



The Variant

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Section 1510 with Section 1515

Sept 07

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Andy Vouloukos, Section 1510 Chair, Email: AVoulouk@crdus.jnj.com

Enrique Bekerman, Section 1515 Chair, Email: emb109@aol.com

Newsletter Editor

Send contributions to Mindy.Gross@aexp.com
Contributions will be edited to meet space requirements.

Employment ads updated daily and are posted on the website, www.asqsefla.org

Message from the Section 1510 Chair by Andy Vouloukos

Congratulations to our Orlando Acevedo Quality Scholarship Winners for This Year

I am pleased to announce that Section 1510 has awarded four \$1,000 scholarships this year. The winners are Meghan Ewing, Jai Krishnan, Bryan Harper, and Hawantie Shamkarran. This is Jai's third year as a scholarship winner, and Meghan's second year. All four essays should be on our website by the time you receive this newsletter. Congratulations to all, and thanks to our Scholarship Chair Bob Pintavalle for his hard work

Please join us for our September Dinner Meeting

We are honored to have as our September

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Message from the Section 1515 Chair by Enrique Bekerman

As summer draws to an end, we typically look at our business and personal goals and the progress we have made so far during the year. ASQ's fiscal year, however, begins in mid-summer and we are just in the process of reorganizing and planning for our new year.

As new 1515 Section Chair, I am fortunate to be supported by a new, but highly experienced, board and committee chairs. I am honored to be following in the Chair role by three individuals who not only contributed to our growth and stability during their tenure, but continue to contribute in any way they can.

Joni Judd is now our ASQ Regional Director for Region 15 and continues to help the community through her Sterling Award involvement. Joni's successor as section chair, Bernie Carmell has graciously agreed to be our Publicity Chair once more and will again

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Section 1510 Website

www.asqsefla.org

Section 1515 Website

www.ASQualitypalmbeach.org

See All Section Activities
Certification Refresher Classes
Section Dinner Meetings
and On-Line Registrations

ASQ 1510 is proud to host ASQ President-Elect Roberto Saco as it's speaker at our September 11th meeting. This is a wonderful opportunity to understand the direction of our society and provide your feedback in an informal venue.

If you have any questions about ASQ that you would like Roberto to address at the meeting, please submit the question when you register at www.asqsefla.org

Section 1510 Monthly Meeting Email Reminders Option!

If you would like to receive an E-Mail reminder of Section 1510 Monthly Dinner Meetings, please send a valid e-Mail address in the body of your response to Section 1510 Arrangements Chair Myriam Ochart at m_ochart@bellsouth.net. Please place in Subject Line: "ASQ Meeting Reminder"

Section 1510 ASQ Certification Refresher Classes

To participate in an ASQ refresher class, please sign up on the web page at www.asqsefla.org. If you have a question regarding registration or class site, call Mayra Bisnow, Education Chair, at 954-478-0384 or email mbisnow@gmail.com. For course content questions, textbooks, or ASQ certification, contact Eleanor Chilson at 954-428-7373 x-245. Please sign up at least three weeks before the scheduled class start to assure you have the textbook at first session. Any classes that do not register a minimum of five students will be cancelled. *All classes are refresher classes.*

