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Section Chairs:

Bonnie Eifert, Section 1510 Chair,
Email: eifertb@bellsouth.net

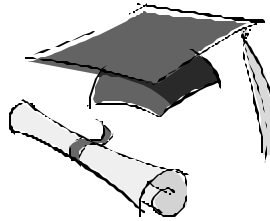
Bernard Carmell, Section 1515
Chair, Email: mrebc@aol.com

Newsletter Editor

Send contributions to
cathypeak@bellsouth.net
Contributions will be edited to meet
space requirements.

Employment ads updated daily and
are posted on the website,
www.asqsefla.org

Message from the Section 1510 Chair by Bonnie Eifert



It's that time of year again. As school finishes up, Seniors look forward to college and financial burden that comes with it. Section 1510 has scholarship money available but you must apply to be eligible. The Orlando Acevedo Scholarship is awarded annually to one or more deserving high school Seniors or college undergraduates. Scholarship information was posted in last month's

Variant and is available on our website along with the application. Deadline to apply is June 20th.

The Section year begins in July, so this is my last month as Chair. These past two years have given me an opportunity to work closely with a great group of volunteers and to help them spread the quality message. I want to thank all those who have made this experience so rewarding and who have worked tirelessly to bring Section activities to our membership. Andy Vouloukos and Amarilis Acosta along with the other Board members have some great activities planned for the coming year. I hope more members will take advantage of them.

The new Board and Committee Chairs are listed on page 6. These positions become effective July 1. We welcome two newcomers to the Board. Mindy Gross who will take responsibility for newsletter content and Mayra Bisnow the new Education Chair.

The speaker for our final dinner meeting of the year is this years recipient of the Quality Practitioner of the Year Award, Les Rodriguez from Beckman Coulter. Les brings many years of experience to quality improvement projects and is going to speak about some of the Six Sigma projects undertaken at Beckman Coulter and the results that are possible with this methodology. Please join us on Tuesday, June 13th.

Even though we take a break from dinner meetings for the summer, classes continue to be offered. Have a great summer.



Section 1510 Website

www.asqsefla.org

Section 1515 Website

www.ASQualitypalmbeach.org

See All Section Activities
Certification Refresher Classes
Section Dinner Meetings
and On-Line Registrations

Section 1510 Monthly Meeting Email Reminders Option!

If you would like to receive an E-Mail reminder of Section 1510 Monthly Dinner Meetings, please send a valid e-Mail address in the body of your response to Section 1510 Arrangements Chair Paul Fray, paulfray@iqc.bz. Please place in Subject Line: "ASQ Meeting Reminder"

Section 1510 ASQ Certification Refresher Classes

To participate in an ASQ refresher class, please sign up on the web page at www.asqsefla.org. If you have a question regarding registration or class site, call Amarilis Acosta, Education Chair, at 305-380-3592 or email Amarilis.Acosta@coulter.com. For course content questions, textbooks, or ASQ certification, contact Eleanor Chilson at 954-428-7373 x-245. Please sign up at least three weeks before the scheduled class start to assure you have the textbook at first session. Any classes that do not register a minimum of five students will be cancelled. *All classes are refresher classes.*

Class	Class Name	CEU's	Fee Includes materials, handouts and text where applicable	When	Time Classes are 5:30 to 8:30 unless otherwise listed	Instructor
IA	Internal Auditing for Quality Systems	1.0	\$175	February, October	One day Seminar	Kannan Krishnan CQE, CQA, CQMa, CQIA, CSSBB
CQT	Certified Quality Technician	2.7	\$300	January, August	9 sessions	Eleanor Chilson CQE, CQMa, CQA, CQIA or Andy Vouloukos CQE, CRE
CQM/OE	Manager of Quality / Organizational Excellence	2.7	\$350	January August	9 sessions	Kannan Krishnan
CQE	Certified Quality Engineer	3.0	\$350	March September	10 sessions	Andy Vouloukos
CSQE	Certified Software Engineer	2.4	\$275	April September	8 sessions	Mercedes Massana CSQE, CQA
CQA	Certified Quality Auditor	2.7	\$275	April September	8 sessions	Eleanor Chilson
CQIA	Certified Quality Improvement Associate	2.4	\$275	April September	8 sessions	Kannan Krishnan
CMI	Certified Mechanical Inspector	2.4	\$275	January August	8 sessions	Eleanor Chilson
CRE	Certified Reliability Engineer	3.0	\$350	January August	10 sessions	Andy Vouloukos
BPR	Blueprinting Reading	2.4	\$275	TBD	8 sessions	Eleanor Chilson
CCT	Certified Calibration Technician	2.4	\$275	April September	8 sessions	Fred King - CCT
CSSBB	Six Sigma Black Belt	3.0	\$350	January August	10 sessions	Kannan Krishnan & Purav Panathula CQE, CSSBB
EEKK	Education Excellence: Koalaty Kid Program	1.0	\$175	TBD	One Day Seminar	Dennise Suarez, Amarilis Acosta, Donna Inglis
DOE	Design of Experiments	3.0	\$300	TBD	TBD	Robert Pintavalle CQMa, CQE, CQA
CSSGB	Six Sigma Green Belt	2.7	\$350	April September	9 sessions	Kannan Krishnan & Purav Panathula
CBA	Certified Biomedical Auditor	2.7	\$275	January August	8 sessions	Jim Carbone, CBA, CQA, CQE, CQMa

