



The Variant

www.asqsefla.org



Section 1510 and Section 1515

September 2005

Inside this issue:

Section 1510 Certification Refresher Courses.....2

Section 1515 Chair Message and Certification Refresher Courses.....3

Recent Awarded Certifications and Employment Opportunities.....4

Employment Opportunities.....5

Section 1510 Monthly Meeting Agendas, Sept and Oct and Guest coupon.....6

South Florida Area Quality Conferences.....7

Section 1510 Monthly Meeting Details and Reservation Inst.....8

Section Chairs:
Bonnie Eifert, Section 1510 Chair,
Email eifertb@bellsouth.net

Bernard Carmell, Section 1515
Chair, Email mrebc@aol.com

Cathy Peak, Newsletter Editor,
Email cathypeak@bellsouth.net
Please email newsletter
contributions to the Editor.
Contributions are subject to edit to
meet space requirements.

Section 1510 Website

www.asqsefla.org

Section 1515 Website

www.ASQualitypalmbeach.org

Section information

Register for classes

Register for Section Dinner
Meetings

Message from the Section 1510 Chair by Bonnie Eifert

For ASQ this is the start of our new year. And we're off to a good start. Not only did Section 1510 attain the Total Quality Level for the Section Management Process in 2003-2004, but we have just received notification that we have also received recognition at the Silver Level for that process. Total Quality recognizes the Section for meeting the goals we set for ourselves in our business planning at the start of the year. The Silver Level means that we met two of the three National goals for member retention, member satisfaction and member loyalty. We're looking forward to again attaining the Total Quality Level and going to the even higher Gold level for the 2004-2005 year.

If you're looking for a **professional development conference**, South Florida is the place to be this fall. Coming up Sept 15 and 16th is the Six Sigma Forum Roundtable at the Hyatt Regency Pier 66, Ft. Lauderdale; information at www.asq.org/conferences. On Oct 3 and 4th at the Eden Roc Hotel on Miami Beach is the Outlook on Quality Systems Conference sponsored by Paton Press Professional Development; information at www.oqs-2005.com. November (13-15) is the month for the ASQ National Quality Education Conference in at the Intercontinental Hotel in Miami; information at www.asq.org/conferences.

If that's a little more than what you're looking for, why not join us for our **dinner meetings** and get a "short subject" with dinner. Our first meeting is Sept 13th and features Leslie Cook,

Tropical Financial Credit Union. For our October 4th dinner meeting we are pleased to have Dennis Arter, quality auditing guru as our speaker. Many of you have probably used one of his books, Quality Audits for Improved Performance or How to Audit the Process-Based QMS.

Section 1510 Announces the Orlando Acevedo Scholarship Recipient

We are pleased to announce that Section 1510 has awarded the Orlando Acevedo Scholarship to **Jai Krishnan**. Jai will be attending Stanford University for the second year. His winning essay will be available soon on our website www.asqsefla.org. The scholarship is named in memory of Orlando for his dedication and tireless efforts to Section 1510.

Date Set for this year's Performance Excellence Showcase

This year, the Showcase will again be at the Signature Grand on Feb. 1, 2006. Now is the time to start thinking about which of your performance improvement teams should enter the showcase or maybe would like to present a story board of their accomplishments. More information about the Showcase will be available at our new Showcase website www.excellenceshowcase.com, currently under development.

Attend Performance Excellence Showcase 2006!

Section 1510 Monthly Meeting Email Reminders Option

If you would like to receive an e-Mail reminder of Section 1510 monthly meetings, please send a valid e-Mail

address in the body of your response to paulfray@igc.bz

Please place in Subject Line: "ASQ Meeting Reminder"

Section 1510 ASQ Certification Refresher Classes

Updated with a New class: Six Sigma Black Belt

If you are interested in participating in an ASQ refresher class, please sign up on the web page at www.asqsefla.org. If you have a question regarding registration or class site, call Amarilis Acosta, Education Chair, at 305-380-3592 or email Amarilis.Acosta@coulter.com. For course content questions, textbooks, or ASQ certification, contact Eleanor Chilson at 954-428-7373 x-245. Please sign up at least three weeks before the scheduled class start to assure you have the textbook at first session. Any classes that do not register a minimum of five students will be cancelled. *All classes are refresher classes.*