Class	Class Name	CEU's	Fee Includes materials, handouts and text where applicable	When	Time Classes are 5:30 pm to 8:30 unless otherwise listed	Instructor
IA	Internal Auditing for Quality Systems	1.0	\$175	February, October	One day Seminar 8:30 am—5:30 pm	Kannan Krishnan CQE, CQA, CQMa, CQIA, CSSBB, CQPA
CQT	Certified Quality Technician	2.7	\$300	January, August	9 sessions	Eleanor Chilson CQE, CQMa, CQA, CQIA and Andy Vouloukos CQE, CRE
CMQ/OE	Manager of Quality / Organizational Excellence	2.7	\$350	January August	9 sessions	Kannan Krishnan
CQE	Certified Quality Engineer	3.0	\$350	March September	10 sessions	Andy Vouloukos
CSQE	Certified Software Engineer	2.4	\$275	March September	8 sessions	Mercedes Massana CSQE, CQA
CQA	Certified Quality Auditor	2.7	\$275	March September	8 sessions	Eleanor Chilson
CQIA	Certified Quality Improvement Associate	2.4	\$275	March September	8 sessions	Kannan Krishnan
CMI	Certified Mechanical Inspector	2.4	\$275	January August	8 sessions	Eleanor Chilson
CRE	Certified Reliability Engineer	3.0	\$350	January August	10 sessions	Andy Vouloukos
BPR	Blueprinting Reading	2.4	\$275	TBD	8 sessions	Eleanor Chilson
CCT	Certified Calibration Technician	2.4	\$275	March September	8 sessions	Fred King - CCT
CSSBB	Six Sigma Black Belt	3.0	\$350	January August	10 sessions	Kannan Krishnan & Purav Panathula CQE, CSSBB, CQMa
EEKK	Education Excellence: Koalaty Kid Program	1.0	\$175	TBD	One Day Seminar	Dennise Suarez, Amarilis Acosta, Donna Inglis
DOE	Design of Experiments	3.0	\$300	TBD	TBD	Robert Pintavalle CQMa, CQE, CQA, CSSBB
CSSGB	Six Sigma Green Belt	2.7	\$350	March September	9 sessions	Kannan Krishnan & Purav Panathula
CBA	Certified Biomedical Auditor	2.7	\$275	January August	8 sessions	Jim Carbone, CBA, CQA, CQE, CQMa

For Certification Exams dates and locations, please visit the ASQ Certification website at www.asq.org

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dinner speaker, Roberto Saco, ASQ President-Elect. Roberto is a senior member of Section 1510, and is the owner and principal of Aporia Advisors, a management consulting firm based in Coral Gables.

Roberto will lead an informal discussion on the opportunities and threats facing the ASQ, and the challenges ahead, as our Society opts for a larger role on the world scene. This opportunity to interact with an important leader in the ASQ should not be missed!

Make your dinner reservations on-line on our website asqsefla.org. There is no charge to attend if you are a full-time student!

Would You Like to be Involved in Setting the Future Course for Our Section?

Our July brainstorming meeting was a huge success. Facilitated by Phil Centonze, a seasoned group leader, over twenty involved Section members spent half a day exchanging ideas on how to add more member value and get higher member participation in Section events.

Four empowered teams were established to address various Section issues and implement actions. Over the next three newsletters you will be hearing more about these teams, identified "A" through "D", but right now I would like to give anyone interested, the opportunity to join a sub team for Team "A". This team is chartered with addressing low member participation in Section activities and events. The team will address the following:

- How to involve more members
- How to make meetings more interesting
- How to increase meeting attendance
- How to encourage more members to renew
- How to attract new members
- What would further interest our members?
- Why did our members join ASQ and our Section?
- Do present Section activities meet member expectations?

If you have ideas that you would like to share in the areas of "selling the Section", conducting effective surveys, having meaningful follow-ups with members and potential members, how to provide suitable recognition to members, or ideas on new events or activities that would interest members, become a sub-team member. Contact Amarilis Acosta at amarilis.acosta@coulter.com or Myriam Ochart at m_ochart@bellsouth.net, and they will get you on the "A" team.

Our Section has over 550 members spread over four counties. Those of you who are not able to participate in a team or sub-team because of distance or other inconvenience will soon have the opportunity to interact with the 1510 Board and the Section 1510 membership at large "electronically." Stay tuned!

Six Sigma Green Belt Training

Sponsored by ASQ Section 1510

Program details:

- Designed for Six Sigma enthusiasts who will perform or facilitate process improvement activities
- Suitable for all areas and all levels within an organization
- Nine Saturday sessions from 8:30 AM to 5 PM starting TBD. Classes planned to begin in March and October pending sufficient registration.
- Location: TBD
- Cost \$2500 per participant (Breakfast and Lunch included) Grant money may be available to organizations through the State of Florida. For details go to www.workforceflorida.com under 'Incumbent Worker Training'.

