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Newsletter Editor

Send contributions to
Mindy.Gross@aexp.com
Contributions will be edited to meet
space requirements.

Message from the Section 1510 Chair by Andy Vouloukos



Congratulations to our Orlando Acevedo Quality Scholarship Winners for 2006

I am pleased to announce that Section 1510 has awarded two \$1,000 scholarships for 2006. The winners are Meghan Ewing and Jai Krishnan. Jai was also a scholarship winner last year. Their respective essays: Living the Principles of Quality as a College Student, and The Psychology of Quality Assurance, provide interesting student perspectives. We are currently in the process of placing the essays on our website for your enjoyment.

Please join us for our September Dinner Meeting

Please join us on September 12, 2006, for our first Dinner Meeting of the 2006 – 2007 year. September's speaker will be Valerie Zucker for Wendy Clark, founder and president of *i-bella, LLC*.

i-bella is a newly-launched hair care product line and is headquartered in Ft. Lauderdale, FL. Wendy previously launched the 30,000 square ft. flagship Avon Salon & Spa in New York City, where she was General Manager. Valerie will speak on developing a new hair care and home & body collection for the professional salon / spa category. I'm sure we'll have lots of interest in seeing how she did it. *More information about the speaker is listed on page 6 and the meeting info is on page 8.*

Please make your dinner meeting reservation on our website.

Section 1510 Website

www.asqsefla.org

Section 1515 Website

www.ASQualitypalmbeach.org

See All Section Activities
Certification Refresher Classes
Section Dinner Meetings
and On-Line Registrations

Recertification time is here again for some of us

If you have an ASQ certification that requires recertification every three years, look at the "Recertify By" date on your certificate, and don't let it lapse. You have six months from that date to submit your log to our re-certification chair. Remember, however, you can only earn credit up to the "Recertify Date". If you don't recertify in time, you will need to take the exam again to keep the certification active. Also, if you have had some difficulty collecting the necessary RU's this time around, remember that you get 0.3 RUs for each monthly meeting you attend. It can add up. *See page 6 for information on sending in your recertification package.*



Section 1510 Monthly Meeting Email Reminders Option!

If you would like to receive an E-Mail reminder of Section 1510 Monthly Dinner Meetings, please send a valid e-Mail address in the body of your response to Section 1510 Arrangements Chair Paul Fray, paulfray@iqc.bz. Please place in Subject Line: "ASQ Meeting Reminder"

Section 1510 ASQ Certification Refresher Classes

To participate in an ASQ refresher class, please sign up on the web page at www.asqsefla.org. If you have a question regarding registration or class site, call Mayra Bisnow, Education Chair, at 954-478-0384 or email mayrab01@bellsouth.net. For course content questions, textbooks, or ASQ certification, contact Eleanor Chilson at 954-428-7373 x-245. Please sign up at least three weeks before the scheduled class start to assure you have the textbook at first session. Any classes that do not register a minimum of five students will be cancelled. *All classes are refresher classes.*

| Class | Class Name | CEU's | Fee Includes materials, handouts and text where applicable | When | Time Classes are 5:30 to 8:30 unless otherwise listed | Instructor |
|--------|--|-------|--|-------------------|---|---|
| IA | Internal Auditing for Quality Systems | 1.0 | \$175 | February, October | One day Seminar | Kannan Krishnan CQE, CQA, CQMa, CQIA, CSSBB |
| CQT | Certified Quality Technician | 2.7 | \$300 | January, August | 9 sessions | Eleanor Chilson CQE, CQMa, CQA, CQIA or Andy Vouloukos CQE, CRE |
| CQM/OE | Manager of Quality / Organizational Excellence | 2.7 | \$350 | January August | 9 sessions | Kannan Krishnan |
| CQE | Certified Quality Engineer | 3.0 | \$350 | March September | 10 sessions | Andy Vouloukos |
| CSQE | Certified Software Engineer | 2.4 | \$275 | April September | 8 sessions | Mercedes Massana CSQE, CQA |
| CQA | Certified Quality Auditor | 2.7 | \$275 | April September | 8 sessions | Eleanor Chilson |
| CQIA | Certified Quality Improvement Associate | 2.4 | \$275 | April September | 8 sessions | Kannan Krishnan |
| CMI | Certified Mechanical Inspector | 2.4 | \$275 | January August | 8 sessions | Eleanor Chilson |
| CRE | Certified Reliability Engineer | 3.0 | \$350 | January August | 10 sessions | Andy Vouloukos |
| BPR | Blueprinting Reading | 2.4 | \$275 | TBD | 8 sessions | Eleanor Chilson |
| CCT | Certified Calibration Technician | 2.4 | \$275 | April September | 8 sessions | Fred King - CCT |
| CSSBB | Six Sigma Black Belt | 3.0 | \$350 | January August | 10 sessions | Kannan Krishnan & Purav Panathula CQE, CSSBB |
| EEKK | Education Excellence: Koalaty Kid Program | 1.0 | \$175 | TBD | One Day Seminar | Dennise Suarez, Amarilis Acosta, Donna Inglis |
| DOE | Design of Experiments | 3.0 | \$300 | TBD | TBD | Robert Pintavalle CQMa, CQE, CQA |
| CSSGB | Six Sigma Green Belt | 2.7 | \$350 | April September | 9 sessions | Kannan Krishnan & Purav Panathula |
| CBA | Certified Biomedical Auditor | 2.7 | \$275 | January August | 8 sessions | Jim Carbone, CBA, CQA, CQE, CQMa |