	Class Name	CEU's	Fee	When	Time	Place	Instructor
IA	Internal Auditing for Quality Systems	1.0	\$175 Includes breakfast, lunch, snack, hand-outs	February, October	8:00 am to 4:00 pm Seminar, One day	TBD	Kannan Krishnan CQE, COA, CQMa, CQIA, CSSBB
CQT	Certified Quality Technician	2.7	\$300 Includes textbooks & materials	Wednesdays January, August	5:30 pm to 8:30 pm 9 sessions	Boston Scientific, Doral	Eleanor Chilson - CQE, CQMa, COA, CQIA, Andy Vouloukos - CQE, CRE
CQMa	Certified Quality Manager	2.7	\$350 Includes textbooks & materials	January, August	5:30 pm to 8:30 pm 9 sessions	Beckman Coulter Corp. Hialeah	Kannan Krishnan CQE, COA, CQMa, CQIA, CSSBB
CQE	Certified Quality Engineer	3.0	\$350 Includes textbooks & materials	March, September	5:30 pm to 8:30 pm 10 sessions	TBD	Andy Vouloukos - CQE, CRE
CSQE	Certified Software Engineer	2.4	\$275 Includes textbooks & materials	Wednesdays April, September	6:00 pm to 9:00 pm 8 sessions	TBD	Mercedes Massana - CSQE, COA
COA	Certified Quality Auditor	2.7	\$275 Includes textbooks & materials	April, September	6:00 pm to 9:00 pm 9 sessions	TBD	Eleanor Chilson - CQE, CQMa, COA, CQIA
CQIA	Certified Quality Improvement Associate	2.4	\$275 Includes textbooks & materials	April, September	5:30 pm to 8:30 pm 8 sessions	Beckman Coulter Corp. Hialeah	Kannan Krishnan CQE, COA, CQMa, CQIA, CSSBB
CMI	Certified Mechanical Inspector	2.4	\$275 Includes textbooks & materials	January, August	6:00 pm to 9:00 pm 8 sessions	TBD	Eleanor Chilson - CQE, CQMa, COA, CQIA
CRE	Certified Reliability Engineer	3.0	\$350 Includes textbooks & materials	July end	6:00 pm to 9:00 pm 10 sessions	TBD	Andy Vouloukos - CQE, CRE
CSSBB	Six Sigma Black Belt	3.0	\$350.00 includes textbooks & materials	Thursdays, August 11th start	5:30-8:30pm 10 sessions	TBD	Kannan Krishnan CQE, COA, CQMa, CQIA, CSSBB with Purav Panathula CQE, CSSBB
CCT	Certified Calibration Technician	2.4	\$275 Includes textbooks & materials	April 7, September	5:30 pm to 8:30 pm, 8 sessions	TBD, Kendall Area	Fred King - CCT
DOE	Design of Experiments	3.0	\$300.00	September, February	10 sessions	TBD	Robert Pintavalle - CQMa, CQE, COA

For Certification Exams dates and locations, please visit the ASQ Certification website at www.asq.org

Section 1515 Palm Beach County Announcements

Section 1515 Message from the Chair

Bernie Carmell

Save some dates!!

A new Board of Directors, a new meeting schedule and lots of excitement for those that participate. Your Board has been working overtime this summer lead by Charlotte Williamson to prepare meetings and events to meet member needs. Take a look at the meeting schedule, what a lineup. We have eight meetings scheduled starting in September with "Application of Quality Tools in the Service Sector" presented by past Section Chair Joni Judd of NCCI. In October listen to Dale Hedrick, President of Hedrick Brothers Construction Company discuss "Leadership Applications at Work and School". We have a special celebration in November for our sustaining members Wings Electro Sales, NCCI and DMCCC. Each will present their "Quality Journey" story.

Our goal is to have at least 30 members participate in each monthly meeting. Help us meet our goal, learn and have some fun at the same time.

For those of you on the ASQ Certification Quest, we are offering three Refresher Courses. Take a look at the offerings and **sign up today**. This is a time commitment that is well worth investing in to reinforce your passing the certification exam.

Internet Chair -Web Master Mauricio Perry has updated our Web Page www.asqualitypalmbeach.org. It's almost completed and clearly represents our Section and its offerings. Mauricio has volunteered many hours to re-

work the site (both technically and content) and we are all appreciative of his dedication to Section 1515.

During our planning meetings we discussed the potential and opportunity to offer a company tour in place of a speaker meeting. We are looking for member companies that would be willing to open their doors and allow Section 1515 to visit and learn about your operations, processes, management and quality practices.

