



# The Variant

www.asqsefla.org



Section 1510 / 1515

June, 2004

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Visit Section 1510 website  
[www.asqsefla.org](http://www.asqsefla.org)

View all the latest  
 section information

Register for classes and  
 dinner meetings

Link to ASQ  
 and other quality sites.

Visit Section 1515 website  
[www.ASQualitypalmbeach.org](http://www.ASQualitypalmbeach.org)

## Message from the Section 1510 Chair by Dennise Suarez

Congratulations to Bonnie Eifert, our incoming Chair. Bonnie is a very talented lady and I know we will continue to support her in her new role as Chair. I'd like to take this opportunity to thank our membership for allowing me the opportunity to serve you. Also I'd like to thank each of our board members for the support they provided during the last two years. Without their support and commitment to our section we would not have been able to accomplish all that we have accomplished.

We've kept up with our certifications and internal audit class schedules; maintained a slate of diverse speakers with very interesting topics for Section 1510 & 1515 dinner meetings; partnered with the South Florida Manufacturing Association and established the Quality Practitioner Award and we will now be handling the Annual Team Showcase; we've partnered with the Society of Naval Architects and Maritime Engineers Association as well as the Institute of Industrial Engineers; gave the website a new look and we established an online payment system using Pay Pal; maintained our membership lists; established a Welcome Chair and continue to reach out to our new members monthly; proctored our certification examinations; reviewed and processed our re-certification packages; met our SMP Goals both years and were awarded the highest SMP Awards at AQC; maintained our records, minutes, and audited the books; coordinated contracts

for our programs and dinner meetings; kept records of our members attending dinner meetings and activities; awarded scholarships; provided mentoring for Section 1515; incorporated changes to our monthly newsletter; increased the number of positions advertised and members placed in new jobs; and, increased our opportunity to partner with the educational sector and to beginning to write grants for implementing the Koalaty Kid Program.

Thank you for your dedication and hard work.

If you are looking for ways to develop and grow, our section is a great place to start. Volunteering provides you ways to develop relationships as well as enhancing skill sets. We have a book review written by a colleague of mine, RB Lane. His synopsis of Now, Discover Your Strengths talks about career development, skills and talents. RB has been involved in quality improvement initiatives for over twenty years at our organization. Please visit our website at [www.asqsefla.org](http://www.asqsefla.org) to read the review and sign up for our volunteer leadership training with Grace Duffy on July 24th. See page 5 for more information.

Next month's speaker is Rabbi Michael Gold. Rabbi Gold will talk about Business Ethics, a timely topic that is applicable to any field. Please note the meeting has been moved to Wednesday.

### Section 1510 Mission

To foster a dynamic environment that will:

- Enable section members to network with peers
- Provide seminars and courses on the latest quality related tools and topics to facilitate their implementation in the manufacturing and service industries
- Lead section members into developing their potential through ASQ certification

## CLASSES

If you are thinking of taking a class please sign up on our web page at [www.asqsefla.org](http://www.asqsefla.org). If you have a question regarding registration or course site, you can call Amarilis Acosta at 305-380-3592 or email her at [Amarilis.Acosta@coulter.com](mailto:Amarilis.Acosta@coulter.com). If you have a question regarding course content, textbooks or ASQ certification, contact Eleanor Chilson at 954-986-3284. Please sign up at least three weeks before the scheduled start of class so that we can assure that you have a textbook at the first session. Any classes for which we do not register a minimum of five students will be cancelled.