For Certification Exams dates and locations, please visit the ASQ Certification website at www.asq.org

Section 1515 Palm Beach County

Message from the Chair

By Charlotte Williamson

The Bottom Line

What is the bottom line for a quality professional? We know the bottom line for a business – it's net profit. In a quality management system, it might be meeting customer requirements or exceeding customer expectations or improving process effectiveness. But as quality professionals, what is our personal bottom line for determining professional success?

For politicians, success is measured at the polls. In theater, a profession where at any given time 85% of its union members might be unemployed, the bottom line is a job. In the Quality profession, which has been changing dynamically over the past decade, employment might be the goal for some. But once elected, once cast, once employed, how do we measure success? For many quality professionals, money is not enough. We seem driven to be *effective*, and that's a much less tangible condition to measure.

We pursue knowledge of the latest quality tools and techniques --- SPC, Six Sigma, Lean, TOC, Triz. We seek certifications to enhance our professional credibility. We read articles on methods for persuading management to *listen to us* and follow our advice. We want to make a difference. That desire, that drive is what led most of us to become members of ASQ.

Many ASQ resources are provided to its members through the local Sections. Section 1510 has consistently provided excellent programs to its members in Dade and Broward counties. Three years ago, Section 1515 (Greater Palm Beach) began to restructure, offering Palm Beach County quality professionals resources to assist them in furthering their careers -- speakers, workshops, certification programs, and networking opportunities. In 2006-07, Section 1515 will continue this journey, striving to make connections between the business community and its ASQ members.

As ASQ Chair for Section 1515, my bottom line commitment for 2006-07 is to assure that we offer our ASQ members the resources and opportunities they need to further their own professional success.

Section 1515 Events: 2006-07 A Year of Professional Growth

Monday Sept 11 Board Meeting (members welcome)

Tuesday, Oct 10 North County Meeting Quality Café

An overview of quality resources and programs available to ASQ members and Palm Beach County businesses. Learn what Section 1515 can do for your career or business.

Register at www.asqualitypalmbeach.org

Meeting Location

Holiday Inn
1604 N. Congress
Boynton Beach
6:30 PM

\$20

(Free to members attending for first time)

1510 Dinner Speaker Info

Valerie Zucker manages the Marketing Department for *i-bella*. *i-bella* is an innovative hair care line developed exclusively for women with color-treated hair. The newly-launched *i-bella* hair care product line, headquartered in Fort Lauderdale, FL, is positioned to address the needs of upscale salons and the customers they serve.

Two opportunities were recognized in the hair care industry; upscale salons would benefit from an exclusive boutique product line that did not try to be everything to everyone. Secondly, sophisticated women were asking for high performance products with age-defying, color safe sun protection qualities for their specific needs. *i-bella*, was developed specifically for women with color treated hair to help protect different hair types and textures from sun damage, pollution and thermal styling.

Valerie will discuss luxury brands, anti-aging creams, fragrance, delivery systems and new product development and testing. Please join us for what promises to be an interesting and informative meetings.

For more information about *i-bella* hair care products, please call Sonia Djahanshahi at 954-332-2373 or visit www.i-bella.com.

Advertisements should not be considered an endorsement by ASQ or Section 1510 or Section 1515

COTECNA
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Training Opportunities

Six Sigma Green Belt Training

Sponsored by ASQ Section 1510

Program details:

Designed for Six Sigma enthusiasts who will perform or facilitate process improvement activities

Suitable for all areas and all levels within an organization

Nine Saturday sessions from 8:30 AM to 5 PM starting TBD

Location: TBD

Cost \$2500 per participant (Breakfast and Lunch included)

Grant money may be available to organizations through the State of Florida. For details go to www.workforceflorida.com under 'Incumbent Worker Training'.