A second planning idea was to present video learning opportunities. The Section would provide Business /Quality /Management /Leadership titles of interest. A member company would sponsor each event and allow other Section members to participate in the viewing and discussions that follow. For example: if company x wanted to help employees learn about emotional intelligence they would sponsor by contributing a fee to be determined and providing the meeting room, refreshments and video equipment. The Section would publish this event and offer participation to other Section members for a minimum fee to be determined. If you are interested in this opportunity, let me know. These events could be scheduled at any time during the month other than our regular meeting dates.

Congratulations to our newly certified professionals (June 2005): Certified Quality Auditors Sandra Shehadeh, Kathy Janiga, Jonathan Spalding, Scott Favreau, Michael Alred and Carolyn Lietuvininkas. Certified Quality Engineers Dan Ulmer and Steve Chakis. Certified Quality Improvement Associate Delia Ivanoff and Certified Software Quality Engineer Bob Forrest.

Section 1515 Palm Beach County 2005-2006 Program Summary

Date	Topic	Speaker
September	Application of Quality Tools in Manufacturing and the Service Sector	Robert Lloyd, Master Six Sigma Black Belt. OCWEN Federal Bank, ASQ SSBB
October	Leadership at Work and School	Dale Hedrick, President Hedrick Brothers Construction Co
November	Dinner Event Honoring ASQ 1515 sustaining members	Exec Speakers from NCCI, DMCCC and Wings Electronic Sales
January	Time Management- Handling it All!	TBD
February	Coffee Break- Networking Event	Fred Stern, Quality Manager, Reli Company,
March	Applications of Lean Concepts	Vera Vanicek, Quality Manager FHP Manufacturing
April	Excellence in Customer Service	Gary Klein, President Operations, Wachovia Bank
May	Determining Wine Quality Event	TBD

Section 1515 Fall 2005 Refresher Courses in Palm Beach County

Class	Name	CEU's	Fee	When	Time	Place	Instructor
CQIA	Certified Quality Improvement Associate	2.4	\$275 Includes books and materials	TBD Sept -December 8 sessions	TBD	Boca Raton or WPB location	James Carbone, CQA, CQA Biomedical, CQE, CQManager
CQE	Certified Quality Engineer	3.0	\$350 Includes books and materials	TBD Sept- December 10 sessions	TBD	Boca Raton or WPB location	James Carbone, CQA, CQA Biomedical, CQE, CQManager

Section 1515, Palm Beach County, will offer the following refresher courses for the December certification exams. We are pleased to announce that these courses are being taught by James Carbone, CQA, CQA-Biomedical, CQE, CQManager, and ASQ Southeast Florida Section 1510 Certification/Recertification Chair. If you are interested in any of these classes please email Dan Ulmer (daniulmer@yahoo.com), Education Chair Section 1515, CQE, CQA, indicating your interest. Classes will require a minimum of 5 students to avoid cancellation. Please let us know your interest as soon as possible so that we can form the classes and order textbooks. Classes are expected to start in mid-September.

Additional instructors are available to teach refresher courses for CQA and CQMa based on demand. Please let Dan know what other courses are of interest.



14505 Commerce Way
Suite 500
Miami Lakes, FL 33016
Tel: (305) 819-0385
Fax: (305) 820-1015
Mail: cqr@cotecnausa.com
www.cqrservices.com
www.cotecna.com

ISO 9000 CERTIFICATIONS
AND TRAINING

Including Lead Auditor Classes ¡Ahora con clases en Español!

For our training schedule and complete line of certification services,
call us at (305)819-0385, or visit our site: www.cqrservices.com/schedule.html

Courses on ISO 9000 Lead auditing, internal auditing, fundamentals of documentation, executive understanding
of ISO and others

Day, evenings and weekend classes! Classes limited to the first 10 students!