Certification Program includes:

- Six Sigma methodology and DMAIC roadmap
- Hands on workshops on Six Sigma process improvement tools
- Hands on training on use of Minitab Software
- Successful completion and presentation of a strategically linked process improvement project.
- Six Sigma Handbook by Thomas Pyzdek and Six Sigma Memory Jogger presented as reference material

Instructors are Six Sigma Black Belt practitioners certified by ASQ:

Kannan Krishnan CSSBB, CQMa, CQE, CQA, CQIA
Purav Panathula CSSBB, CQE, CQMa

Program Benefits:

- Competitively priced to accommodate individuals and company sponsored employees — *About 30% lower in price than other locally offered Green Belt Certification programs*
- Credibility of the certifying body (ASQ Section 1510)
- Weekend program
- Included in this program (not in most other Green Belt Certification Programs): Use of Minitab Software, Design Of Experiments (DOE)
- Coverage of the 'Certified Quality Improvement Associate' (CQIA) Body of Knowledge
- EU Points for ASQ re-certification: 6.0

Prerequisites:

- Laptop preferred but **not** mandatory
- Basic math skills

Requirements for Certification:

- Attend a minimum of 6 sessions
- Present a completed project

For registration and additional information please contact section Education Chair Mayra Bisnow, Education Chair, at 954-478-0384 or email mbisnow@gmail.com. You may also register through our section website www.asqsefla.org

Section 1510 Mission

To foster a dynamic environment that will:

- *Enable section members to network with peers*
- *Provide seminars and courses on the latest quality related tools and topics to facilitate their implementation in the manufacturing and service industries*
- *Lead section members into developing their potential through ASQ certification*

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do an exemplary job. Charlotte Williamson, our immediate past Chair, will continue providing her support, advice, and leadership in our section activities, as well as, acting as our Arrangements Chair.

Bill Hudspeth our past Audit Chair was elected to be our new Treasurer. Rick Henderson will again serve as our Nominating Chair. Jay Stahan, a veteran Senior Member of other ASQ sections, brings his expertise as our Audit Chair and will also become active in the membership Committee.

Judy Gottesman is our new Board Secretary and Certification Chair, assuring that arrangements are made for Greater Palm Beach ASQ certification exams. Rafael Mejia is our new Re-certification Chair acting as the contact point for those seeking to retain their current certifications.

Mauricio Perry has agreed to continue to perform his magic as our Internet Chair again updating and enhancing our website.

Our emphasis this year will be in expanding our membership committee under Dan Abbott's leadership so that we can get a better understanding of the Voice of our Customer and plan programs that serve the needs of our membership.

Fred Stern and Dan Ulmer will assist in coordinating and planning educational, networking and meeting events as needed.

Our section has grown, if not in size, in the maturity of the organization and in the number of volunteers who are willing to contribute their efforts and talents. We have also been joined by new members who are eager to contribute to our section and community. My thanks to those who have volunteered as officers, committee chairs and members.

Our monthly meetings have not only offered many opportunities to learn about a wide variety of interesting topics, but have also provided a friendly setting for networking with other Quality professionals. We have in past years enjoyed many interesting speakers, and have also offered a variety of formats for learning and socializing.

Aside from speaker presentations, we have conducted several casual "Round Table" forums on topics such as ISO-9000 and on the Lean Manufacturing Value Stream Mapping tool. We held a joint meeting with THEN (Treasure Coast Health Executive Network) on the application of Six Sigma in the Health field. We held a "Quality Café" event, a "Night at the Movies" to watch and discuss a couple of excellent films on holding effective meetings, and a Wine Tasting evening as a fun-filled networking event.

Section 1515 Greater Palm Beach Officers and Committee Chairs

Section Chair: Enrique Bekerman

Immediate Past Chair: Charlotte Williamson

Treasurer: William Hudspeth

Secretary: Judy Gottesman

Audit Committee Chair: Jay Stahan

Education Co-Chairs: Daniel Abbott/ Dan Ulmer

Membership Committee Chair: Daniel Abbott

Certification Chair: Judy Gottesman

Internet Chair: Mauricio Perry

Publicity Chair: Bernie Carmell

Nominations Committee: Rick Henderson

Programming Chair: Enrique Bekerman

Arrangement Co-Chairs: Charlotte Williamson/ Fred Stern

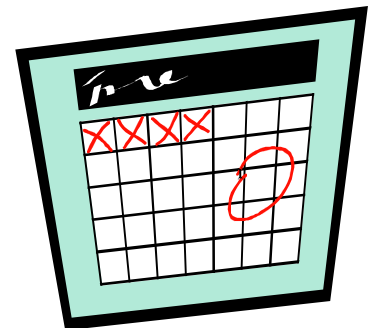
Re-certification Chair: Rafael Mejia

Upcoming Section 1515 Palm Beach County Events

Our first membership meeting this year will be on **October 18th** on the topic of Consensus Decision Making with Fred Gilliam as the presenter. Several years ago Fred presented this teambuilding program to our section and those attending still remember the event. Isn't that the mark of a superb program?