### All Certification Classes Are Refresher Classes

<p><b>Certified Quality Engineer (CQE) - 3.0 CEUs</b></p> <p>Fee: \$350.00 - Includes textbook and materials.            When: Mondays - Beginning Sept, 2004 for 10 sessions            Time: 5:30 p.m. to 8:30 p.m.            Where: TBD            Instructor: Andy Vouloukos - CQE, CRE</p>	<p><b>Certified Software Quality Engineer (CSQE) - 2.4 CEUs</b></p> <p>Fee: \$275.00 - Includes textbook and materials.            When: Wednesdays - Beginning October, 2004 for 8 sessions            Time: 6:00 p.m. to 9:00 p.m.            Where: TBD            Instructor: Mercedes Massana - CSQE, CQA</p>																
<p><b>Certified Quality Auditor (CQA) - 2.7 CEUs</b></p> <p>Fee: \$275.00 - Includes textbook and materials.            When: Mondays - Beginning October, 2004 for 9 sessions            Time: 6:00 p.m. to 9:00 p.m.            Where: TBD            Instructor: Eleanor Chilson - CQE, CQMa, CQA, CQIA</p>	<p><b>Certified Quality Improvement Associate (CQIA) -2.4 CEUs</b></p> <p>Fee: \$275.00 - Includes textbook and materials.            When: Wednesdays - Beginning August 1, 2004 for 8 sessions            Time: 5:30 p.m. to 8:30 p.m.            Where: Beckman Coulter Corporation - Hialeah            Instructor: Kannan Krishnan - CQE, CQMa, CQA, CQIA</p>																
<p><b>Certified Quality Technician (CQT) - 2.7 CEUs</b></p> <p>Fee: \$300.00 - Includes textbook and materials            When: Next class starts in July/Aug for 9 sessions            Time: 5:30 p.m. to 8:30 p.m.            Where: TBD            Instructor: Eleanor Chilson/Andy Vouloukos</p>	<p><b>Certified Quality Manager (CQMa) - 2.7 CEUs</b></p> <p>Fee: \$350.00 - Includes textbook and materials            When: Beginning July/Aug for 9 sessions            Time: 5:30 p.m. to 8:30 p.m.            Where: TBD            Instructor: Kannan Krishnan - CQE, CQA, CQMa, CQIA</p>																
<p><b>Certified Mechanical Inspector (CMI) - 2.4 CEUs</b></p> <p>Fee: \$275.00 - Includes textbook and materials.            When: Next class starts in Aug for 8 sessions            Time: 6:00 p.m. to 9:00 p.m.            Where: TBD            Instructor: Eleanor Chilson - CQE, CQMa, CQA, CQIA</p>	<p><b>Certified Reliability Engineer (CRE) - 3.0 CEUs</b></p> <p>Fee: \$350.00 - Includes textbook and materials            When: TBD            Time: 6:00 p.m. to 9:00 p.m.            Where: TBD            Instructor: Andy Vouloukos - CQE, CRE</p>																
<p><b>Blueprint Reading (BPR) -2.4 CEUs</b></p> <p>Fee: \$275.00 - Includes textbook and materials.            When: TBD - 8 sessions            Time: 5:30 p.m. to 8:30 p.m.            Where: TBD            Instructor: Eleanor Chilson - CQE, CQMa, CQA, CQIA</p>	<p><b>Certified Calibration Technician (CCT) - 2.4 CEUs</b></p> <p>Fee: \$275.00 - Includes textbook and materials            When: TBD            Time: 5:30 p.m. to 8:30 p.m.            Where: TBD            Instructor: Fred King, - CCT</p>																
<p><b>Design of Experiments (DOE) - 3.0 CEUs</b></p> <p>Fee: \$300.00            When: TBD            Time: TBD            Where: TBD            Instructor: Robert Pintavalle, CQMa, CQE, CQA</p>	<p><b>Internal Auditing for Quality Systems (IA) - 1.0 CEUs</b></p> <p>Fee: \$175.00 Includes breakfast, lunch, snack, handouts and materials            When: TBD            Time: 8:30 am to 5:00 pm            Where: TBD            Instructor: Kannan Krishnan - CQE, CQA, CQMa, CQIA</p>																
<p><b>Additional classes may become available as the year progresses. Watch this space or log on to <a href="http://www.asqsefla.org">www.asqsefla.org</a> for the latest schedule.</b></p> <p><b>Note: Once you have registered for a class, any cancellation less than seven days before the class starting date will result in a fee of \$100.00</b></p>																	
<p><b>Certification Dates</b></p> <table style="width: 100%; border: none;"> <thead> <tr> <th style="text-align: left; border: none;"><i>CQE/CQA/CSQE/CQIA/CCT</i></th> <th style="text-align: left; border: none;"><i>Exam Date</i></th> <th style="text-align: left; border: none;"><i>CRE/CQT/CQMa/CMI</i></th> <th style="text-align: left; border: none;"><i>Exam Date</i></th> </tr> </thead> <tbody> <tr> <td style="border: none;"><i>Application Deadline</i></td> <td style="border: none;"><i>Exam Date</i></td> <td style="border: none;"><i>Application Deadline</i></td> <td style="border: none;"><i>Exam Date</i></td> </tr> <tr> <td style="border: none;">Past</td> <td style="border: none;">June 5, 2004</td> <td style="border: none;">August 20, 2004</td> <td style="border: none;">October 16, 2004</td> </tr> <tr> <td style="border: none;">October 1, 2004</td> <td style="border: none;">December 4, 2004</td> <td style="border: none;">January 9, 2005</td> <td style="border: none;">March 5, 2005</td> </tr> </tbody> </table>		<i>CQE/CQA/CSQE/CQIA/CCT</i>	<i>Exam Date</i>	<i>CRE/CQT/CQMa/CMI</i>	<i>Exam Date</i>	<i>Application Deadline</i>	<i>Exam Date</i>	<i>Application Deadline</i>	<i>Exam Date</i>	Past	June 5, 2004	August 20, 2004	October 16, 2004	October 1, 2004	December 4, 2004	January 9, 2005	March 5, 2005
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## Section 1515 Planning Meeting in June