Are you certifying your Quality Management System to ISO 9001:2000?
We can help! Cotecna Quality Resources is a South Florida ANAB accredited QMS Registrar.
South Florida companies get "Preferred Customer Status" and benefits.
Advertisements should not be considered an endorsement by ASQ or Section 1510/1515

Section 1510 Recognizes New Certifications

Benjamin F. Gallagher-CCT , Douglas A. Miller-CCT, Ben Abraham-CCT, Christopher P. Johnson-CCT
Jamie R. Spencer-CQA , Luca F. Bencini Tibo-CQA, Silvia Garcia Tunon-CQA , Alicia A. Rice-CQA , Gilles Girard-CQA,
Carolyn Rowe-CQA, Zalini N. Singh-CQA, George J. Stevens-CQA
Daniel Kedersha-CQA , Abnel Massa-CQA
Kumaree Muradali-CQE, Carlos R. Monell, Jr.-CQE, Jean Robert Nelson-CQE, Lindon A. Sinclair-CQE, Aaron L. Davis-
CQE, Roneo O. Lacker-CQE, Katie L. Straw-CQE, Erica S. Schmelzer-CQE
Alvaro Gonzalez-CQIA, Freda Schmitt-CQIA

Employment Opportunities

Note: All ads have been edited for space. Please visit www.asqsefla.org for complete employment ad details.

Quality Assurance Assistant

Responsibilities

1. Tool Calibration – Maintain Calibration System to established requirements.
2. Maintain Correction Action Records
3. Facilitate Plasma Samples Process including its documentation maintenance.
4. Conduct Quality and Safety Orientation training for new employees.
5. MSDS – ensure that they are current and obtain new MSDS when new materials used in company operations.

Job Requirements

1. Minimum 2 years experience in the field of quality assurance, auditing, ISO 9001 and/or ISO 14001
2. Knowledge of quality management tools and ISO 9000 is preferred
3. Self-starter; good organizational and problem solving skills
4. Completed secondary education (High School)
5. Excellent communication skills in both written, verbal, and excellent written interpersonal skills

Send resume to: fgilliam@jas-inc.com

FULL AD ON WEBSITE

Employment Opportunities

Note: Ads have been edited for space. Please visit www.asqsefla.org for full employment ad details.

Software Quality Engineer

Motorola is a Fortune 100 global communications leader that provides seamless mobility products and solutions across broadband, embedded systems and wireless networks. Seamless mobility means you can reach the people, things and information you need in your home, auto, workplace and all spaces in between. Seamless mobility harnesses the power of technology convergence and enables smarter, faster, cost-effective and flexible communication. Motorola had sales of US \$31.3 billion in 2004.

Motorola currently has an opportunity available for a Software Quality Engineer located in Plantation, FL within our iDEN Business

Specific Knowledge/Skills: BSCS, BSCE, or BSEE required. Candidate must have 1-3 years experience in software development or software quality assurance. Experience in telephone/radio software a plus. Knowledge in the areas of SEI CMM, Auditing procedures, and metrics collection preferred. Individual must be detail oriented and demonstrate effective communication skills.

If you are interested in being considered for this opportunity, please email your resume to Tracy.Cordova@Motorola.com.

FULL AD ON WEBSITE

Quality Engineer

SPX Filtran services the aftermarket automotive transmission industry and is currently searching for a Quality Engineer. This temporary position is accountable for the technical aspects of quality assurance, quality control, and quality engineering. In addition, the role is responsible for customer and supplier contact and reporting and oversight of all quality related systems and procedures. The goal of this position is to maintain the highest customer quality and productivity ratings through total quality assurance.

The ideal candidate will possess a bachelor's degree and 5+ years of quality experience in a manufacturing environment, prior experience with an OEM and/or Tier 1 supplier is desirable, demonstrated use of statistical methods for problem solving and analysis, QS:9000, APQP, Six Sigma Green Belt and ASQC Certified highly desirable. Interested candidates should forward their resume and salary requirements to jean.barreto@filtran.spx.com or via fax at (305) 418-5451.

Mechanical Inspector

Responsibilities: Perform mechanical inspection functions such as In-process, final and first article inspection.

The candidate should be familiar with inspection methods, tools and equipment used. Should have a good understanding of mechanical drawings, have at least three years inspection experience. Aviation field background or CMM experience a plus. All applications should be sent to; Human resources Dept. Dayton-Granger 3299 SW 9TH Avenue Ft. Lauderdale, Fl 33315 (954) 463-3451 Fax (954) 761-3172

SFMA Job Fair. Connecting Employers and Employees – As part of Manufacturing Day, September 15, 2005, The South Florida Manufacturing Association (SFMA) in collaboration with The Marine Industries Association of South Florida will hold the largest manufacturing **Job Fair** in South Florida history between the hours of 1 p.m. and 5 p.m. at The Signature Grand – 6900 State Road 84, Davie. There are thousands of manufacturing job openings right now covering all types of careers, companies, and many industries including: bioscience, construction, marine, telecommunication, aerospace, food, and commercially sold products and services. At the same time, there are thousands of workers, from engineers to entry level, seeking an opportunity. Connecting Employers and Employees will be a major first step in the process of keeping and building our region's world class companies. Admission is free and there is no need to pre-register to attend the Job Fair. Bring your resume.