On **November 15**, we are pleased to present an overview program on CMMI (Capability Maturity Model Integration) which grew out of the IT industry but has been applied to such diverse fields as Healthcare, Military, and Financial Services fields. CMMI is a process improvement method that can be used across a project, a division or a whole corporation. Many contracts today require organizations to specify their CMMI level. Therefore, every quality professional should understand the basics of the model and how it may apply to their industry.

Please mark your calendars. For the latest information and register for these events visit our website www.asqualitypalmbeach.org. If you have any questions about these events, please call Enrique Bekerman at 954-579-2577 or email emb109@aol.com



Kudos and Congratulations

Our Region 6 Team Showcase winner, selected at the annual Performance Excellence Showcase, **Team Clean from the City of Miami Beach** won the State of Florida Team Showcase.



Section 1510 for winning the SMP (Section Management Process) Gold Award. Our own Amarilis Acosta accepted the award at the ASQ National Conference from ASQ Chairman Ronald Atkinson, ASQ President Mike Nichols and Region 15 Director Jeff Lackey.



Lean and Quality Conference and Expo 2007 Sept. 24- 27, Atlanta, GA, Crowne Plaza Ravinia www.iienet.org/leanconference

More than twenty years after most companies started Six Sigma quality programs, there is still a need for companies to step up quality programs, increase lean initiatives, and focus on customer value.

The existing mishmash of process improvement programs often compete for resources and attention.

Bringing them all together under one umbrella is exactly what will be offered at the **Lean and Quality Conference and Expo 2007, Atlanta, Sept. 24-27** including post-conference workshops.

The conference, sponsored by the Institute of Industrial Engineers and the **Atlanta section of the American Society for Quality** will offer some of the most innovative companies and thinkers who will disclose their best practices to a targeted group of quality, Lean, and Six Sigma professionals at the **Crowne Plaza Ravinia**.

Keynote speakers are William Schnettgoecke, Jr., VP Lean+ from The Boeing Company, Mark Price, President, George Group Federal Services, and Kevin J. Duggan, Founder of the Institute for Operational Excellence.

A key element in increasing customer value is to use **value stream mapping** which will be a two-day focused workshop held at SafeHouse, a charitable organization in Atlanta. The participants will dig into SafeHouse' various processes and present to the SafeHouse management team ways to lean and improve the processes for increased customer value. Other post-conference workshops include: **"White Collar Kaizen: Rapid Improvement for Service, Administrative, and Knowledge-worker Environments"** and **"Supply Chain Improvement.** Post-conference workshops will be held Sept. 26 & 27.

The conference, also open to the public, will feature exhibits, over 60 sessions on quality processes, global logistics, Lean and Six Sigma as applied to defense, healthcare, plastics and other manufacturing and service industries.

Register online or via PDF mailed/faxed now at www.iienet.org/leanconference or call (770)449-0460 x 102 or (800)494-0460 x 102. The post-conference workshops are open to non-conference attendees.

1510 September Dinner Meeting

Roberto Saco has been immersed in the disciplines of process management and service quality for over 20 years. He led the business transformation program and Six Sigma practice for one of the most profitable Divisions of a Fortune 100 company. Roberto is now the Owner and Principal of a management consulting firm, Aporia Advisors, based in Coral Gables, Florida. Aporia defines its practice around the themes of service design, business process management, and organizational change & transformation. In addition to his long-term association with professional societies like IIE (Institute of Industrial Engineers) and ASQ (American Society for Quality), Roberto also belongs to the Change Leaders, a global community of change management practitioners. Roberto has served as a Senior Examiner for both the Florida Sterling and Baldrige National Quality Award programs. His passionate involvement with the Sterling program began in 1990, culminating with his appointment to the Sterling Award Judges Panel in 2000. In July 2007, Roberto assumed the role of President-Elect for ASQ.



ASQ is one of the largest professional societies in the U.S. and arguably one of the most successful. Now at a critical juncture in its history ASQ is reconsidering its role in the world and the future of the Society. What are the opportunities and threats facing ASQ? And what challenges lie ahead as ASQ opts for a larger role on the world scene? This informal session, by way of conversation, will be led by ASQ President-Elect Roberto Saco.