For Certification Exams dates and locations, please visit the ASQ Certification website at www.asq.org

Section 1515 Palm Beach County

Message from the Chair

By Bernard Carmell

Transition

As we wind down the Section year, I look back with pride at the achievements of the 2005-06 Board and look forward with anticipation to the new Board's plans for the 2006-07 year.

This past year, we broke from tradition and experimented with several new formats for monthly meetings. We held meetings at varied locales in both north and south county, testing our geographic demographics. Meetings were held at the NCCI corporate office, the Airport Hilton in West Palm Beach, Borders bookstore in Delray, and Wine Living in downtown West Palm. Presentations ranged from the comedy of John Cleese (in "Meetings, Bloody Meetings") to May's presentation on "Customer Excellence" by Wachovia Sr. Vice President, Tom Lawler. Thanks to all our hard-working committee Chairmen for a job well done.

New Officers Elected

New officers elected at the April 18 meeting will take office in July. Congratulations to Charlotte Williamson, Chair; Enrique Beckerman, Vice Chair; Rafael Mejia, Secretary; and Margaret Rainforth, Treasurer.

2006-07 Committee Chairs

Next year promises to be a banner year for Section 1515. The Committee Chairs selected bring both experience and enthusiasm to their positions. Special thanks to our "veteran volunteers": Auditing Chair Bill Hudspeth, Education Chair Dan Ulmer, Internet Chair Mauricio Perry, Nominating Chair Rick Henderson, and Recertification Chair Joni Judd. Congratulations to newcomers: Dan Abbott, Membership Chair, and Kate Vermillion, Publicity Chair. Beginning in July, I'll be working with the new leadership team as Certification Chair.

Please contact me if you are interested in participating on one of our committees. (mrebc@aol.com)

Sustaining Members

As we all know, Quality begins at the top. We extend a special thank you to our Sustaining Members, for sharing their Quality journey and extending generous hospitality.

Debt Management Credit Counseling
– Quality Journey Speaker
NCCI – Monthly meeting host and
Quality Journey Speaker
Advanced Turbine Products LLC

Professional Development

Contact Dan Ulmer, Education Chair, if you are interested in expanding your knowledge and experience – as either student or instructor. daniulmer@yahoo.com.

Contact Enrique Bekerman, Vice Chair, if you want to suggest programs or events for the 2006-07 schedule – as either audience or presenter. Emb109@aol.com.

Section 1515 Palm Beach County

Message from Incoming Chair *By Charlotte Williamson*

Journey to Great

For those who haven't read it, let me recommend a great book – Good to Great, by Jim Collins, coauthor of Built to Last. Those who have read it will recognize the challenge facing the Greater Palm Beach Section of ASQ.

I'm very honored to be selected to lead the Greater Palm Beach section of ASQ for the coming year. Section 1515 is a very good Section. We're proud of it -- proud of the members, proud of its accomplishments.

So, is that the reason we don't have a Great Section? According to Jim Collins, it is.

The book begins:

“Good is the enemy of great.

And that is one of the key reasons why we have so little that becomes great.

We don't have great schools, principally because we have good schools. We don't have great government, principally because we have good government. Few people attain great lives, in large part because it is just so easy to settle for a good life.”

In the coming year the Section 1515 Board is committed to beginning its Journey to Great. We hope you will join us – at meetings, by email or snail mail. Be an active participant in a Great professional organization.

Advertisements should not be considered an endorsement by ASQ or Section 1510 or Section 1515

COTECNA
Quality Resources, Inc.

14505 Commerce Way, Suite 500
Miami Lakes, FL 33016
Tel: (305) 819-0385
Fax: (305) 820-1015
Mail: cqr@cotecnausa.com
www.cqrservices.com
www.cotecna.com

ISO 9000 CERTIFICATIONS AND TRAINING
Including Lead Auditor Classes !Ahora con clases en Español!

For our training schedule and complete line of certification services,
call us at (305)819-0385, or visit our site: www.cqrservices.com/schedule.html

Courses on ISO 9000 Lead auditing, internal auditing, fundamentals of documentation, executive understanding of ISO and others

Day, evenings and weekend classes! Classes limited to the first 10 students!

