pay for their unused meals

Meals: Breakfast and Lunch provided

To register, please send your reservation check postmarked by July 20th to:
ASQ Section 1510, PO Box 835062, Miami, FL 33283-5062