1510 September Plant Tour



Date: Tuesday, September 25 10 am (daytime event)
Location: 2121 NW 21st Street, Miami, FL 33142

Goodwill Industries of South Florida plans an expansion of its Miami plant that will add 400 manufacturing and apparel jobs, largely for people with disabilities, CEO Dennis Pastrana said.

The growth would add 40,000 square feet to the 200,000-square-foot plant in the Allapattah neighborhood. Goodwill also will add a three-deck, 177,000-square-foot garage and a 22,000-square-foot superstore.

Of the 900 employees at Goodwill's Miami plant, 2121 NW 21st St., 95% are people with disabilities, Mr. Pastrana said.

Goodwill also placed 1,253 workers throughout the community last year.

In addition to making flags for military burials and clothing for soldiers, the Miami plant provides janitorial jobs at 113 buildings and Coast Guard bases. Goodwill also places workers to sort donations and insert preprinted advertisements.

The Miami plant is considered a Goodwill model, and is the only Goodwill plant that makes military apparel. The facility has been ISO 9001 certified since 2004.

Because of the war in Iraq, demand for product has increased substantially in the past year," he said. "At one point, at least half of every hat worn by one of the armed forces has a label from Goodwill of South Florida."

Shop at Goodwill Stores. Nearly \$.96 of every dollar you spend goes toward job training and placement programs for people with disabilities and other special needs.

You will be able to sign up for this tour at our web site at www.asqsefla.org after the Sept 11 dinner meeting. Please sign up early as space is limited to 50 people. If you are signed up but then decide not to go, please let us know. Thanks!

Employment Opportunities

Ads for individuals seeking positions are free to ASQ Section 1510 / 1515 members and subject to space availability.

Ads for open positions in a quality related field are free and not limited to ASQ members.

To place an ad, contact Placement Chair, Eleanor Chilson, (954)428-7373 x245, or echilson@pylonhq.com

Atrade Forwarding Corporation, a 3PL company, is looking for a **Logistics Compliance Manager** responsible for assuring compliance and Quality for the following corporate initiatives: Quality Management Systems, ISO-9001, CPAR system, and Lead Internal Auditor. US Regulations monitor, revision updates, and Reporting to Operations Manager and President in the areas of : OSHA, DOL, CBP, CT-PAT, DOD, DOC, DHS, DOS, Procedures and Compliance policies training. Salary and Relocation packages are negotiable.
Send Resume and Salary requirements to hr@atrade.com

LR Alliance Manufacturing Inc, a Metal Shop Fabricator located in Miami, is seeking a **Quality Assurance Manager**. This position will be responsible for the Implementation and Control of the Quality Management System according to ISO 9001:2000.

Qualifications: Must have degree in Engineering or work experience in the field, minimum ten years of experience in ISO and manufacturing. Excellent communication skills, experience with document controls and system development. Knowledge of FMEA, supplier management and continuous improvement. Proficient in Word, Excel and Power Point.. Please **send resumes to vvargas@rlliance.com**.

Verify / VSC is continually searching for an **Independent Contractor** to support with **source inspections** (in-process, final, FAI), audits / surveys, supplier surveillance, and other quality assurance activities in the Southern Florida area. If you are interested, please **send all inquiries via email to jlee@vscnet.com**. You can also visit our website at www.vscnet.com for more information on our company.

Current Need: Source Inspector (mechanical commodities) in Fort Lauderdale and Deerfield Beach, FL, Rate: Negotiable, Frequency: 2-3 days/week for one year.

Aspire Consulting, LLC, is seeking a dynamic professional for contractor **Black Belt**. with strong a understanding of Operational Efficiency and how it relates to the service industry.

Requirements: Knowledge of Six Sigma methodology and tools. Certification as a Six Sigma Black Belt. Instructional design experience a plus; ability to train, coach and motivate others, including business leaders, in Six Sigma tools and applications, experience working with process mapping and process analysis, demonstrated experience in directing and managing large projects. Please send your **resume to info@aspireconsultingllc.com**. Company Website at www.aspirebusinessconsultingllc.com.

Watson Pharmaceuticals, a leading specialty pharmaceutical company, has an opportunity in Davie, Florida for a **Sr. Quality Engineer**.