COTECNA QUALITY RESOURCES (CQR) is seeking a **Sales Representative Executive** for its ISO 9000 Certification and Training Division in the USA. A very competitive salary plus lucrative commissions and an attractive benefits package awaits the right candidate.

Experience with ISO 9000 and Quality Assurance is a must. The right candidate must have sales and marketing experience. CQR will give preference to those candidates who are skillful at selling services as opposed to products.

Requirements:

Education: Bachelor's degree.

Experience: Minimum of two5 years sales experience.

Skills: Highly developed oral and written communication skills required. Fully Bilingual: English/Spanish. Ability to develop and make effective sales presentations. Skilled closer. Proficiency with Microsoft Office products (MS-Word, Excel, PowerPoint.)

Please fax email your resume to (305) 820-1015 manny.castillo@cotecnausa.com

FULL AD ON WEBSITE

Section 1510 Dinner Meeting Agendas

Section 1510 September Dinner Meeting

Speaker: Leslie Cook, Tropical Financial Credit Union

September 13, 2005 6:00 PM

Leslie A. Cook is from Tropical Financial Credit Union. They were one of two 2005 winners of the Florida Sterling Award. She will talk about their experiences applying for the award and lessons learned. Tropical Financial Credit Union (Miramar) is a member-owned financial cooperative chartered in 1955 that serves a population base of Miami Dade, Broward, Palm Beach and Sarasota counties. The credit union serves more than 64,000 members in south and southwest Florida and is in the top 2 percent of credit unions in terms of asset size. Its core values include member satisfaction, employee satisfaction, financial performance, and continuous improvement that are overlaid with a strategy to create a sustainable competitive advantage by delivering excellent service and trusted advice to its members.

Established in 1992, the Florida Sterling Council is a public/private not-for-profit corporation supported by the Executive Office of the Governor. Sterling's Annual Conference is exclusively designed to teach participants how to elevate performance and increase productivity. More than 1,000 executives and professionals gather at this event for a one-stop source for education, information, and inspiration. The conference concludes with the recognition of best practices, the Team Showcase Champion, and presentation of the Governor's Sterling Awards.

American Society for Quality
Southeast Florida Section 1510

PO Box 835062
Miami, FL 33283-5062

\$5 COUPON

Bring a non-member/prospective member to the Section 1510 Monthly Dinner Meeting

Meeting Date: _____

Guest Name: _____

Address: _____

Phone: _____ Email: _____

Dennis "Audit Guy" Arter

to speak at Section 1510 October Dinner Meeting

Mark your calendars now for the October 4, 2004 Section 1510 October Dinner Meeting

Speaker, Quality Auditor Author Dennis Arter

Works include

Quality Audits for Improved Performance How to Audit the Process-Based QMS

Dennis R. Arter has been an independent consultant since 1984. His primary service is instruction in the field of quality auditing. Dennis has served a wide variety of clients, including government, manufacturing, energy, chemicals, aerospace, food, software, agriculture, finance, medical devices, pharmaceuticals, and health care. He is a Fellow of the American Society for Quality (ASQ) and active in the Customer-Supplier Division. He served on the ASQ Board of Directors in 2001-2003

In 1988, Mr. Arter was selected to present his auditing instruction nationwide on behalf of the ASQ. Over 8,000 people have learned auditing principles and practices from him. Arter's book, *Quality Audits for Improved Performance*, was first published by ASQ's Quality Press in 1989, revised in 1994, and revised again in 2002. The book has sold over 40,000 copies and is published in Spanish as well as English.

Bring your book and have it autographed! <http://auditguy.net/>

Certification Opportunities

Section 1510 Six Sigma Green Belt Certification Program

ASQ Section 1510 is pleased to announce a new Six Sigma Green Belt Certification program. It will begin in February of 2006 and it will consist of eight sessions to be held on Saturdays (8 AM to 5 PM). It will be competitively priced so that both individuals as well as company sponsored employees can benefit from the program. The program will be conducted by ASQ certified Six Sigma Black Belt practitioners. Details such as the place of training, price, dates, curriculum etc. will be announced soon. It will include successful completion of a project as well.