Bring your Voice of the Customer to the Planning meeting as we schedule activities for 2004 – 2005.

### Central Meeting at Emerald Dunes Golf Club

- Date:** Thursday, June 17, 2004  
**Time:** 6:00 – 8:00 pm  
**Location:** Emerald Dunes Golf Club 2100 Emerald Dunes Drive, West Palm Beach, 33411, 561-687-1700 (Turn in the Vista Center on the north side of Okeechobee Blvd, west of the Fl. Turnpike, then take the first right and follow the road to the golf club)  
**Cost:** \$15.00  
**Menu:** Deli Buffet  
**Register:** Please register online at [www.ASQualitypalmbeach.org](http://www.ASQualitypalmbeach.org) or call Joni Judd at 561-575-2610.

**COTECNA**  
Quality Resources, Inc.

## ISO 9000 CERTIFICATIONS AND TRAINING

*!Ahora con clases en Español!*

For our training schedule and complete line of certification services, call us at (305)819-0385, or visit our site:

[www.cqrservices.com/schedule.html](http://www.cqrservices.com/schedule.html)

*Day, evenings and weekend classes. Classes limited to the first 10 students!*

(Students in auditing classes receive a complete set of authorized copies of the ISO 9000 family of standards & other training materials (a \$135.00 value). Meals included in "all day" classes)

### **Are you certifying your Quality Management System to ISO 9001:2000?**

*We can help! Cotecna Quality Resources is a South Florida ANSI-RAB accredited QMS Registrar. South Florida companies get "Preferred Customer Status" and benefits.*

14505 Commerce Way  
Suite 500  
Miami Lakes, FL 33016  
Tel: (305) 819-0385  
Fax: (305) 820-1015

Mail: [cqr@cotecnausa.com](mailto:cqr@cotecnausa.com)  
[www.cqrservices.com](http://www.cqrservices.com)  
[www.cotecna.com](http://www.cotecna.com)

## *Message from Section 1515 Chair by Joni Judd*

### *Six Sigma Certification.*

Congratulations to our members who passed the Six Sigma Black Belt certification: Robert Lloyd, Jose Noguera, and Rosa Savino from Section 1510 and Rafael Mejia, Kateri Brunell, Enrique Bekerman, Scott Potter and Kai Testorf from Section 1515. Timing is everything, because there are numerous Six Sigma Black Belt jobs available, which require Black Belt certification.

For those seeking certification, Bob Lloyd suggests ASQ Certification and this is why. Most Six Sigma Black Belt Certification programs are very expensive ranging from \$3,000 – \$12,500 and require projects in which you apply the tools and methodologies over a course of 4 months. The cost of an ASQ certification ranges from \$300 to \$1000 based on previous experience using Six Sigma tools and techniques. ASQ requires members to pass the exam and complete 2 Six Sigma projects OR 1 Six Sigma project and have 3 years of applicable experience. Proof has to be submitted in the form of a 1-page affidavit. The cost includes ASQ membership (which looks good on your resume), applying for the exam, attending your section's refresher course, which uses the Quality Council of Indiana materials and attending a Six Sigma Roundtable for more knowledge. The exams are held every six months (March and October) and refresher courses are scheduled 11-12 weeks before the exam. The next Six Sigma Forum will be held in Ft Lauderdale in September.