Certification Program includes:

Six Sigma methodology and DMAIC roadmap

Hands on workshops on Six Sigma process improvement tools

Hands on training on use of Minitab Software

Successful completion and presentation of a strategically linked process improvement project.

Six Sigma Handbook by Thomas Pyzdek and Six Sigma Memory Jogger presented as reference material

Instructors are Six Sigma Black Belt practitioners certified by ASQ:

Kannan Krishnan CSSBB, CQMa, CQE, CQA, CQIA

Purav Panathula CSSBB, CQE

Program Benefits:

Competitively priced to accommodate individuals and company sponsored employees

About 30% lower in price than other locally offered Green Belt Certification programs

Credibility of the certifying body (ASQ Section 1510)

Weekend program

Included in this program (not in most other Green Belt Certification Programs): Use of Minitab Software, Design Of Experiments, DOE

Coverage of the 'Certified Quality Improvement Associate' (CQIA) Body of Knowledge

CEU Points for ASQ re-certification: 6.0

Prerequisites:

Lap top preferred but **not** mandatory

Basic math skills

Requirements for Certification:

Attend a minimum of 6 sessions

Present a completed project

For registration and additional information please contact section Education Chair Mayra Bisnow, Education Chair, at 954-478-0384 or email mayrab01@bellsouth.net. You may also register through our section website www.asqsefla.org

Section 1510 Mission

To foster a dynamic environment that will:

- *Enable section members to network with peers*
- *Provide seminars and courses on the latest quality related tools and topics to facilitate their implementation in the manufacturing and service industries*
- *Lead section members into developing their potential through ASQ certification*

Certification Reminders

ASQ member: \$ 30.00 for a single certification \$50.00 for two or more certifications.

Recertification Reminder Some "points" to remember when accumulating your RU points for ASQ Recertification:

The six month grace period for recertifying is to help you prepare documentation, but is not an extension of time to accumulate points necessary to meet the 18 point requirement - please check that you've earned the necessary points before your Certifications expire.

Please be sure to include a form of payment for the recertification fee. Credit card payment (MasterCard, Visa or American Express) needs to include your signature, the card number and expiration date.

Payment by check or money order needs to include the payment document. Omitting these by mistake delays your recertification. If you are an ASQ Member, the \$30 fee for a single certification or \$50 fee covers ALL your certifications saving you money over the nonmember fee of \$50 each.

Send your Recertification Journals and form of payment (made payable to ASQ) to: Jim Carbone, ASQ Section 1510 Recertification Chair, P. O. Box 4343, Fort Lauderdale, FL 33338-4343 Email or call Jim with any questions at: Email: Jim_Carbone@yahoo.com Tel: 954.817-9797 Fax: 954.202.0255

"Note: Sending your Recertification packages by Express or Certified mail costs more and can delay receipt. If you need a delivery confirmation, use the USPS "Delivery Confirmation" for less than a dollar and I'll receive your Recertification Journal (whether or not the Post Office is open) and you'll have the confirmation you requested."

Section 1510 Officers and Board Members 2006-2007

| Name | Title | Phone | email Address |
|---------------------|---|---------------------|-----------------------------------|
| Andy Vouloukos | Chair | 786-313-2366 | Avoulouk@crdus.jnj.com |
| Amarilis Acosta | Vice Chair & SMP Chair | 305-380-3592 | Amarilis.Acosta@Coulter.com |
| Kannan Krishnan | Secretary | 305-380-3572 | Kannan.Krishnan@Coulter.com |
| Rich Eggleston | Treasurer | 954-942-6303 x114 | rich@pmi-inc.net |
| Bonnie Eifert | Past Chair | 561-999-3283 | eifertb@bellsouth.net |
| Dennise Suarez | Koality Kid Chair | 305-716-0865 | quality@mfdsa.com |
| Eleanor Chilson | Program & Placement Chair | 954-428-7373 x245 | echilson@pylonhq.com |
| James Carbone | Certification & Recertification Chair P.O. Box 4343 Ft. Lauderdale, FL 33338-4343 | 954-817-9797 | Jim_Carbone@yahoo.com |
| Eddy Laroche | Webmaster | 305-380-4981 | Eddy.Laroche@Coulter.com |
| Hawantie Shamkarran | New Member Chair | 305-592-1212 | Hawantie@hotmail.com |
| Mayra Bisnow | Education Chair | 954-478-0384 | mayrab01@bellsouth.net |
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| Robert Harper | Publicity Chair | 305-380-3573 | Robert.Harper@Coulter.com |
| Kevin Fenton | Auditing Chair | 305-380-3568 | Kevin.Fenton@coulter.com |
| Robert Pintavalle | Scholarship Chair | 954-581-7500 x2196. | Bob.pintavalle@Andrx.com |
| Paul Fray | Arrangement Chair | 954-732-1613 | paulfray@isoqualityconsulting.com |
| Cathy Peak | Newsletter Co-Editor | 786-229-2618 | cathypeak@bellsouth.net |
| Mindy Gross | Newsletter Co-Editor | 954-503-7609 | mindy.gross@aexp.com |
| Al Weisenborn | Member Directory | 305-829-3437 | alw@qsrhelp.com |