Descripton: The key role of the position is to ensure that throughout a product's lifecycle (development through commercialization) quality is designed into products by understanding and controlling the sources of variation that effect product and process performance. Assumes responsibility for the development of metrics that report on the effectiveness of processes, status of improvement opportunities and progress against performance objectives. Additionally, identifies new quality assessment tools and technologies to monitor and improve process performance and product quality.

Requirements: Demonstrated problem solving skills working in a team environment, demonstrated skills in leading cross functional project teams and mentoring others, good written and presentation skills, and be able to communicate effectively throughout organization., experienced performing statistical data analysis. BS degree in Engineering, Science or Math, five to ten years experience as a Quality Engineer working in a cGMP environment, ASQ Certified Quality Engineer.

Please apply online at www.watson.com/careers_job_number_5163BR.

Home Diagnostics, Inc. (www.homediagnostics.com) based in Fort Lauderdale, one of the leading providers of diabetes products to retail pharmacy, mail service home medical and the durable medical marketplace is looking for an **Internal Auditor II**.

Description: Represent Quality functions in leading and conducting audits to determine the HDI's state of compliance, may perform other quality assurance tasks as directed. Responsible for leading and conducting quality system audits, leading and conducting internal audits and audits of contract manufacturers and suppliers, prepare final audit reports and audit responses, oversee corrective actions generated per audit Results

Requirements: Bachelors Degree in Engineering (Mechanical, Manufacturing, Industrial, Chemical), or related field. Four years working in an FDA/ISO regulated manufacturing environment in a quality systems function.

We offer a competitive salary, company performance bonuses, and a full benefits package including 401(k). We create a stimulating work environment that places a premium on associate contributions and development. Please send resumes to **Bill Brown, Corporate Recruiter at: bbrown@homediagnostics.com**

Anodyne Medical Device, Inc is looking for a **Lead QC Inspector**. Please send resume to: John Cramer , Executive Vice President Quality Systems, Anodyne Medical Device, Inc., 4200 NW 120 Avenue, Coral Springs, FI 33065, 954-340-0500, 954-340-0511 (fax), jcramer@sentechmedical.com.

Pump manufacturing plant seeks **Q.A. Technician** with experience reading blueprints, using calipers, inside/outside micrometers, depth micrometers, Height gauges, bore gauges. Forklift experience a plus. Good wages and benefits. Apply directly at: **33 N.W. 2ND Street, Deerfield Beach**. Call 954-426-1505 for directions. Arrive prepared to take exam. EOE/DFWP

Position Wanted: Free ISO 9001:2000 Internal Audit

IRCA-Certified Lead Auditor needs one additional audit to recertify. Offering a free audit (except for travel expenses) to companies in South Florida.

The audit will be a full system audit. The auditee can count it as an internal audit for their internal audit program. The only stipulation is that the auditee provide one of their internal auditors to qualify the audit as leading a team. Ideally, the audit will be conducted this fall.

Contact Michael at (561) 301-7480 for additional information.

More Employment Opportunities On Website

Please visit the Career area of the Section 1510 website for the most current and complete listing of opportunities - www.asqsefla.org



The Variant



Section 1510 with Section 1515

Sept 2007

Section 1510 Dinner Meeting ---- Sept 11, 2007

**Speaker: Roberto Saco,
President Elect, ASQ**

Topic: ASQ Opportunities

Registration Deadline: Sunday, Sept 9, 12:00 Noon

Meeting Date / Time: Tuesday, Sept 11, 2007 at 6:00 PM

Location: Don Shula's Hotel, 6842 Main Street, Miami Lakes, Telephone 305-821-1150

Menu: Choice of Lemon-Oregano Marinated Chicken breast with Roasted Pepper Coulis or Pasta Primavera.

Served with mixed field green salad, fresh vegetables, wild rice pilaf and raspberry sorbet.

If reservation is not made by deadline, meal will be selected by the kitchen staff based upon availability of entrees.

Register online www.asqsefla.org

Dinner: \$26.00, Learning something and networking with associates: priceless.

A \$5.00 discount coupon is available online for Candidate Members accompanying a current ASQ Member.

Door Prize Drawing.

Make checks payable to "ASQ Section 1510." If using PayPal, bring a print of your transaction receipt to the meeting. Dinner Meeting contact for questions and any upcoming Monthly Section meetings is Arrangement Chair Myriam Ochart. Contact Myriam at m_ochart@bellsouth.net, or telephone 954-425-2656.