For more information go to <http://www.asq.org/ed/conferences/roundtable/2004> and <http://www.asq.org/cert/types/sixsigma/index.html>.

Bob Lloyd updated his resume after he passed the March CSSBB exam and received several interview requests within a week (some of them even unsolicited). His comment is “Going through this material is fantastic. It really helps to jog your memory and should improve your ability to discuss various aspects of project management, quality control, design, etc during job interviews. In some instances I discovered that I had experience in certain industry practices but hadn't known because my previous employer called it by another name. If any of you have experience in Six Sigma, but are not certified, I highly recommend getting your certification in this manner. If you have any questions, please feel free to contact me.” Bob, thank you for sharing your experience. You can read more about another member's experience in an article published May 2002 in the Quality Progress, <http://www.asq.org/members/news/qualityprogress/2002/0502/qp0502cochrane.pdf>

*Congratulations to our members who passed Certification Exams over the last year:*

*Certified Mechanical Inspector: Michael Laudadio;  
Certified Quality Manager: Juan R. Escudero;  
Certified Calibration Technician: David Jinks;  
Certified Quality Auditor: James Maxwell, Javier Zuniga;  
Bernie F. Carmell achieved Certification as an Aerospace Auditor*

*(con't page 5)*

### **Six Sigma Refresher Course**

Section 1515 is offering a 10 week **Refresher Course** to prepare for the ASQ **Six Sigma Black Belt** Certification Exam on October 16. This course will also be valuable for quality practitioners who have some experience with Six Sigma, and want to discover what it takes to reach the next level, the Black Belt Certification.

- This is a ten week course in the Boca area on Tues nights, 8/3/04 – 10/5/04 from 6-9 pm.
- Cost of the course plus materials is \$375.00.
- The instructor is Kateri Brunell.
- Please contact Enrique Bekerman at 954-344-4351 or email at emb109@aol.com, if you are interested in this refresher course.

For those who will be sitting for the October 16 exam, the application must be completed by August 20, 2004, which must include ASQ approval of a Six Sigma Black Belt project affidavit. If you have not completed a project, you are not eligible to sit for the exam. The written examination consists of a four-hour 150 multiple-choice questions measuring comprehension of the Body-of-Knowledge (BOK) examination. It is offered in the English language only. For additional information on the Certification process, please visit <http://www.asq.org/cert/types/sixsigma/index.html>

**Kateri Brunell** is the Performance Excellence Consultant at the National Council for Compensation Insurance (NCCI), Inc. in Boca Raton, with responsibility for the total implementation of a quality management system within the Customer Operations Division. As a Performance Excellence Consultant, Kateri provides direction and expertise in the areas of planning, organization and process design, analysis, teambuilding and problem solving. Prior to joining NCCI in 2002, Kateri spent 15 years as an external management consultant, including 12 years with Qualtec, Inc. (originally an affiliate of Florida Power and Light and now known as Six Sigma Qualtec, Inc.). She is ASQ Certified Six Sigma Black Belt, Quality Manager and Quality Engineer, and has been actively involved with ASQ at national, divisional and section levels since joining the Society in 1991.

## Message from the Section 1515 Chair (con't from p 4)

### Calling all Volunteers:

Our deepest thanks go out to the Volunteers who agreed to fill these Committee Chair positions: Bernie Carmel, as Certification Chair and Publicity Chair, Enrique Bekerman as Education Chair, Mike Rozenblyum as Membership Chair, and Rick Henderson as Nominating Chair.

Please consider taking a leadership role by volunteering as one or more of the operational committee chairs. As a committee chair you will have the opportunity to share your experience and inspire others to learn more about achieving excellence in their industry, community and personal lives. Sign up by sending an email to Joni Judd at [Chair@ASQualitypalmbeach.org](mailto:Chair@ASQualitypalmbeach.org) and please join us for the section volunteer leadership training described below.

**Recertification Chair:** Coordinate and manage section activities related to ASQ's recertification program. Help section members with the recertification process.

**Placement Chair:** Coordinate the section's job placement program to facilitate access to professional opportunities for your section members and assist area companies with recruiting quality professionals.

**Newsletter Editor:** coordinate the content of the section newsletter in a manner consistent with the member's preferences for communication and forward to Section 1510 in a timely manner.