In case you are interested please contact our section education chair Amarilis Acosta (Phone: 305-388-3592 e mail: amarilis.acosta@coulter.com). This will help us in communicating the program details to you as soon as they are finalized.

ASQ's 5th Annual Six Sigma Forum Roundtable September 15-16, 2005

Hyatt Regency Pier Sixty-Six, Fort Lauderdale, FL

Being entrusted with the implementation of Six Sigma to improve your organization's bottom line means you need to be yourself with the very best information and contacts available. **ASQ's Six Sigma Forum Roundtable** is an exclusive two-day briefing and networking event designed by and for the top practitioners in the Six Sigma community.

The **ASQ Six Sigma Black Belt certification exam onsite** Wednesday, September 14, 2:00-6:00pm. Arrive early, sit for the exam, enjoy the extra time to prepare and meet other Roundtable attendees arriving Wednesday evening.

NEW IN 2005—pre-Roundtable course, *Managing and Leading in a Six Sigma World*, taught by George Gordon—this course is limited to 25 attendees so register early!

This year's Roundtable brings you: In-depth presentations from Six Sigma professionals in top-level organizations in a variety of industries, on a variety of applications. Networking sessions, keynotes, a panel discussion, and a gala reception, all designed to help you obtain the information and contacts you need to help you with your organization's Six Sigma initiatives.

The ASQ Six Sigma Black Belt Certification exam on site Wednesday, September 14, 2:00 pm-6:00 pm. Arrive early, sit for the exam, enjoy the extra time to prepare, and meet other Roundtable attendees arriving Wednesday evening.

NEW IN 2005 - pre-Roundtable course, *Managing and Leading in a Six Sigma World*, taught by George Gordon - this course is limited to 25 attendees so register early!

Questions? Contact ASQ program developer Mark Olsen at molson@asq.org or 414-272-8575, ext 7249 or Jeanine Becker at jbecker@asq.org or 414-272-8575, ext. 7369. We look forward to meeting with you in Fort Lauderdale. Receive 1.5 ASQ re-certification units when you attend both days of the Roundtable.

Outlook on Quality Systems Conference

Make the Most of Your Management System! Presented by Paton Press Professional Development.
Get the Latest Information on ISO 9001:2000, ISO/TS 16949, ISO 14001, Tools & Techniques.

A \$100 Discount to Section 1510/1515 Members!

Building on three successful years, 2005's Outlook on Quality Systems conference promises to be the biggest and best yet. As always, the popular event will showcase presentations by industry experts and insiders well-known for their expertise and experience with quality systems.

When: Oct. 3-4, 2006/Post-Conference Workshops: Oct-5-6

Where: Eden Roc Resort & Spa, Miami Beach, 4525 Collins Ave., Miami Beach, FL 33140

Cost: \$995, but section members will receive a \$100 discount and an additional \$100 early bird discount if they register before Sept. 1, 2005. To receive the discount, enter code OQS-MIA when registering online.

Register: online at www.oqs-2005.com or by phone at (530) 342-5480.

For more information, visit www.oqs-2005.com.

The Variant
ASQ Section 1510
PO Box 835062
Miami, FL 33283-5062

PRSR STD
U.S. POSTAGE
PAID
MIAMI FL
PERMIT NO. 715



ASQ

AMERICAN SOCIETY
FOR QUALITY™

The Variant

www.asqsefla.org



Section 1510 and Section 1515

September 2005

Section 1510 September Dinner Meeting September 13, 2005

Speaker: Leslie Cook, Tropical Financial Credit Union

Cost: \$26.00

Registration Deadline: Sunday, September 11, 2005, 12:00 Noon

Meeting Date/ Time: Tuesday, September 13, 2005 at 6:00 PM

Location: Don Shula's Hotel, 6842 Main Street, Miami Lakes. Phone 305-821-1150

Menu: Fresh Seasonal Fruits, Rice Pilaf, including choice of

Chicken Roma, Grilled Dolphin or Pasta Primavera, Dessert: Chocolate Mousse

If reservation is not made by deadline your meal will be selected by the kitchen staff based upon availability of entrées.

Note: Members must make their meal selection when they register on-line.

Register online at www.asqsefla.org

Make all checks payable to "ASQ-1510." If using Pay Pal, bring copy of your transaction receipt to the meeting.

Dinner Meeting contact: Paul Fray, Arrangement Chair, paulfray@iqc.bz or

paulfray@isoqualityconsulting.com ph 954-732-1613