Are you certifying your Quality Management System to ISO 9001:2000?
We can help! Cotecna Quality Resources is a South Florida ANAB accredited QMS Registrar. South Florida companies get "Preferred Customer Status" and benefits.

Training Opportunities

Six Sigma Green Belt Training

Sponsored by ASQ Section 1510

Program details:

Designed for Six Sigma enthusiasts who will perform or facilitate process improvement activities
Suitable for all areas and all levels within an organization
Nine Saturday sessions from 8:30 AM to 5 PM starting TBD
Location: TBD
Cost \$2500 per participant (Breakfast and Lunch included)
Grant money may be available to organizations through the State of Florida. For details go to www.workforceflorida.com under 'Incumbent Worker Training'.

Certification Program includes:

Six Sigma methodology and DMAIC roadmap
Hands on workshops on Six Sigma process improvement tools
Hands on training on use of Minitab Software
Successful completion and presentation of a strategically linked process improvement project.
Six Sigma Handbook by Thomas Pyzdek and Six Sigma Memory Jogger presented as reference material

Instructors are Six Sigma Black Belt practitioners certified by ASQ:

Kannan Krishnan CSSBB, CQMa, CQE, CQA, CQIA
Purav Panathula CSSBB, CQE

Program Benefits:

Competitively priced to accommodate individuals and company sponsored employees
About 30% lower in price than other locally offered Green Belt Certification programs
Credibility of the certifying body (ASQ Section 1510)
Weekend program
Included in this program (not in most other Green Belt Certification Programs): Use of Minitab Software, Design Of Experiments, DOE
Coverage of the 'Certified Quality Improvement Associate' (CQIA) Body of Knowledge
CEU Points for ASQ re-certification: 6.0

Prerequisites:

Lap top preferred but **not** mandatory
Basic math skills

Requirements for Certification:

Attend a minimum of 6 sessions
Present a completed project

For registration and additional information please contact section Education Chair Amarilis Acosta at 305-380-3592 (e mail: amarilis.acosta@coulter.com). You may also register through our section website www.asqsefla.org

Section 1510 Mission

To foster a dynamic environment that will:

- *Enable section members to network with peers*
- *Provide seminars and courses on the latest quality related tools and topics to facilitate their implementation in the manufacturing and service industries*
- *Lead section members into developing their potential through ASQ certification*

Certification Reminders

ASQ member: \$ 30.00 for a single certification \$50.00 for two or more certifications.

Recertification Reminder Some "points" to remember when accumulating your RU points for ASQ Recertification:

The six month grace period for recertifying is to help you prepare documentation, but is not an extension of time to accumulate points necessary to meet the 18 point requirement - please check that you've earned the necessary points before your Certifications expire.

Please be sure to include a form of payment for the recertification fee. Credit card payment (MasterCard, Visa or American Express) needs to include your signature, the card number and expiration date.

Payment by check or money order needs to include the payment document. Omitting these by mistake delays your recertification. If you are an ASQ Member, the \$30 fee for a single certification or \$50 fee covers ALL your certifications saving you money over the nonmember fee of \$50 each.

Send your Recertification Journals and form of payment (made payable to ASQ) to: Jim Carbone, ASQ Section 1510 Recertification Chair, P. O. Box 4343, Fort Lauderdale, FL 33338-4343 Email or call Jim with any questions at: Email: Jim_Carbone@yahoo.com Tel: 954.817-9797 Fax: 954.202.0255

"Note: Sending your Recertification packages by Express or Certified mail costs more and can delay receipt. If you need a delivery confirmation, use the USPS "Delivery Confirmation" for less than a dollar and I'll receive your Recertification Journal (whether or not the Post Office is open) and you'll have the confirmation you requested."

Section 1510 Officers and Board Members 2006-2007

Name	Title	Phone	email Address
Andy Vouloukos	Chair	786-313-2366	Avoulouk@crdus.jnj.com
Amarilis Acosta	Vice Chair & SMP Chair	305-380-3592	Amarilis.Acosta@Coulter.com
Kannan Krishnan	Secretary	305-380-3572	Kannan.Krishnan@Coulter.com
Rich Eggleston	Treasurer	954-942-6303 x114	rich@pmi-inc.net
Bonnie Eifert	Past Chair	561-999-3283	eifertb@bellsouth.net
Dennise Suarez	Koality Kid Chair	305-716-0865	quality@mfdsa.com
Eleanor Chilson	Program & Placement Chair	954-428-7373 x245	echilson@pylonhq.com
James Carbone	Certification & Recertification Chair P.O. Box 4343 Ft. Lauderdale, FL 33338- 4343	954-817-9797	Jim_Carbone@yahoo.com
Eddy Laroche	Webmaster	305-380-4981	Eddy.Laroche@Coulter.com
Hawantie Shamkarran	New Member Chair	305-592-1212	Hawantie@hotmail.com
Mayra Bisnow	Education Chair	954-478-0384	mayrab01@bellsouth.net
Patricia Irish	Examining Chair	305-597-4236	irishp@bsci.com
Robert Harper	Publicity Chair	305-380-3573	Robert.Harper@Coulter.com
Kevin Fenton	Auditing Chair	305-380-3568	Kevin.Fenton@coulter.com
Robert Pintavalle	Scholarship Chair	954-581-7500 x2196.	Bob.pintavalle@Andrx.com
Paul Fray	Arrangement Chair	954-732-1613	paulfray@isoqualityconsulting.com
Cathy Peak	Newsletter Co-Editor	786-229-2618	cathypeak@bellsouth.net
Mindy Gross	Newsletter Co-Editor	954-503-7609	mindy.gross@aexp.com
Al Weisenborn	Member Directory	305-829-3437	alw@qsrhelp.com