**Koalaty Kid Liaison:** Serve as the liaison between the section and K-12 educational institutions wishing to use quality processes to improve student achievement and organizational performance.

**Internet Liaison (Web master):** Develop and maintain a continuous reliable source for section information via the Internet.

**Historian:** Maintains membership and activity information for the section.

**Division Liaison:** Promotes divisions and interest groups within the sections

**Arrangements Chair:** Oversees arrangements for all regular meetings of the section and other special programs

**Examining Chair:** advise section members on the qualifications of advancement in membership grade.

**Auditing Chair:** coordinates and manages the auditing function based on ASQ section requirements, as determined by Society policies and procedures.

## Section Volunteer Leadership Training (Open to all members of Sections 1510 and 1515)

Grace Duffy will be our Trainer for this year's annual Section Volunteer Training. Grace has many year's of experience at all levels of the organization and in the workforce. A dynamic person with a cheerful delivery, Grace will give us the straight scoop on what we need to know as volunteers.

Date: Saturday, July 24, 2004

Time: 8:30-1 pm

Location: Crowne Plaza At Sawgrass Mills located just off I-75, Sawgrass (869) and Sunrise Blvd. If lost use hotel phone # 954-851-1020 for directions.

Cost: \$57.00 but it is **FREE if you preregister by July 8th and mail a check for \$57.** Upon arrival at the training your uncashed check is returned to you.

**If you do not show then you pay for your no show (Your check will be cashed)**

Menu: Breakfast and Lunch

This will be our best training yet! See you there! All are welcome.

**Pre-registration is required.** Mail your check payable to "ASQ 1510" before July 8, 2004 to:  
ASQ-1510

PO Box 835062

Miami, FL 33283

## EMPLOYMENT -

Ads for individuals seeking positions are free to ASQ Section 1510 / 1515 members and subject to space availability. Ads for open positions in a quality related field are free and not limited to ASQ members. To place an ad, contact Bonnie Eifert at 305-628-7806 or eifertb@bellsouth.net

**\*\*\*VISIT OUR WEBSITE FOR MORE COMPLETE LISTINGS: [www.asqsefla.org](http://www.asqsefla.org)\*\*\***

**QC Manager:** Responsible for Quality activities pertaining to quality management systems such as UL, ISO 9000:2000 including quality procedures and instructions for multiple customer base in the manufacturing of polyester fabrics. Able to audit and determine the effectiveness of the quality system using such tools as product inspections, corrective action, and continuous improvement programs. Must be able to conduct final product dock audits, coordinate document control and cost reduction. Maintain testing of products for compliance and customer satisfaction. Salary based on experience. **Send resume to [superior@superiorshade.com](mailto:superior@superiorshade.com) or fax to 954-975-2938**

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**HEICO Aerospace**, an acquisition minded, NYSE traded aerospace company and world leader in the design and manufacture of high quality aftermarket replacement parts for commercial airlines, has an immediate need for a **Metrology Technician**. We are in search of a highly motivated, organized, computer literate individual to take a leadership role in the Metrology Lab for new product development.

The ideal candidate must possess the following skills: · A strong background in blueprint reading and geometrical dimensioning and tolerance. · Experience with all standard inspection and layout tools. · 2 - 3 years experience with Brown and Sharpe's "Micro Measure IV" or other coordinate measuring machine language. · OGP Smart Scope and Microsoft Excel are a definite plus.

**Please e-mail resumes to [hr@heico.com](mailto:hr@heico.com) No faxes or phone calls will be accepted for this position.** We are willing to relocate the right candidate. HEICO is a AA/EEO/V/H employer.



BioTeknica Inc. and Qualified Data Systems Corp. are leading consulting firms specializing in engineering, software, quality and regulatory projects for the medical device, pharmaceutical and biotechnology industries. Our clients include major manufacturers within these industries worldwide.

We are currently seeking individuals with the following expertise:

**Software CSQE  
Certified Quality Engineers  
Certified Quality Auditors  
Certified Quality Managers**

Potential consultants must be certified in one of the above, have experience in the medical device, pharmaceutical or biotechnology industry, and be available to travel.

If you meet these requirements, send your one page CV along with references to [HR@bioteknica.com](mailto:HR@bioteknica.com).

