



The Variant

www.asqsefla.org

Section 1510 with Section 1515

January 2012



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Newsletter Editor

Send contributions to
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Contributions will be edited to meet
space requirements.

Section 15 Regional Director

Joni Judd MQM, ASQ CSSBB
JJudd@ManageYourProcesses.com

Employment ads updated daily and
are posted on the website,
www.asqsefla.org

Section 1510 Website

www.asqsefla.org

Mailing Address:
PO Box 823855, Pembroke
Pines, FL 33082-3855

Section 1515 Website

www.asqpalmbeach.org

See All Section Activities
Certification Refresher Classes
Section Dinner Meetings
and On-Line Registrations

Message from the Section 1510 Chair By Eduardo M Suarez

Welcome to all our members to the January edition of The Variant. On behalf of the Leadership Team of Section 1510, let me wish you and your families the most prosperous New Year.

Our December membership meeting was highlighted by the presentation of Patrick Graesch, Executive Director of Manufacturing Operations at Nipro Diagnostics in Fort Lauderdale, Florida.

Patrick brought to our meeting three of his Lean Six Sigma project managers, Janette Lackore, Eric Carraher, and Eddie Popelca, to present the details of their respective Lean Six Sigma projects recently undertaken. Each of them presented the problems that were intended to be addressed and the achieved results.

Congratulations to Nipro Diagnostics for receiving the Manufacturers Association of Florida 2011 Manufacturer of the Year Award for high performance. Also, thanks to Patrick and his team for a well-developed and informative presentation.

I would like to inform our membership that Shula's Hotel has a new chef and kitchen staff. I would like to congratulate the new team for the delicious meals they prepare for the enjoyment of our members

Our Section Arrangement Chair informed me that we had five no-shows at the December meeting out of a total of 29 reservations.

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Message from the Section 1515 Chair by Bob Gilbert

I would like to wish a Happy New Year to all our members and friends. Another year is upon us, and let's hope it is a happy, healthy and prosperous year for all of us.

As I mentioned in the last newsletter, 1515 has had many challenges in setting our events calendar for this program year. We will be having both meetings and plant tours happening twice per month over the next few months. Please keep a close eye on our events calendar, as it will be changing as venues, dates and times are confirmed. Our Partner events are all set and scheduled for the program year. We are looking forward to our plant tour at Sonny's on January 11th, and our joint chapter meeting on January 17th with ASQ Section 1510. I hope to see many of you at all the upcoming events.

We have met with our partners at ACHE, SME, and ASTD to begin planning for our 2nd Annual Partners Conference. Last year was a great success, with almost 100 members attending, and we are looking forward to a larger turnout for the upcoming conference. We are planning the Conference for June 6th. Stay tuned for more details as they develop. The topic for the 2012 conference will be, "Adapting to Change: The Good, The Bad, and The Ugly." It is a topic that impacts all of our organizations.

The turnout for our SME sponsored blended Lead Auditor course was great. We ended up

Section 1510 Monthly Meeting Email Reminders!

If you would like to receive an E-Mail reminder of Section 1510 Monthly Dinner Meetings, please send a valid e-Mail address in the body of your response to Section 1510 Arrangements Chair Chair Rich Eggleston, Email: rich@pmi-inc.net. . Please place in Subject Line: "ASQ Meeting Reminder"

Section 1510 ASQ Certification Refresher Classes

To participate in an ASQ refresher class, please sign up on the web page at www.asqsefla.org. You do not need to be a member of ASQ to participate in a class. RU's are earned for class participation. If you have a question regarding registration or class site, call Mayra Bisnow, Education Chair, at 954-478-0384 or email mbisnow@gmail.com.

Please sign up at least three weeks before the scheduled class start to assure you have the textbook at first session. Any classes that do not register a minimum of five students will be cancelled. *All classes are refresher classes.*