Employment Opportunities

SenTech Medical Systems, an Anodyne Medical Device company located in Coral Springs has an immediate need for a **Quality Systems Manager**. SenTech, ISO 13485-2003 and ISO 9001-2000 registered, is a fast –growing medical device designer/manufacturer of therapeutic support and turning surfaces and was named Manufacturer of the Year by SFMA in 2004. **Requirements:** High-energy quality system professional with a minimum of 5 years experience. Candidate must have a strong working knowledge/experience with ISO 13485-2003 and FDA Regulations. ASQ certification is highly desirable. BS in engineering/science, or equivalent experience and good analytical and interpersonal skills required. **Please contact John Cramer at 954-340-0500 ext 124, or jcramer@sentechnical.com.**

Quality Management System (QMS) Lead Auditor/Trainer

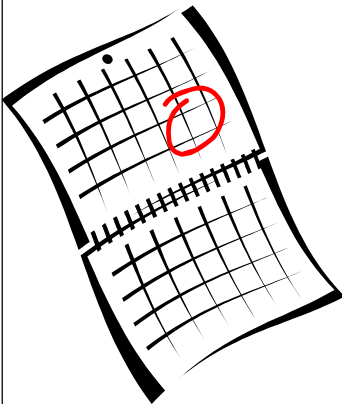
Aggressive consulting company has a very attractive opportunity for an accomplished QA professional in the Washington, DC area. He or she will assist in the continued implementation of an ISO 9001-2000 based quality management system. The selected candidate will work closely with the customer and have a key role in performing analysis of data, auditing, evaluations, training, etc.

The position requires proven leadership and knowledge of the ISO 9001-2000 based quality Standards. Aerospace experience is a must! Candidates must have a minimum of 10 years experience in quality assurance, preferably in an aviation related industry. A BS or greater (or equivalent education) in a relevant discipline is needed. To perform this job successfully, an individual should have knowledge of Microsoft Products such as PowerPoint, Excel, Word, etc. The position may require travel. **For confidential consideration please email your resume and salary requirements to: Kunderpaul@aol.com.**

More Employment Opportunities On Website

Please visit the Career area of the Section 1510 website for the most current and complete listing of opportunities - www.asqsefla.org

Upcoming 1510 Dinner Meetings



Dinner meetings are a great way to network with others in the South Florida Quality community while learning something new about Quality. This Fall, ASQ 1510 has lined up a diverse group of speakers on a variety of topics. Although a topic may not appear to be applicable at first, it is surprising how transferable the concepts are to all types of environments.



Below are the dates for this Fall's dinner meetings. Please join us.

| Date | Speaker | Topic |
|---------|-----------------|--|
| Sept 12 | Valerie Zucker | Luxury Brand Product Development |
| Oct 10 | Sherri Hungate | Quality at Goodwill Industries |
| Nov 14 | Brett Kingstone | Author of "The Real War Against America" |



The Variant



Section 1510 with Section 1515

September 2006

Section 1510 Dinner Meeting ----- Sept 12, 2006

Speaker: Valerie Zucker
i-bella, LLC

Topic: Luxury Brand Product Development

Registration Deadline: Sunday, Sept 10, 2006 12:00 Noon

Meeting Date / Time: Tuesday, Sept 12, 2006 at 6:00 PM

Location: Don Shula's Hotel, 6842 Main Street, Miami Lakes, Telephone 305-821-1150

Menu: Shula's House Salad, Sautéed Chicken or Pasta Primavera, Garlic Smashed Potatoes, Apple Pie

If reservation is not made by deadline, meal will be selected by the kitchen staff based upon availability of entrees.

Register online www.asqsefla.org

Dinner: \$26.00, Learning something and networking with associates: priceless.

A \$5.00 discount coupon is available online for Candidate Members accompanying a current ASQ Member.

Make checks payable to "ASQ Section 1510." If using PayPal, bring a print of your transaction receipt to the meeting. Dinner Meeting contact for questions and any upcoming Monthly Section meetings is Arrangement Chair Paul Fray. Contact Paul at paulfray@iqc.bz or paulfray@isoqualityconsulting.com, telephone 954-732-1613