## ***Incoming Section 1510 Officers & Committee Chairs for 2004 - 2005***

<b>Name</b>	<b>Title</b>	<b>Phone</b>	<b>email Address</b>
Bonnie Eifert	Chair	305-628-7806	eifertb@bellsouth.net
Dennise Suarez	Past Chair & Koality Kid Chair	305-716-0865	Dennise.Suarez@occ.treas.gov
Eleanor Chilson	Vice-Chair & Placement Chair	954-986-3284	Eleanor.Chilson@amgreetings.com
Kannan Krishnan	Secretary	305-380-3572	Kannan.Krishnan@Coulter.com
Sonia Jones	Treasurer	305-793-0218	soniajones@bellsouth.net
Amarilis Acosta	Education Chair	305-380-3592	Amarilis.Acosta@Coulter.com
James Carbone	Certification & Recertification Chair P.O. Box 4343 Ft. Lauderdale, FL 33338-4343	954-439-9875	Jim_Carbone@yahoo.com
Eddy Laroche	Webmaster	305-380-4981	Eddy.Laroche@Coulter.com
Donna Inglis	Membership & Welcome Chair	954-779-2500 x256	dinglis@aticousa.com
Patricia Irish	Examining Chair	305-597-4236	irishp@bsci.com
Robert Harper	Publicity Chair	305-380-3573	Robert.Harper@Coulter.com
Kevin Fenton	Auditing Chair	305-380-3568	Kevin.Fenton@coulter.com
Frederick Gilliam	Program Chair	954-295-0245	F_gilliam@hotmail.com
Robert Pintavalle	Scholarship Chair	954-973-2477	Bob.pintavalle@Andrx.com
Paul Fray	Arrangement Chair	954-732-1613	paulfray@isoqualityconsulting.com
Oscar Palomino	Conference Programs	305-685-8231 x217	opalomino@lyn-rand.com
Cathy Peak	Newsletter Editor	305-477-3329 x3162	cathypeak@bellsouth.net
Andy Vouloukos	SMP Chair	786-313-2366	Avoulouk@crdus.jnj.com
Al Weisenborn	Member Directory	305-829-3437	alw@qsrhelp.com

### ***2004 Sterling Conference in Orlando:***

*It is not too late to register for this year's conference on "Make Your World Sterling"*

*June 8-11, 2004 Orlando World Center, Marriott Resort & Convention Center*

*Key note speakers include John Heer, Presiden Baptist Hosptial, Inc and  
Norma Clayton, Vice President and General Manager, Maintenance and Modification Centers, Boeing  
Aerospace Support*

*Register on the website: [www.floridasterling.com](http://www.floridasterling.com)*

American Society for Quality  
Southeast Florida Section 1510

**\$5 COUPON**

PO Box 835062  
Miami, FL 33283-5062

**Bring a non-member to a dinner meeting**

Meeting Date: \_\_\_\_\_

Guest Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Member Name: \_\_\_\_\_



# *The Variant*

www.asqsefla.org



*Section 1510 / 1515*

*June, 2004*

**\*\*\*\*\* JUNE DINNER MEETING\*\*\*\*\***

**Panel:** Rabbi Michael Gold.

**Topic:** Business Ethics

**Date/ Time:** Wednesday, June 2, 2004; 6:00 PM

**Cost:** \$26.00 **Registration Deadline:** Friday, May28, 2004

**Location:** Don Shula's Hotel @ 6842 Main Street, Miami Lakes. Phone 305-821-1150

**Menu:** Southeast Citrus Salad, Rolls, Butter, Iced Tea, Coffee, Rice Pilaf and a choice of: Grilled Dolphin, Sliced London Broil or Pasta Primavera Dessert: Carrot Cake

**Note:** Members must make their selection of Dolphin, London Broil or Pasta when they call or register on line.

**Register with Paul Fray at 954-732-1613 or electronically at [www.asqsefla.org](http://www.asqsefla.org).** Make checks payable to "ASQ-1510". When leaving your name on voice mail, spell your last name and first name, state your choice of dinner entrée and leave a phone number in case we need to call you back.

Update your mailing and email address ... Contact ASQ National Headquarters ... Phone: 800-248-1946 or Log on to [www.asq.org](http://www.asq.org)  
Your local section cannot update this information