Class	Class Name	RU's	Fee Includes materials, handouts and text where applicable	When	Time Classes are 5:30 pm to 8:30 unless otherwise listed	Instructor
IA	Internal Auditing for Quality Systems	1.0	\$275	TBD based on demand	One day Seminar 8:30 am—5:30 pm	Kannan Krishnan CQE, CQA, CQMa, CQIA, CSSBB, CQPA
CQT	Certified Quality Technician	2.7	\$400	August, January	9 sessions	Eleanor Chilson CQE, CQMa, CQA, CQIA and Andy Vouloukos CQE, CRE
CMQ/OE	Manager of Quality / Organizational Excellence	2.7	\$450	August, January	9 sessions	Kannan Krishnan
CQE	Certified Quality Engineer	3.0	\$450	September, March	10 sessions	Jim Carbone, CBA, CQA, CQE, CQMa, Robert Pintavalle CQMa, CQE, CQA, CSSBB
CSQE	Certified Software Engineer	2.4	\$375	September, March	8 sessions	Mercedes Massana CSQE, CQA
CQA	Certified Quality Auditor	2.4	\$375	September, March	8 sessions	Jim Carbone
CQIA	Certified Quality Improvement Associate	2.4	\$375	September, March	8 sessions	Kannan Krishnan
CQI	Quality Inspector	2.4	\$375	August, January	8 sessions	Eleanor Chilson
CRE	Certified Reliability Engineer	3.0	\$350	August, January	10 sessions	TBD
BPR	Blueprinting Reading	2.4	\$375	TBD	8 sessions	Eleanor Chilson
CCT	Certified Calibration Technician	2.4	\$375	September, March	8 sessions	Fred King - CCT
CSSBB	Six Sigma Black Belt	3.0	\$450	August, January	10 sessions	Myriam Ochart, CSSBB & Gustavo Diaz CSSBB
DOE	Design of Experiments	3.0	\$400	TBD	TBD	Robert Pintavalle
CSSGB	Six Sigma Green Belt	2.7	\$450	September, March	9 sessions	Kannan Krishnan & Gustavo Diaz
CBA	Certified Biomedical Auditor	2.7	\$375	August, January	8 sessions	Jim Carbone

For Certification Exams dates and locations, please visit the ASQ Certification website at www.asq.org

Sections 1510/1515 Joint Dinner Meeting - January 17, 2012 at the DoubleTree by Hilton Sunrise - Sawgrass Mills

13400 W. Sunrise Blvd.

Sunrise, FL 33323

954-851-1020 - Fax 954-835-3609

Visit www.asqsefla.org to register.

Time: 5:30 p.m. registration/networking, 6:30 dinner, 7:15 p.m. presentation

Registration deadline: Sunday January 15, 2012 Noon.

Presenter: Steve Borchert, Senior Manager/ACE Manager, United Technologies Corporation (UTC)

Dinner: \$26.00 for regular members, New members free with mailed coupon.

Door Prize Drawing. Make checks payable to "ASQ Section 1510"

Presentation: On-Boarding Newly-Hired Executives into a Continuous Improvement Culture

This presentation is about an action research case study for developing an on-boarding best practice specific to the development of the knowledge and competencies required of a newly hired executive to lead their organization in the continuous improvement methodology.

Menu:

Warm Rolls and Creamery Butter
Coffee, Decaf, Hot Tea and Ice Tea

Garden Salad
Crispy Iceberg Lettuce Garnished with Grape Tomatoes,
Cucumber, and Shredded Carrots
Served with Ranch and Balsamic.

Pasta primavera with steamed veggies
or
Potato Parmesan Crusted Chicken Breast Served with a Creamy
Roasted
Pepper Coulis
Roasted Potatoes and Green Beans Almondine

Key lime pie

For Dinner meetings contact our Arrangement Chair Richard Eggleston rich@pmi-inc.net 954-942-6303 x1142

The turnout for our SME sponsored blended Lead Auditor course was great. We ended up with a waiting list, and will be offer the combo course again in late January, and again in February at PBSC. The course gave the participant both ISO 9001:2008 and ISO 14001:2004 RABQSA Lead Auditor certifications, for the normal cost of one class. Thanks again to SME150 for working with us in offering this course. Discounts apply for both ASQ and SME members. For more information about the course schedule, please contact gil@SME150.org.

Employment Opportunities

Ads for individuals seeking positions are free to ASQ Section 1510 / 1515 members and subject to space availability.

Ads for open positions in a quality related field are free and not limited to ASQ members.

To place an ad, contact Placement Chair, Eleanor Chilson, (954)661-5197, or chilson@bellsouth.net

QC INSPECTOR for Fast Paced Manufacturing Facility. Responsibilities: Inspect Precision Sheet metal, Machined, and Assembled products, Record results of inspections, Do what it takes to satisfy aggressive workload and meet customers' needs, Be proficient in Microsoft Office Outlook, Word, and Excel, Ensure Workmanship Standards are followed., Identify product quality problems; assist in the investigation of non-conformances, and the initiation of corrective action, Keep work areas neat and clean. Qualifications: High School education, Have 1 year mechanical Inspection, or machining experience – Manufacturing experience a PLUS Sheet metal/ machining/ job shop experience a plus, Must be able to read blueprints, Must be able to understand, and apply GD&T symbols, CMM experience a plus, Prior experience in an ISO 9000 environment, Ability to read, and write in English, Ability to stand for 4 hours, Ability to lift 70 Lbs to waist height, Flexible work schedule. Successful Candidate must be a Dedicated and Self-Motivated Team Player. Benefits, Incentive Plan & 401k. DFWP E-mail resume & salary history to: quality@decimal.net