Employment Opportunities

Birks and Mayors has a position open for a **QUALITY TECHNICIAN - JEWELRY STUDIO** in their Tamarac Corporate office.

Description: The main purpose and objective of this position is to ensure and maintain Birks & Mayors quality standards by inspecting merchandise in the Jewelry Studio and the DC. Performs in-process and final inspection for all merchandise. In addition, this position prepares and presents quality reports to all associate levels. This position conducts qualifications of new materials, products, revised processes and ongoing manufacturing inspections and audits. Participates in the development of procedures, quality control instructions and testing requirements in support of quality assurance requirements.

Requirements: 2 or 4 year College degree preferred. Intermediate to advanced level of computer skills – Excel, Word, Access. Minimum of 5 years experience in Quality Auditing. Ability to read, analyze and interpret scientific and technical documents and blueprints. Ability to present information effectively to all levels. Bilingual preferred – English/Spanish (spoken/written). **Interested candidates should send their request to the Human Resource Dept. at jobs@birksandmayors.com**

Hunter Douglas Window Decor, a window covering Industry leader is seeking dependable, detail oriented individual to fill the position of **Quality Engineer**.

Description: This position will develop and operate quality assurance systems within the ISO framework; Application and analysis of testing and inspection procedures; Apply metrology and statistical methods to diagnose and correct improper quality assurance practices against prescribed standards; Apply principles of human motivation; Apply quality cost concepts; Develop and administer management information systems; Audit quality systems for deficiency, identification and correction. Handle day to day activities.

Requirements: Associates degree in a science or management related field. Two years experience in a quality assurance environment with emphasis on ISO-9001:2000, systems development, implementation, and troubleshooting. Plastics and textile experience desired. Must possess strong verbal skills, organizational skills and interpersonal skills. Must be able to manage multiple priorities and work extended hours when required. CQE preferred or capable of achieving CQE status. **Great fringe benefits! send your resume with salary requirements to miriam.formoso@hunterdouglas.com**

Burger King has the an opening for a **SR. SYSTEMS ANALYST, QUALITY ASSURANCE**.

Description: This position is responsible for the day -to-day quality of all project and production support deliverables for the IT department functional groups: IT Operations - Global Technology & Web Infrastructure, Web and Business Intelligence. As part of the Quality Assurance area, this position is responsible for all documentation and process adherence, according to QA and IT standards.

Responsibilities include: Work with groups to identify gaps and areas of opportunity to improve their processes and procedures; act as a QA lead on assigned projects; act as the Sr. Analyst for the group and as a mentor for other analysts within the group; able to work independently, with very little supervision and to act as back-up for the IT Quality Group Manger.

Requirements: Masters preferred. Quality Assurance Certification preferred. Strong QA methodology, process, and IT infrastructure and data warehouse experience. Strong analytical and problem-solving skills. Strong project management skills with proven ability to lead project teams. Excellent communication skills.

For more information about our company, or to apply for this position online, please visit us at www.bk.com.

Quality Management System (QMS) Lead Auditor/Trainer

Aggressive consulting company has a very attractive opportunity for an accomplished QA professional in the Washington, DC area. He or she will assist in the continued implementation of an ISO 9001-2000 based quality management system. The selected candidate will work closely with the customer and have a key role in performing analysis of data, auditing, evaluations, training, etc.

The position requires proven leadership and knowledge of the ISO 9001-2000 based quality Standards. Aerospace experience is a must! Candidates must have a minimum of 10 years experience in quality assurance, preferably in an aviation related industry. A BS or greater (or equivalent education) in a relevant discipline is needed. To perform this job successfully, an individual should have knowledge of Microsoft Products such as PowerPoint, Excel, Word, etc. The position may require travel.

For confidential consideration please email your resume and salary requirements to: Kunderpaul@aol.com.

More Employment Opportunities On Website

Please visit the Career area of the Section 1510 website for the most current and complete listing of opportunities - www.asqsefla.org