Quality Control Inspector (Miami): Job Purpose: The QCI verifies compliance with work standards, SOPs, the ROH, and other requirements documents. **Essential Duties and Responsibilities (Day to day functions):** The QCI pays particular attention to the timeliness and accuracy of the work performed. The QCI screens documents to determine the accuracy of the data contained in them and determines which need corrective action. The QCI keeps various logs and uses random sampling to evaluate process efficiency, accuracy, and timeliness. The QCI is responsible for recognizing data problems that might invalidate samples, for investigating complaints, for reviewing violations found by USCIS personnel, and for preparing reports of findings and of actions needed or taken. The QCI recommends changes in SOP's, production standards, administrative procedures, and other actions that will improve contract performance. The QCI conducts frequent internal quality audits. **Minimum Experience, Education and Licensure:** High School Diploma or equivalent, U.S. Citizenship. Must have at least two (2) years experience in quality control activities. He or she must have the ability to identify problems and suggest solutions. The QCI must have at least one (1) year experience in conducting quality control activities in a records management, information management, or administrative services environment. Four years of experience as a clerk on the RSS/FOSS contract is substitutable for this specialized experience. Must qualify for a USCIS security clearance and a DSS Secret clearance. Computer skills required: MS Office **Minimum Knowledge, Skills and Abilities:** Ability to work effectively and efficiently in a team environment and relate well to others. Ability to show initiative and commitment to the company's goals. Ability to readily adapt to changing requirements. Strong commitment to performing and producing at the highest level of quality at all times. Ability to manage individual workflow effectively and improve processes when necessary. Ability to communicate clearly and effectively with coworkers both in written and verbal communications. Positive attitude focused on customer satisfaction **Physical Requirements:** While performing the duties of this job, the employee is occasionally required to stand; walk; sit; use hands and fingers to handle, or feel objects, tools or controls; use fingers and hands to type or write; reach with hands and arms; talk or hear; taste or smell. Specific vision abilities required by the job include close vision, distance vision, color vision, peripheral vision, depth perception, and the ability to adjust focus. **Work Environment:** This position is performed in a traditional production environment. *We are proud to be an EEO/AA employer M/F/D/V. We maintain a drug-free workplace and perform pre-employment substance abuse testing*

BE Aerospace in Medley, FL has an immediate opening for a **Quality Engineer, Responsibilities:** Performs professional Quality Engineering assignments of considerable complexity under direction with considerable discretion as to work details, Designs, installs and continually evaluates complex quality assurance and/or control methods and systems, Designs fixtures and processes to insure the continuing maintenance of product quality; may conduct vendor visits to insure quality; analyzes reports and returned products to determine quality trends and recommends correction action., May participate in materials review activities to determine material disposition., Develops standards and procedures to provide quality guidance and methods. **Requirements:** .Bachelor's degree in Engineering from four-year college or university; and minimum three years related experience and/or training; or equivalent combination of education and experience. Ability to read, analyze and interpret general business periodicals, professional journals, technical procedures or governmental regulations. Ability to write reports, business correspondence and procedure manuals. Ability to effectively present information and respond to questions from groups of managers, clients, customers and the general public. Please visit the following website to apply: https://beaerospace.tms.hrdepartment.com/cgi-bin/a/highlightjob.cgi?jobid=8216&lcid=en-US&is_preview=1

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Important Notice to Section 1510 Members

Our monthly dinner charge cost of \$26.00 will remain the same although the price has been increased at Shula's to \$33.00 per person. Your section is absorbing the increase to ease the cost for our members and their families.

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Ads for individuals seeking positions are free to ASQ Section 1510 / 1515 members and subject to space availability.

Ads for open positions in a quality related field are free and not limited to ASQ members.

To place an ad, contact Placement Chair, Eleanor Chilson, (954)661-5197, or chilsone@bellsouth.net

Verify / VSC is continually searching for **Independent Contractors** with a background in Quality. Experience in the Defense and Aerospace Industry preferred. If you are interested, please **send all inquiries via email to recruitment@vscnet.com**. You can also visit our website at www.vscnet.com for more information on our company.

QA professionals having backgrounds in engineering, manufacturing and quality. Gaumard designs and manufactures more than 200 simulators for health care education. These products include mechanical, electronic and software components. Responsibilities include developing procedures for inspection and testing of incoming components, work in process, and finished goods; reporting quality and reliability data; evaluating and reporting upon customer returns. **Send resumes to john@gaumard.com**.

BE Aerospace also has openings for a **Senior Customer Quality Engineer**, **QA Inspector II** and a **QA ODA Inspector III**. If interested in any of these positions, please contact: tetiana_danylchenko@beaerospace.com. Details for each of these positions are below.

Senior Customer Quality Engineer: Responsible for product excellence and implementation of quality assurance programs to provide defect free products to all customers. **JOB REQUIREMENTS:** BS/BA degree in an applicable field (engineering) with a minimum 5-7 years of Quality Engineering experience, Strong Problem Solving skills with over 4 years writing Corrective Actions, Excellent English communication skills, both verbal and written, Must be advanced in MS Word and Excel and PowerPoint, Must have Leadership skills leading teams, Must have over 3 years working with Customers, Must have Aerospace Industry Knowledge, Working knowledge of AS-9100/9120 Quality standard, **ADDITIONAL SKILL:** Knowledge of Lean Principles, Professional quality certifications (ASQ-CQE,CQA), Six Sigma Greenbelt certification, Strong knowledge of FAA regulations

Quality Assurance Inspector II: Inspects incoming parts/material, verify that certification is correct, checks parts for processing, check special orders, in charge of micrometers, gauge controls, calipers, indicators, etc. Provides leadership to the Inspection team. **JOB REQUIREMENTS:**

Minimum of 4 years of experience in QA inspection methods and procedures, Fluent in English, reading, writing and verbal communication, Strong analytical, organizational and troubleshooting skills, Required to pass documented color and near vision exam, Knowledge of AS-9100 Requirements, Strong inspection knowledge with use of Calipers, ring/pin gages, comparator and smart scope, High school education or GED equivalent, **ADDITIONAL SKILLS:** Associate degree, Understanding of Six Sigma / team concepts preferred, ISO knowledge and understanding preferred.

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Section 1510 — Special Notice About Classes

If you are contemplating taking any of our classes, please go to our web site (www.asqsefla.org) and click on 1510 Classes and sign up for all of the ones you are interested in.

You do **not** have to pay for them now. You are not obligated to take any of the classes you have signed up for at this time.

When we receive 5 requests we begin to put together a class. At that time you will be notified of the upcoming class and when and where it will be held. If you decide to take the class at that time you will be requested to pay for the class so we can order the books.

Now is a good time to register your interest because classes are forming for this year!

Quality Technician for Deerfield Beach company Fast-paced Company with energetic environment designs hand tools and other consumer products is seeking a **Quality Technician to support the testing/inspection requirements for all hand tool products**, and to assist departmental manager in creating/updating all quality documents. The Quality Technician will be responsible for the correct set-up, operation, maintenance and calibration of all testing and dimensional inspection equipment. This position will ensure that all tests, specifications, methods, and procedures are in conformance to ANSI/ASME, Federal, customer or internal requirements. The Quality Technician will be in charge of collecting samples, performing tests, archiving testing samples and reporting all test results, and for providing advice which supports problem solving and continuous product improvement. **Essential Duties and Responsibilities:** Conducts & documents visual inspections (includes taking photographs of details). Conducts and documents dimensional inspections per ANSI/ASME/Federal, customer or internal requirements using optical comparator, calipers, OD micrometers, go/no-go gages, feeler gages, etc. Conducts and documents product testing per ANSI/ASME/Federal, customer or internal requirements using various types of testing equipment (Salt Fog Chamber, Environmental Chamber, Torque Tester, Rockwell & Micro Hardness Testers, Metallographic Equipment, Instron Universal Test System, Flashlight Test Equipment, etc.). Assists in maintaining equipment calibrations and maintenance requirements. Develops strong knowledge of all standards and specifications that relate to Company products. Evaluates results of product tests and inspections for compliance to standards/specifications and relative to competitive benchmarks. Analyzes test results for significant trends that may lead to failure or product improvement in the future. Provides technical support and guidance to Lab customers regarding appropriate testing, and interpretation of results, to include suggestions in order to improve product performance as applicable. Ensures all necessary lab supplies and tools are stocked appropriately. Performs other related duties as assigned. **Requirements:** Associates Degree in technical discipline required or equivalent combination of education and experience. Knowledge of ANSI/ASME/DIN standards and how to interpret the standards. Minimum 2- 4 years proven experience as a Laboratory Technician in a manufacturing and/or laboratory environment. Basic Blueprint Reading skills a must. Understanding the basic functions of the lab, ensuring all rules, regulations, safety procedures and proper equipment operations are followed a must. A can-do, customer centric attitude is a necessity. Motivated and creative problem solver – the ability to recognize a potential problem and assist with suggesting solutions. Knowledge of machines and tools, including their designs, uses, repair, and maintenance (salt fog chambers, hardness testers, environmental chambers, torsion testers, impact testing, etc.). Execution of tests in a manner that is repetitive and accurate, assuring work quality by requiring strict adherence to methods and procedures. Determining causes of operating errors and deciding resolutions. Proven experience using dimensional inspection tools (optical comparator, calipers, OD mics, etc.). Proficient Microsoft Office 2007 skills a must. Ability to communicate effectively, both verbally and written, with internal associates and external contacts at all levels a must. Ability to prioritize work and meet deadlines; excellent organizational and time management skills a must. Strong attention to detail essential. **For review and consideration, please provide salary requirements along with your resume.** **Alissa@Ironbridgetools.com No Relocation Package Provided.**

Quality Inspector – Neptune Research (NRI) is a fast paced composite manufacturer and we have an opportunity for a quality inspector. **Responsibilities:** Receiving, Production and Packing inspections, record results of inspections, logging of discrepant materials, corrective action processing with root cause analysis, ISO document control which may require writing work instructions / procedures and keeping documents updated and participation in our internal audit program. **Requirements:** Must be proficient in Microsoft Outlook, Word and Excel. Experience as a quality inspector with ISO 9001 required. If this position is of interest please send resume with salary requirements to Angie Griffin at agriffin@neptuneresearch.com.

Please visit the Career area of the Section 1510 and 1515 websites for the most current and complete listing of opportunities

(Continued from page 1)

If you cannot attend, your Section is urging you to contact our Arrangement Chair as soon as you are aware of the situation and preferably no later than Sunday because Shula's requires the confirmed count by Monday morning. Once this count is reported to Shula's, our Section has to pay for those dinners regardless, that is the agreement. If it is not possible to report it on time, your Section is expecting you to submit the current payment of \$26. Another option is to pass your reservation to a colleague of your choice who will show up and pay.

In closing, our leadership team is happy to have you at our meetings. You can also bring your spouses, family, friends, colleagues, coworkers, etc. Enjoy a delicious dinner in a nice venue, network with your peers, learn from the experiences of the presenter, and earn those RUs.

Eduardo

CERTIFIED QUALITY AUDITOR TRAINING

Cordis will be hosting an ASQ Training Course for Certified Quality Auditor (CQA) next year. This training will consist of 8 training sessions starting in mid-March 2012 and ending at the end of May 2012. The classes will be held the Cordis Miami Lakes facility, on Wednesday evenings, from 6 pm – 9 pm, with a short 15 minute break.

To register, go to www.asqsefla.org, select 1510 Classes, and click on "registration form" at the top. The cost of the class is \$375, which includes the ASQ Training Materials and Study Binder. Registration for the certification exam in June is separate from the class.

Upcoming Events for Section 1515

Dates	Event	Speaker	Topic	Venue
December 13, 2011	Tentative	John Payne	Plant Tour	Sonny's Enter-
January 17	Joint meeting with ASQ 1510	Steve Borchert	On-Boarding Newly-Hired Executives into a Continuous Improvement Culture	Tropical Acres Davie
Feb	Monthly Meeting & Joint SME Plant Tour		Plant Tour	MAPEI Fort Lauderdale
Feb	Monthly Meeting		TBD	NCCI
Mar	Joint Meeting with ASQ 1510			Tropical Acres Davie
April	Joint Meeting ACHE Sixth Annual Joint Meeting	TBD		NCCI
May 3, 2012	Joint Meeting ASTD Fourth Annual Joint Meeting	Rosemarie Taylor	Intercultural Communication in Organizations	NCCI
June 6, 2012	Joint SME / ACHE / ASTD All Day Conference	6 Break Out Sessions	Adapting To Change: The Good, The Bad, The Ugly	FAU Boca Raton



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Section 1510 with Section 1515

January 2012

Sections 1510/1515 Joint Dinner Meeting - January 17, 2012

at the [DoubleTree by Hilton Sunrise - Sawgrass Mills](#)

13400 W. Sunrise Blvd.

Sunrise, FL 33323

954-851-1020 - Fax 954-835-3609

Time: 5:30 p.m. registration/networking, 6:30 dinner, 7:15 p.m. presentation

Registration deadline: Sunday January 15, 2012 Noon.

Presenter: Steve Borchert, Senior Manager/ACE Manager, United Technologies Corporation (UTC)

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Visit www.asqsefla.org to register.